



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

17-AUG-2004

Repository

Reference No.

10088033

OWNER INFORMATION (Type or Print)

Name

Address

City BATON ROUGE

State LA Zip Code

Daytime Telephone Number

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

Signature of Owner

Date 9/27/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1HGEJ7228WL

Make

HONDA

Model

CIVIC

Model Year

1998

Date Purchased

6/29/99

Dealer's Name and Telephone Number

Richards Honda

Engine:

No. Cylinders 4

Fuel Type:

Original Owner

Dealer's City

Baton Rouge

State

LA

Zip Code

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

10300 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12/29/99

Failure Mileage

Failure Speed

Transmission

V-TEC

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING CONSUMER HEARD A LOUD NOISE COMING FROM THE FRONT. CONSUMER APPLIED THE BRAKES, AND THE VEHICLE ACCELERATED UNCONTROLLABLY. THE DRIVER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND DROVE IT TO THE DEALER FOR INSPECTION. MECHANIC INFORMED DETERMINED THAT TRANSMISSION NEEDED TO BE REPLACED, AND REPLACED IT FIVE TIMES. HOWEVER, THE PROBLEM RECURRED. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Dear Mr. Timmerly & Co.

My name is \_\_\_\_\_ and I have filed a complaint with the NHTSA. The reason being is because I purchased a Honda Civic HX 98 in the year of 1999 and since then has had 6 transmissions, five by Honda and 1 with another mechanic. I have filed several complaints with Honda and the Better Business Bureau and that still did not correct the problem. I have attached with this letter a copy of my complaints & repairs and also other consumer complaints that I have found on the internet. I have been in dangerous situations with this car such as one night while coming from out of town doing about 65-70 miles per hour on the interstate my car jerked and shifted to only being able to go 20 mph or less making a loud grinding noise. Which was very dangerous and could have been life threatening. I had to travel the interstate for 2 hours doing 20 mph by myself and anything could have happen. I have contacted American Motor Honda Company several times to inquire about an ~~eligible~~ eligible recall. But they refuse. I feel and so do many other consumers, that this is not only abnormal but also

it's hazardous and could be a danger  
to someone's life. And I feel that the  
Honda Civic HX should be recalled.

Thank You,



AGREEMENT TO ARBITRATE

Date: 03/30/01 Case Number: HON0157750  
Customer:  
Business: American Honda  
Mfr-Info: 2200 LA 1HGEJ7228WL

The decision of the arbitrator(s) will be in accordance with the BBB AUTO LINE arbitration Rules and the applicable manufacturer's Program Summary. All remedies will fall within the confines of the applicable manufacturer's Program Summary unless additional remedies are noted below.

Model : Civic EX  
Year : 1998

All parties named above submit to arbitration the following:

- 1) Transmission problems
- 2) Loud noises
- 3) Pulling effect when stopping

The parties have come to agreement on the following:  
N/A

Each party requests the arbitrator(s) render the following decision:

Consumer : Replacement  
Manufacturer : Denial

If a repurchase is sought by one of the above parties, the actual amounts sought are:  
N/A

The manufacturer also agrees to extend authority to the arbitrator(s) to award the following:  
N/A



NOTICE OF HEARING/INSPECTION

Date: 04/05/01 Case Number: HON0157750

Contract:

Business: American Honda

Mfr-Info: 2200 LA 1HG5J7Z28WL

Arbitrator(s): MRS. NANCY L. CURRY  
MR. DONALD J. FRATTINI  
Mr. James D. Johnson

Hearing Date, Time, Place: 04/25/01 1pm  
BBB of South Central LA., Inc.  
748 Main Street  
Baton Rouge LA 708020000

Manner in Which Parties Will Participate:

Customer is being represented by: yes Self no Attorney

Attorney Name:

Attorney Phone Number:

Attorney Fax Number:

