



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

2004 SEP -8
10-AUG-2004

Repository ☐

M 5:25

Reference No.
10087824

OWNER INFORMATION (Type or Print)

Name

Address

City ROWKONKOMA

State NY

Zip Code

Daytime Telephone Number

718-579-5081

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, we will make every effort to contact the manufacturer.
Signature of Owner ☒ YES ☒ NO

Date 7/29/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNDJBB23025

Make

KIA

Model

SPORTAGE

Model Year

2002

Date Purchased

9/01/02

Dealer's Name and Telephone Number

Atlantic KIA 631-587-2444

Engine:

No. Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

West Islip

State

NY

Zip Code

11795

Transmission Type

AUTOMATIC

☐ Anti-lock Brakes

☐ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

034510 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

07-AUG-2004

July 09, 04

Failure Mileage

11744

10,000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTW19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
i.e. parts repaired or replaced (and if old part is available).

VEHICLE DEVELOPED A SQUEAK IN FRONT BRAKES. VEHICLE WAS TAKEN TO THE DEALER, AND THEY PUSHED BACK THE CALIPER PISTON. HOWEVER, PROBLEM REOCCURED. LATER, DEALER STATED THAT THERE WAS NOTHING ELSE FOUND. *AK

8/1/04 - The above occurred, however this time, the dealer tried to place the blame on my driving as per work order dated 8/1/04. However upon further review of your website, it has become quite apparent that this vehicle has major front-end problems with regards to the brakes. This vehicle is prone to low mileage brake failure with

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Rotor, caliper, brake pads And wheel bearings

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**