



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-007
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od. of _____
rt. of _____
od. of _____
up. of _____

2004 AUG 12 PM 4:16

100 89167

Reference No.

OWNER INFORMATION (Type or Print)

Name _____

Street _____ Apt. No. _____

City ASHEVILLE State NC Zip _____

Daytime Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 7/13/04

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

1C9AS1S1S1SUA

Make

ALINER

Model

OFF ROAD
POP-UP CAMPER

Year

1997

Purchased Date _____

Dealer's Name

NORRIS MOTOR HOME / HWY 421E

Engine Size (CID/CYL.) _____

 Turbo Diesel Gas Fuel Injection New Used

Dealer's City

BOONE

State

NC

Zip Code _____

Manufacture Date (on driver's door or pillar)

Transmission Type

 Manual Automatic

Restraint System

 Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 8-Point Belt

Cruise Control

 Yes No

Drivetrain

 Front Rear 4-Wheel

Vehicle Type

 Car Sport Utility Van Truck Minivan Motorcycle Other _____

Body Style

 2-Door 4-Door Stationwagon Pop-Up Truck Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) REAR BUMPER &
SPARE TIRE ASSEMBLY

Location

 Left Right Front Rear

Failed Part(s)

 Original Replacement

Handicap Adaptive Equip

 Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand _____

Tire Name _____

Complete Tire Size _____

DOT No. _____

No. of Failures _____

Date(s) of Failure(s) _____

Mileage at Failure(s) _____

Vehicle Speed at Failure(s): _____

Failed Part(s) Available?

 Yes No

NHTSA Previously Contacted?

 Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

 Yes NoNO RESPONSE

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

DURING A TRIP THIS SPRING, THE WELDS ON THE REAR BUMPER OF OUR CAMPER FAILED. UNKNOWN TO US WE WERE DRAGGING THE BUMPER & SPARE TIRE DOWN THE INTERSTATE. THE WELDS FROM THE FRAME TO THE BUMPER ARE INSUFFICIENT ON THIS CAMPER WITH THE FACTORY INSTALLED SPARE TIRE ASSEMBLY. WE WERE LUCKY NO ONE WAS HURT. WE WERE ABLE TO RETRIEVE THE BUMPER & SPARE TIRE. THEY ARE AVAILABLE FOR YOUR INSPECTION. THANKS

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7862

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WE HAVE ATTEMPTED TO CALL & E-MAIL A LINER. THEY HAVE NOT RESPONDED TO OUR INQUIRIES.

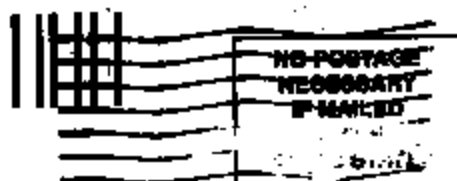
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$30



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2-DOT



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