Customer:  in person  by phone  in writing

Manufacturer:  in person  by phone  in writing

INSTRUCTIONS

1. Bring all witnesses, documents (2 copies) and other evidence to the hearing. No evidence can be submitted after the hearing except as permitted by BBB AUTO LINE Arbitration Rules.
2. Unless you are seeking reimbursement for past repairs, the vehicle must be present at the hearing. Current vehicle registration/insurance is required for all test drives. If the vehicle is inoperable, please contact your Case Specialist immediately.
3. Notify your Case Specialist at once if you cannot be present at the hearing or the inspection. The hearing may be conducted in your absence should you fail to attend. Failure to attend the inspection may prevent issuance of a decision in your case.
4. Refer to *How BBB AUTO LINE Works* for more detailed information on the arbitration process.

Hearing Site Phone Number: 2253485117



October 24, 2002

Baton Rouge, LA

Dear

This letter is being sent in response to the call you placed with the Better Business Bureau regarding your 1998 Honda Civic VIN 1HGEJ7228WL. We appreciate you taking the time to make us aware of your situation.

American Honda's warranty period is designed for the protection of the purchaser from defects in materials and workmanship. Please know that we attempt to remain a customer-oriented company at all times. Unfortunately, we must decline your request to replace your vehicle at this time.

At some point, every automobile will arrive at a condition that requires minor, and sometimes major, repair work. Our decisions are difficult, but must reflect what is reasonable and fair to all our customers.

We regret any inconvenience the problem with your Passport has caused you. Unfortunately, we must decline your request for assistance in this matter. Thank you again for taking the time to contact our office to let us know of your concerns.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

A handwritten signature in black ink, appearing to read 'Brian Derbyshire', written over a horizontal line.

Brian Derbyshire  
Automobile Customer Service

File # N012002-10-1400755

Honda Automobile Division

American Honda Motor Company, Inc., 1919 Torrance Boulevard, Torrance, California 90501-2746 Phone (310) 783-2000

14th Oct  
2003, 14:51

**Same CVT Problem**

There is possibility that the CVT is a deficient design on 2000 Honda Civic Hx.

My car has 27000 miles, and the transmission has a vibration in first gear. I brought it to the dealer and was told it was not a problem.

Now when I am experiencing it much worse, the car is 1 month over the 3 year warranty.

Have read cases over the Internet, where this may not be an isolated problem. In fact, is there a service in warranty replacement?

I was not told of this by the dealer.

This does not appear ethical by Honda. A transmission should last over 30000 miles and 3 years without major problems or replacement.

[Request deletion of this comment](#)

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16th Aug  
2004, 11:43

I purchased a 2000 Honda Civic HX with CVT transmission.

Noticed a shutter on acceleration.

Brought it in first time, and they ignored it.

The second time they flushed the transmission oil.

The third time they did a major overhaul repair.

Now at 37,000 miles and out of warranty it is developing problems.

What is my recourse?

Are there recalls on this CVT transmission?

This is the first car in my 50 years of this kind of problem.

[Request deletion of this comment](#)

[Add another comment](#)

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15th  
Nov  
2002,  
15:08

I purchased my Honda 2000 HX on Nov.30 1999. I am a single, divorced female and work with many men at a NFL Football Team and only drive about 8-10 miles Monday-Friday. The men said this would be a good car for me since Honda has a good reputation of having little or no problems and being able to drive it for thousands of miles with minimum problems. Six weeks ago I took it in for an oil change and mentioned it did not seem to be driving right when I just started it and drove at low speeds (I had 22,000 miles on it. They checked it and came and told me my transmission needed to be replaced!!! You can imagine my shock. Everyone I have told has been shocked. They gave me a new transmission, but told me they did not give any additional warranty than my 3years- 36,000 miles - which was going to be up in six weeks. I finally talked to the parent company - American Honda. I told them how disappointed I was that they did not give a warranty on a transmission which went out at 22,000 miles -a very rare occurrence. I had to threaten a letter to the company before they would take me seriously. I received a letter with a 2 year-50,000 mile warranty on the transmission only. I was told by the salesman at this new Honda dealership that they don't make the HX's anymore. I don't know why. The service department said they did not know anything about not making the HX's. I still feel shocked that the transmission went out- must be a once in many thousand occurrence and I don't know if it will happen again. Obviously, I feel now I have no choice, but to buy an extended warranty so that I can sleep at night.

