



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

JUN 16 2005

[REDACTED]
East Islip, NY [REDACTED]

NVS-216 jls
Ref. No. 10089253

Dear [REDACTED]:

Thank you for your correspondence dated July 23, 2004, concerning a safety recall that affects certain model year 2000 and 2001 Nissan Maxima, Infiniti I30, and Infiniti I35 vehicles. Your correspondence was received on August 9, 2004. Due to limited resources we were not able to respond to you in a more timely manner. We regret any inconvenience our delay may have caused you.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

For your information, we have enclosed a booklet, Motor Vehicle Defects and Recall Campaigns, which provides an overview as to how and why safety recall campaigns are issued by the agency.

Further, a list of consumer complaints, investigations, service bulletins, and/or detailed information of investigations and safety recalls concerning vehicle safety problems can be obtained from NHTSA's Internet Web site at <http://www-odi.nhtsa.dot.gov/home.cfm> or by requesting this information from NHTSA's Technical Information Services (TIS). If you wish to obtain this information from TIS, please contact:

National Highway Traffic Safety Administration
Technical Information Services (NPO-405)
400 Seventh Street, SW (Room 2336)
Washington, DC 20590
FAX: (202) 493-2833
E-MAIL: tis@nhtsa.dot.gov



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236

When requesting information from TIS, you will need to specify the make, model, model year, and type of problem for which you are requesting information. There is a nominal charge for providing the listings and detailed information; therefore, you may consider contacting TIS for price information before ordering.

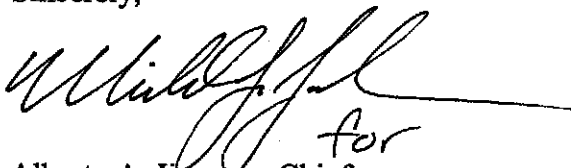
With respect to your questions concerning legal actions that may have been taken against Nissan North America, Inc., NHTSA does not maintain this information. If you have not done so, you may consider contacting the New York State Office of the Attorney General regarding your request for assistance in obtaining this information.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can contact our toll-free Vehicle Safety Hotline (Hotline) at 1-888-327-4236. One of our representatives may be able to assist you on matters concerning motor vehicle and motor vehicle equipment safety recalls or to report an alleged safety problem. You can also request safety information. If our telephones are busy, or you call during non-working hours, you can leave your name, telephone number, and a brief subject on our recording system. A Hotline representative will return your call.

Additionally, we have an Internet Web site at <http://www.nhtsa.dot.gov> that you may want to visit. An electronic Vehicle Owner's Questionnaire (VOQ) is also available on this Web site at <http://www.nhtsa.dot.gov/ivoq>. This form is for vehicle owners to report safety related problems about their motor vehicles or motor vehicle equipment, e.g., child safety seats, jacks, tires, brake fluid, etc. The reports submitted are transferred to our database and are used to identify safety-related defect trends that require our attention. If you do not have access to the Internet, please use the enclosed VOQ to inform this agency of any future motor vehicle or motor vehicle equipment safety problems you may experience. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Assistant, Correspondence Research Division, Office of Defects Investigation, at (202) 493-0576.

Sincerely,

A handwritten signature in dark ink, appearing to read "Alberto A. Jimenez", followed by the word "for" in a smaller, cursive script.

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures