

* ~~ALT. WINTER ADDRESS~~ (OCT. MAY)

PHONE :

PALM COAST, FL

<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100182</p>	
	<p>Date Received: 10-AUG-2004 2004 SEP - 8 AM 5:26</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10087809</p>	
<p>OWNER INFORMATION (Type or Print)</p>				
Name		Daytime Telephone Number		E-mail Address
Address				
City BELLAIRE		State MI	Zip Code 49615	
<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an authorized dealer, NHTSA will use the name or address of the vehicle manufacturer.</p> <p>Signature of Owner _____ Date 8/23/04 <input checked="" type="checkbox"/> YES NO 83</p>				
<p align="center">VEHICLE INFORMATION</p>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 8TBRT3819Y3		Make TOYOTA	Model TUNDRA	Model Year 2000
Date Purchased MAY 2000	Dealer's Name and Telephone Number SPARTAN TOYOTA 517-394-6000		Engine: No. Cylinders 8	Fuel Type: Gas REG/UNLEAD
Original Owner <input checked="" type="checkbox"/>	Dealer's City LANSING		State MI	Zip Code 48911
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Cruise Control	Powertrain REAR WHEEL DRIVE	Vehicle Component Code 133000 VISIBILITY: POWER WINDOW DEVICES AND CONTROLS	
Multiple Failure: -5				
<p align="center">FAILED COMPONENT(S)/PART(S) INFORMATION</p>				
Incident Date(s) 10-AUG-2004	Failure Mileage 37250	Failure Speed		
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>				
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code			Tire Failure Type	
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>				
Make:		Date Manufactured:	Model No./Name:	
Seat Type:		Installation System:		
Child Seat Component Code:		Failed Part:		
<p align="center">APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>				
<p>POWER WINDOW ON DRIVER'S DOOR, DEALER AND MANUFACTURER WERE CONTACTED, AND NEITHER WAS WILLING TO ASSIST THE CONSUMER UNLESS HE PAID OUT OF POCKET. HOWEVER, WARRANTY EXPIRED. *AK</p> <p>The Power Window FAILS to OPEN VERY OFTEN. SOMETIMES, OPENING the DOOR AND SLAMMING IT CLOSED, FREES the STUCK MECHANISM. THIS IS PARTICULARLY FRUSTRATING when PAYING TOLLS, PARKING GARAGES, ENTERING OUR gated COMMUNITY which REQUIRES use of a CARD READER ON driver side. ALSO, IN the event of NEED to RESPOND to LAW ENFORCEMENT, you ARE ALWAYS TOLD to REMAIN IN VEHICLE WITH DOOR CLOSED. IN these DAYS</p>				
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>				
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>				

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

* OF INCREASED SECURITY, THIS COULD BE A HAZARD TO OCCUPANTS OF VEHICLE FROM LAW-ENFORCEMENT PEOPLE.

THESE ARE A FEW EXAMPLES, BUT I'M SURE THAT THE DRIVER'S INABILITY TO OPEN THE WINDOW FOR EMERGENCY EGRESS OR OTHER CIRCUMSTANCES COULD POSE PERSONAL SAFETY ISSUES.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

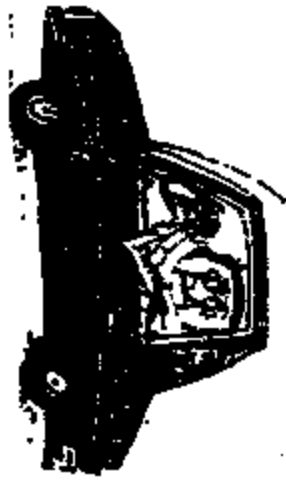
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/odds>