Anyone else have this problem???

Will this comment appear in print?

**Subject :** Honda Civic HX Transmission Problem **Author :** yvette **Date :** 9/16/2004 5:46:06 PM

233

I have a 99 Civic HX too and have had my transmission replaced by the dealership three times. once at 26K miles, second at 34K, and thsrd at 40K. I definitely believe something is wrong with HXs from the looks of it. they need to recall them! let me know if any of you find a way to do so. thanks

**Subject :** Honda Civic EX Transmission Problem **Author :** liam connel **Date :** 9/9/2004 12:40:07 PM



My 2001 Honda Civic EX has had transmission problems twice; at 30,000 and then at 43,000 miles it has needed a "Start Clutch Assembly Kit". The second time it left me stranded.

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AutoFan Magazine version 2.0

Subject : Honda Civic HX Transmission Problem Author : Beth Thurston Date : 9/2/2004 5:51:52 PM

My daughter's 1999 Civic HX with just over 32,000 miles has just started a shudder problem in the transmission. A transmission shop said to try a product called shudder stop and if it temporarily stops the problem get rid of the car. Otherwise best they can do is get a used transmission and their cost is \$1400.00 and will last approximately 20,000 miles. Add our name to your list for NHTSA. These are 32,000 soft miles.

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AutoFan Magazine version 2.0

**Subject :** Honda Civic HX Transmission Problem **Author :** Joan **Date :** 6/11/2003 9:15:03 PM

REPLY

Just found out that my 1998 Honda Civic is having serious transmission issues and looks like it is very common with the HX. Have not gone to the dealer yet, but will tomorrow. If anyone else has had his problem, have you had any luck with getting Honda to replace for nothing? Any helpful comments?

Subject : 1999 Honda Civic HX transmission problems Author : Casta Willis Date : 8/25/2004 4:30:48 PM

232

I own a 1999 Civic hx and am about to put a transmission in mine next week. It has 79000 mls. on it. I heard there was a recall on the transmission but dont know for sure. If anyone does know anything about it please email me @ castaj69@yahoo.com

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Subject : 1999 Honda Civic HX transmission problems Author : Mika Date : 11/7/2003 6:27:39 PM

2 2 2

After only 4 short years of owning my car I have been told that my 1999 Civic HX needs a new transmission! I was doing some research on the 1999 Honda Civic HX and found that there is some defect in the model's transmission. Some of the early symptoms include a strange shuddering even at street speeds. Anyway, I took my car to the dealer and was told I could flush the fluid and the shudder should go away. It went away for a while, but is now doing it again and I am now in need of a new transmission which will cost me over \$5000! I think it's a ridiculous amount of money to be spending on a car that I still consider NEW. I am in the process of writing a letter of complaint to American Honda Motor Corporation and was wondering if anyone out there could offer some advice as to what you or who you spoke to about your vehicle. Any information would be appreciated.

Thank you for your time.

Subject : 1999 Honda Civic HX transmission problems Author : marie Date : 6/18/2004 12:32:45 PM

2 2 2

I have a 2000 model with 53000 miles. I bought the car new. It started a very mild shuddering when the car starts up from a dead stop. I was told by the Honda service department that it was associated to the transmission but no worry because they flushed the fluids and changed out a clogged filter. Of course I know nothing of cars so I believe them. Now that my car is off warranty, I took it to an independent mechanic who told me that the transmission is going out. I am upset that the dealership was not honest with me nor did they inform me of the need to have it rebuilt.

