



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 122b

Date Received

2004 SEP 14 AM 9:50
WANE 2004

Repository

Reference No.
10088058

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City INTERLAKEN State NY Zip Code _____

Daytime Telephone Number _____

E-mail Address _____

Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/29/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3D7MA48C13C

Make DODGE Model RAM 3500 Model Year 2003

Date Purchased 12/04/2002 Dealer's Name and Telephone Number CRAWLEY DODGE
Original Owner [initials] Dealer's City CORPUS CHRISTI State TX Zip Code 783-- Engine: 6 Fuel Type: DIESEL

Transmission Type STANDARD Antilock Brakes Cruise Control Powertrain _____
Vehicle Component Code 194000 TIRES:VALVE
Multiple Failure: 3 - 1 ON TRUCK 2 ON RV

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 03-AUG-2004 Failure Mileage 2000 Failure Speed _____ PARKED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make GOODYEAR Tire Model (Name or Number) GOODYEAR Tire Size (Example P215/65R15) 235-80-R17
DOT No. (Example: DOTMALBABC036) Original Equipment Prior Repair Failure Location: DRIVEWAY
Tire Component Code 194000 TIRES:VALVE Tire Failure Type VALVE SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DUE TO VALVE STEM SEPARATION THE TIRES CONTINUED TO GO FLAT. TOOK THE TIRES BACK TO GOODYEAR, BUT, PROBLEM REMAINED.
NOT RESOLVED - DODGE CORP PAID PATCHARD DODGE IN ITHACA TO REPLACE WITH METAL VALVE STEMS. (THAT I HAD TO PURCHASE) - JAYCO PAID FOR FULL REPLACEMENT ON RV.
THESE RUBBER TO METAL STEMS SHOULD NOT BE USED ON HIGH PRESSURE TIRES - THIS IS A MAJOR PROBLEM THAT COULD RESULT IN

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.