



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

2004 SEP 13 AM 5:52

Repository

10-AUG-2004

Reference No.
10087582

OWNER INFORMATION (Type or Print)

Name

Address

City BARNEGAT

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/18/04

VEHICLE INFORMATION

17-digit Vehicle Identification Number Located at bottom of windshield or driver's side

2HGES16614H

Make

HONDA

Model

CIVIC

Model Year

2004

Date Purchased

3-5-04

Dealer's Name and Telephone Number

MAC K HONDA 732-349-7474

Engine

No: Cylinders

4

Fuel Type:

Gas

Original Owner

Dealer's City

TOM'S RIVER

State

NJ

Zip Code

08753

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

181000 VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
06-AUG-2004

Failure Mileage
3000

Failure Speed
5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/B5R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

1

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING ACCELERATOR PEDAL BECAME STUCK, AND VEHICLE SMASHED INTO A FENCE AFTER PLACING IT PARK. THE AIR BAG STRUCK CONSUMER IN THE FACE. *AK

better explanation on police report. attached
Also - the day before the accident, I was driving in a 45 MPH zone going along with traffic. As I looked down at the instrument panel - all the dials were on zero. - no gas no speed + no Hot/cold indication. I was to a store parked. - when I started the car - everything was normal.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I left my house- stopped at the corner- made a right turn & before I realized what happened, the car was up on the sidewalk. I pulled back into the road & before I knew it I was across the next intersection & heading for a drainage basin. I couldn't stop the car & my reflexes just threw it in park. At some point the air bags went off. The police said I was definitely trying to stop the car because of the skid marks.

I don't take any medication.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
<http://www.nhtsa.dot.gov/odot>

ALLSTATE NEW JERSEY INSURANCE COMPANY

CD LOG NO 763 -0

08-12-04 11:43 AM

ESTIMATE

CLAIM INFORMATION

CLAIM # [REDACTED]
 COMPANY ALLSTATE NJ
 INSURED
 CLAIMANT

POLICY # [REDACTED]
 CLAIM REP [REDACTED]
 LOSS DATE 08-06-04
 LOSS TYPE COLLISION

INSPECTION

TYPE FIELD
 PRIMARY POI RIGHT FRONT FENDER
 APPRAISER NAME BRIAN TALLMAN
 WORK PHONE
 ADDRESS
 CITY STATE HOWELL NJ
 ZIP

SECOND POI LEFT FRONT FENDER
 FAX (609) 698-4679
 INSP DATE 08-12-04
 LOCATION SOUTH SHORE TOWING
 CITY STATE

OWNER

BARNEGAT NJ

WORK#
 HOME#

REPAIR

Honda dealer told us to go here for repairs
~~APFN JOHN~~ *Ocean Gate Repair*
~~STREAMLINE AUTO BODY~~
~~1416 ROUTE 539~~ *Oceangate NJ*
~~TUCKERTON NJ 08087~~
~~SHOP PHONE (609) 898-1704~~ *732-729-2649*

SHOP LIC# 02361A
 CAR IN
 CAR OUT
 REPAIR DAYS
 FAX

VEHICLE

2004 HONDA CIVIC LX 4 DR SEDAN
 4CYL GASOLINE 1.7

OPTIONS

TWO-STAGE - EXTERIOR SURFACES
 POWER DOOR LOCKS
 REMOTE KEYLESS ENTRY SYSTEM
 AIR CONDITIONING
 CRUISE CONTROL

ELEC REMOTE CONTROL MIRRORS
 POWER WINDOWS
 ANTI-LOCK BRAKE SYSTEM
 AUTOMATIC TRANS

BODY COLOR SILVER MILEAGE 2,620
 CONDITION VIN 2HGES16614H [REDACTED]
 LICENSE # RAN85B CODE H026
 LICENSE STATE NJ VEH INSP #

REMARKS:

THIS ESTIMATE IS FOR VISABLE DAMAGES ONLY
 CALL SUPPLEMENT HOTLINE 732-942-5280
 ADDITIONAL DAMAGE MUST BE APPROVED BEFORE REPAIR ARE MADE