**mglock1**  
Newbie  
Poster

Posted: Fri Oct 24, 2003 10:07 am Post subject: News on CVT transmission problems

[quote](#)

Joined: 26  
Sep 2003  
Posts: 2

I just had my transmission repaired, and this time they told me the CVT transmission has internal problems that a new CVT transmission won't fix. The dealer's mechanic has to go into the transmission, dismantle it, and put in replacement parts for the ones that are faulty. The dealer told me that if a new transmission is put in then the problem with shuddering will show up again and again. There is a service bulletin on this. The total cost on this repair was less than half of what they charged for the new transmission.

Back to  
top

[profile](#) [pen](#) [email](#)

**KrZyCIV**  
Bronze  
Poster

Posted: Thu Dec 04, 2003 1:02 am Post subject:

[quote](#)

[K](#)

Wow..that disappoints me that a company that has reputation for a reliable car has an issue like that and doest make an effort to fix it right away...

Joined: 25  
Nov 2003  
Posts: 111

'99 Civic Ex Coupe

Back to  
top

[profile](#) [pen](#) [email](#) [AIM](#)

**samp27**  
Moderator

Posted: Thu Dec 04, 2003 8:40 am Post subject:

[quote](#)

Joined: 22  
Oct 2001

Posts:  
1743  
Location:  
Bay Area

The warranty covers it. I already had one fixed with no cost. Im going to replace mine again since im still under warranty. But ya... i hate cvt!

Samir Patel  
99 EJ7

Back to  
top

[profile](#) [pen](#) [email](#) [www](#) [AIM](#)

**KrZyCIV**  
Bronze  
Poster

Posted: Thu Dec 04, 2003 10:05 am Post subject:

[quote](#)

[K](#)

But still....why put another defect trans in..over and over and over....

Joined: 25  
Nov 2003  
Posts: 111

It all comes to money..everyone is soo money hungry...lol

'99 Civic Ex Coupe

Back to  
top

[profile](#) [pen](#) [email](#) [AIM](#)

**fleryles731**Newbie  
PosterJoined: 08  
Sep 2003  
Posts: 1  
Location:  
Pittsburgh,  
PA

Posted: Fri Sep 19, 2003 5:01 pm Post subject: civic hx problems.....I have a 97' hx

 quote

I also a honda civic hx though it is a 97 I purchased my car in 00' when the car had 23,000 miles on it it ran great actually it still does run pretty well! at this time i have around 73,000 miles on it .....I can say that there are things that I have noticed with the cvt tranny ....Its seems sortof like the same thing but has not at all been a problem and may not even been like what you have went though but I also have noticed a quant shutter when acelarating up a hill but it sort of is like a slipping clutch but not as bad but .....I did research and they in a article it actually stated that the car ran great and very smoothly but at acceleration seemed like u are driving a stick and you are not quite into gear. just wanted to tell you maybe it isnt a problem and the people working on your car arent very famillar with a cvt transmission....

---

97' Honda CivicBack to top  **mcglock1**Newbie  
PosterJoined: 26  
Sep 2003  
Posts: 2

Posted: Fri Sep 26, 2003 10:20 am Post subject: On 4th transmission

 quote

I also own a 99 Honda Civic HX with only 65,000 miles on it. My third transmission is going, and will need to be replaced soon. I have an extended warranty, thank goodness, so I am not out of pocket on any repairs. Everytime it goes out it starts shuttering. I think that Honda is aware of the problem (there was a service bulletin out on this), but they will continue to stick these defective transmissions in our car until they use all the ones they have on hand. Most people don't buy the extended warranty, so it is a profit for Honda when you have to purchase a new one. I only bought an extended warranty because my first transmission went out at 25,000 miles. I am in my 40s also. I don't drag race, and I only get my service done at Honda, so faulty trasmissions are the problem. Anyone thought about a class action lawsuit? We all suffer diminished value due the reputations of the HX transmission!

