

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-423-6236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100222	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received: 2004 SEP 21 AM 9:07 Reference No: 10088045	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]	
Name: [REDACTED] Address: [REDACTED] City: RUSSELLVILLE State: KY Zip Code: [REDACTED]				Telephone Number: [REDACTED]	
Do you authorize NHTSA to contact the manufacturer of your vehicle for information regarding the defect? In the absence of an authorized representative, your name or address to Signature of Owner: [REDACTED]				☒ YES ☐ NO Date: 12/6/04	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G4BN52P0RR [REDACTED]			Make: BUICK		Model Year: 1994
Date Purchased: [REDACTED]		Dealer's Name and Telephone Number: [REDACTED]		Engine: No. Cylinders: 8	
Original Owner: [REDACTED]		Dealer's City: [REDACTED] State: [REDACTED] Zip: [REDACTED]		Fuel Type: Gas	
Transmission Type: AUTOMATIC		☒ Antilock Brakes ☒ Cruise Control		Powertrain: REAR WHEEL DRIVE Vehicle Comp: 021540 SUSP Multiple Failure: [REDACTED]	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s): 16-AUG-2004		Failure Mileage: 133000		Failure Speed: 7-MPH Description: Nut on ball joint backed off, causing the car to lose control due to ball joint dislodging.	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make: [REDACTED]		Tire Model (Name or Number): [REDACTED]		Tire Size (Example P215/65R15): [REDACTED]	
DOT No. (Example: DOTM19ABC36): [REDACTED]		☐ Original Equipment ☐ Prior Repair		Failure Location: [REDACTED]	
Tire Condition at Time of Failure: [REDACTED]				Tire Failure Type: [REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]			
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: [REDACTED]	
Number of Deaths: [REDACTED]		Reported to Police: N Police were present called tow truck.			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; (e.g., parts repaired or replaced (and if a part is available)).					
WHILE DRIVING LOWER BALL JOINT GAVE AWAY AND THE VEHICLE COLLAPSED IN THE MIDDLE OF THE ROAD. DEALER AND MANUFACTURER STATED THE VEHICLE WAS NOT INCLUDED IN ANY RECALL. *AK The Lower ball joint Failed due to the nut backing off, which caused ball joint to fall out of the knuckle. This caused car to collapse and drag on pavement. The internet showed at 5 different sites that this problem has occurred before on the 1994 model cars. Even a recall on 308 units was reported. The ball joint did not have					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					

The ball joint was ok except for the nut, which should never move.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The retaining nut on the lower ball joint loosened off causing car to collapse. This should never happen. GM knew there was a potential problem but did not give us any warning concerning this problem. (Carla recalls)

I contacted GM and the dealer to see if they could assist me in parts & repairs to make my vehicle safe again for my family to use. They both refused.

I lost one week of the use of my car.

TOW TRUCK bill.

(PARTS)

2 lower ball joints

1 KNUCKLE

labor to replace these joints

The paint on my front bumper is scraped off and the bumper pad is loose

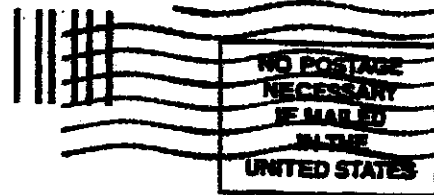
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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

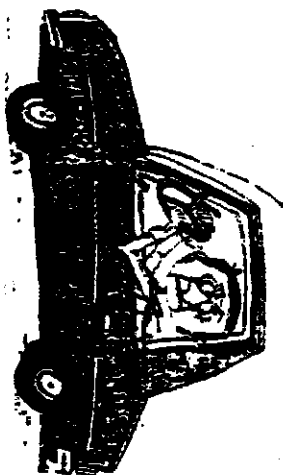


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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/online>

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-327-4236

1-888-DASH-2-DOT

and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**