Back to top   

Hi- anyone have an HX model? Don't get one! I bought my car NEW (in 2001) and at only 18k miles, my transmission is being replaced! I'm lucky it's still under warranty, otherwise, I'd be paying a fortune.

I've done some research and discovered that there are problems with the HX models, something with the tranny and stuff (not too familiar with cars). Anyways, I wanted to file my car under the lemon law; however, found out that it's not covered if 18k or more:(

I'm so down, I'm currently a fulltime student and just started my internship and with NO CAR! If anyone else has had problems with their HX Civic, please contact me. Or if anyone hasn't had problems with their HX, please let me know, perhaps there's some hope:)

I bought a 2001 Civic HX used with only 5000 miles on it and have taken it in twice to get work done on the tranny. The first time, 20 tests were run and it worked for about 6 months. I recently took it in a month ago and a kit was bought under my warranty which expires soon and the car runs fine again. Otherwise no more problems. My car has about 31,000 miles on it now.

I have a 1999 Honda Civic HX. I bought it brand new late 1998. 33K miles later the entire transmission was replaced! That was ok, warranty still covered since I was under 36K miles. It's been 3 years later and it's now in the shop with another busted transmission. The shop wants \$3,700 to rebuild!! And here I bought a Honda just so I can avoid situations like this.

So if you have a Civic HX...GET RID OF IT WHILE YOU CAN!!! I can't believe they still try to peddle off this HX model with it's "special" transmission. I've spoken to a couple of auto shops and they all mentioned that Honda does know about the tranny problems.

the transmission is good, but in reality its JUNK!

Hi- anyone have an HX model? Don't get one! I bought my car NEW (in 2001) and at only 18k miles, my transmission is being replaced! I'm lucky it's still under warranty, otherwise, I'd be paying a fortune.

I've done some research and discovered that there are problems with the HX models, something with the tranny and stuff (not too familiar with cars). Anyways, I wanted to file my car under the lemon law; however, found out that it's not covered if 18k or more:(

I'm so down, I'm currently a fulltime student and just started my internship and with NO CAR! If anyone else has had problems with their HX Civic, please contact me. Or if anyone hasn't had problems with their HX, please let me know, perhaps there's some hope:)

\*\*\*I HAD A '98 CIVIC HX AND THE TRANSMISSION WENT AS WELL. IT ONLY HAD ABOUT 30 THOUSAND MILES ON IT...MY WARRANTY RAN OUT AND I HAD TO TRADE IT IN AND GET A NEW CAR(I GOT AN ACCORD THIS TIME) BECAUSE IT WAS GONNA COST TOO MUCH TO GET IT REPLACED (ABOUT \$6000). IF ANYONE ELSE HAD OR IS HAVING THIS PROBLEM, CONTACT "7 ON YOUR SIDE" - 212-456-0433...MAYBE THEY CAN HELP ALL OF US HX OWNERS WHO WERE AND ARE OUT OF LUCK.

Newbie  
Poster

Posted: Wed Aug 13, 2003 5:30 pm Post subject: 1999 Civic HX CVT Transmission Problems



Joined:  
13 Aug  
2003  
Posts: 2  
Location:  
Los  
Angeles

I own a 1999 Civic HX I Purchased new In Janurary of 1999. When I took It In for It's 30,000 mile service I complained of a shuddering when I pulled away from a stop, also It seemed to slip when at highway speeds and trying to pass. After the service and a test drive I was told that the transmission needed to be replaced. At this point I questioned the service manager about the trans falling so soon and was assured it was a fluke.

Last year later the car goes in for it's 45,000 service and I again complain of shuddering when leaving from a stop. again I was told that the transmission needed to be replaced but it would not be a warranty replacement. I explained my extreme dissatisfaction over the fact that the car was on it's third transmission in 45,000 miles. They replaced It as a "Good will replacement"

Now a year later guess what? The shuttering is back which means that in a month or so when the car goes in for the 60,000 mile service I will mention the shuddering problem again. I am quite shure I will be told that it again needs replacing but can not be done under warranty, thats when the battle will begin. Needing a fourth transmission with only 60,000 miles is Inexcusable.

Needless to say this is my first and last purchase of a honda.

The Ghostman Rides Again

Back to  
top



**My '97 Honda Civic surprised me with transmission problems:**

I have a 1997 Honda Civic with approximately 50,000 miles. Despite of regular maintenance the transmission has started giving me problems.

I do have a Honda Care contract. But let's see whether these guys honor it.

I really didn't expect Civic to give such a problem at 50,000 miles.

Utk Josh, [j\\_utkarsh@langoo.com](mailto:j_utkarsh@langoo.com)

**To Top**

**My Honda Civic transmission's early demise:**

The transmission on my 1997 Honda Civic has worn out after 70,000 miles and needs to be completely replaced. This should not occur on a 3 year old vehicle, but Honda refuses to admit that the part may have been defective.

Has anyone else had the same problem, or can anyone offer me some advice on how to go about settling my dispute?

To Top

Hi, I have a 2000 Honda Civic HX with ~78,000 miles on it and I have been through 3 automatic transmissions:

And now the current transmission is dying for the same reason. When I step on the accelerator when stopped, I get a vibration sensation until the car is moving.

Are there other people out there with the same situation?

To Top

A few months ago my 2000 Honda Civic HX developed a vibration apparently from the transmission:

The dealer just flushed out the transmission. Now the vibration is bad at 28,000 miles and the vehicle is 1 month out of warranty.

There have been numerous complaints about the HX CVT transmission on the Internet. I believe that it is a design flaw that is being suppressed by Honda. The cost of a transmission repair quoted was 3 to 4 thousand dollars.

This is outrageous. On a three year old vehicle with 28,000 miles to replace the transmission? I have had many cars before. At my age Ford, Toyota, Chrysler, Volkswagen, Acura, and Chevy even. But never before have I seen a company suppress information. If this is a problem with the design they should admit it and fix it.

This is the FIRST car's transmission I have had that did NOT reach 100,000 miles. And I have had some lemons. And many many cars new and used.

To Top

**2000 Honda Civic HX was purchased new and it needs a 4th tranny at 70k miles:**

**The original one lasted for 31k miles. The second one lasted 20k miles (50k on the odometer)  
The third one lasted 20k miles (70k on the odometer.)**

**Come on Honda, get with the program!!!!**

**To Top**

**My '99 Honda Civic HX's transmission died after only 68K miles:**

**My 1999 Honda Civic HX transmission died after only 68K miles. I have had numerous technicians look at it with the same results.**

**The transmission is not a good one and has had numerous complaints.**

**Honda does not accept any responsibility.**

**To Top**

**My '99 Honda Civic HX with the CVT transmission needs its third transmission at 45,000 miles???**

I purchased a 1999 Honda Civic HX with the CVT transmission new in January of 1999. When I took the car in for it's 30,000 mile service I complained of a shuddering that I could feel through the car when accelerating away from a stop.

The dealer informed me that the transmission needed to be replaced. I inquired about the fact that the transmission needed replacing after only 30,000 of driving and whether they had problems with the CVT transmission in the HX model. I was told, no there were no problems with that transmission in that car and it would be taken care of. Well this weekend I brought the car in for it's 45,000 service one year later and guess what? It need a new transmission again!

But now the Honda dealer has the district manager coming out to look over the car before they decide if it will be replaced under warranty. Has anyone else with a Civic HX had a similar experience?

To Top

**My 97 Honda Civic Hx transmission is failing:**

I own a '97 Honda Civic Hx with 39800 miles. My transmission is failing and both the dealership and my regular mechanic recommend that it be replaced. Has anyone else had a Civic transmission that has failed at such low mileage? If so, were you able to get Honda to cover it under warranty?

**To Top**

I am a proud owner of a 1998 Honda Civic HX:

I bought it with 32,601 miles on it. A year later, at 58,000 miles, it began to shake when I accelerated from a complete stop.

I took it for a check up. I was told that it was the axle under the car — nothing serious. One day I was driving on I-10, my car jerked hard and the Check Engine light came on, the transmission indicator flashed and the RPM was reading around 7,000 when I was going 30 mph.

I pulled over. It was smelly. This happened twice at different times. I suspected it was the transmission. I took it to Honda and they said it was the transmission and would cost around \$5,000. My friend changed the fluid and it has been running fine. That is until last year, when it acted up again.

I took it in again and said it has a bad transmission but the dealer suggested that I drive it until the day it dies. As of today, over three years since my purchase, it has 111,000 miles.

I feel that there is still a problem in my transmission but I am going to drive it until it dies. I love my Honda!

To

**My '97 Honda Civic HX has trans trouble at 65,000 miles:**

**My 1997 Honda Civic HX has 85,000 miles on it and I am having problems with my transmission already. When I go over a certain rpm my transmission slips and my dealer recommends replacing it. The problem with this is it costs upwards of \$5000 to do so.**

**If anyone has had similar problems or knows of a better or cheaper solution I would love to hear from them.**

I noticed my VTEC starts anywhere from 2500-3000, by 3000 it sure kicks in. Now I don't know why the guy up there is complaining besides it is supposed to be an economical car, not a sports car, even though I will agree with him that the car could use some more torque.

If any one has info on the 0-60 and 1/4 mile for this car, please post it, make sure it is for the HX.

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15th May  
2002, 18:08

Hi..I own a 2000 Honda Civic HX, 2 door, with an automatic trans. I have 28,000 miles on it. I love the car... nothing has gone wrong. But I was wondering if there are any other people with the AT that notice a hard vibration from take-off. And it gets worse on an Incline (like the San Francisco hills!!). Is this normal?? It sounds and feels like someone is driving a stick shift improperly. Its only from a stand still... like at a stop sign. Please help.

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15th Nov  
2002, 15:06

I purchased my Honda 2000 HX on Nov.30 1999. I am a single, divorced female and work with many men at a NFL Football Team and only drive about 8-10 miles Monday-Friday. The men said this would be a good car for me since Honda has a good reputation of having little or no problems and being able to drive it for thousands of miles with minimum problems. Six weeks ago I took it in for an oil change and mentioned it did not seem to be driving right when I just started it and drove at low speeds

(I had 22,000 miles on it. They checked it and came and told me my transmission needed to be replaced!!! You can imagine my shock. Everyone I have told has been shocked. They gave me a new transmission, but told me they

did not give any additional warranty than my 3years- 36,000 miles - which was going to be up in six weeks. I finally talked to the parent company - American Honda. I told them how disappointed I was that they did not give a warranty on a transmission which went out at 22,000 miles -a very rare occurrence. I had to threaten a letter to the company before they would take me seriously. I received a letter with a 2 year-50,000 mile warranty on the transmission only. I was told by the salesman at this new Honda dealership that they don't make the HX's anymore. I don't know why. The service department said they did not know anything about not making the HX's. I still feel shocked that the transmission went out- must be a once in many thousand occurrence and I don't know if it will happen again. Obviously, I feel now I have no choice, but to buy an extended warranty so that I can sleep at night.

Anyone else have this problem???

Will this comment appear in print?

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20th Jun  
2003, 00:52

I just bought a 97 Civic Hx about 2 months ago, right before my 18th birthday. I have this problem with the car rattling when I start out and

when I run at certian speeds. Its in the back around the trunk or backseat and on the passenger side. I can't seem to be able to figure out what problem it is. I don't think there's anything serious wrong. It's just really annoying. Does anyone else have this problem or have any idea whats wrong?

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