OUR GOAL IS TO HAVE YOU COMPLETELY SATISFIED
 THANK YOU FOR DOING BUSINESS WITH ALLSTATE OF NEW JERSEY
 SETTLE ASSIGN

OP CODES:

- | | | |
|------------------------|------------------------|------------------------|
| * = USER-ENTERED VALUE | E = REPLACE OEM | NG = REPLACE NAGS |
| EC = COMPETITIVE PART | UC = RECONDITIONED PRT | UM = REMAN/REBUILT PRT |
| EU = RECYCLED PART | EP = COMPETITIVE PART | PC = FXN RECONDITIONED |
| FM = FXN REMAN/REBUILT | TE = PARTL REPL PRICE | ET = PARTL REPL LABOR |
| IT = PARTIAL REPAIR | I = REPAIR | L = REFINISH |
| BR = BLEND REFINISH | TT = TWO-TONE | CG = CHIPGUARD |
| SB = SUBLET | N = ADDITIONAL LABOR | RI = R&I ASSEMBLY |
| P = CHECK | AA = APPEAR ALLOWANCE | RP = RELATED PRIOR |
| UP = UNRELATED PRIOR | | |

OP	GDE	MC	DESCRIPTION	MFR. PART NO.	PRICE	AJ% B%	HOURS	R
E	0006		COVER, FRONT BUMPER	04711S5AA91ZZ	206.32		1.6	1
L	0006		COVER, FRONT BUMPER	REFINISH			3.7	4
			2.6 Surface					
			0.6 Two-stage setup					
			0.5 Two-stage					
E	0013		SPOILER, LOWER FRONT	71110S5AA01ZA	66.82		INC	1
E	0007		ABSORBER, FRONT BUMPER	71170S5DA01	59.37		INC	1
E	0042		HEADLAMP ASSY, HALOG RT	33101S5AA51	217.49		INC	1
N	0973		HEADLAMPS AIM	ADDITIONAL LABOR			0.5	1
I	0083		PANEL, HOOD	REPAIR			2.0*	1
L	0083		PANEL, HOOD	REFINISH			3.4	4
			2.8 Surface					
			0.6 Two-stage					
			>>BLEND OUT PANEL INCLUDES CLEAR COAT					
E	0075	07	CRSMBR, RAD PNL LOWER	04603S5DA01ZZ	86.08		5.5	1
L	0075		CRSMBR, RAD PNL LOWER	REFINISH			0.5	4
			0.5 Surface					
RI	0755		RADIATOR	R&I ASSEMBLY			0.3	1
RI	0731		CONDENSER, A/C	R&I ASSEMBLY			INC	2
E	0103		FENDER, FRONT	LT 60261S5AA80ZZ	159.66		1.4	1
L	0103		FENDER, FRONT	LT REFINISH			2.5	4
			1.7 Surface					
			0.5 Edge					
			0.3 Two-stage					
E	0104		FENDER, FRONT	RT 60211S5AA80ZZ	159.66		1.4	1
L	0104		FENDER, FRONT	RT REFINISH			2.5	4
			1.7 Surface					
			0.5 Edge					
			0.3 Two-stage					
I	0489	07	SIDE MEMBER ASSEMBL RT	REPAIR			4.0*	1
L	0489		SIDE MEMBER ASSEMBL RT	REFINISH			0.7	4
			0.7 Surface					
			>>BLEND OUT PANEL INCLUDES CLEAR COAT					

E	0765	SHIELD, ENGINE LOWER		74111S5AA00		21.87	INC 2
E	0748	WHEEL, FRONT	RT	42700S5DA21		49.35	0.2 1
E	0750	WHEEL, REAR	RT	42700S5DA21		49.35	0.2 1
E	0577	COVER, FRONT WHEEL	RT	44733S5DA40		17.54	INC 1
E	0579	COVER, REAR WHEEL	RT	44733S5DA40		17.54	0.1 1
N	0970	SUSP ALIGN, 4 WHEEL		ADDITIONAL LABOR			2.3 2
E	0654	ARM, LOWER CONTROL	R/F	51350S5AA20		92.60	0.6 2
E	0695	01 STRUT ASSEMBLY, FRON	RT	51601S5AC13		258.62	0.9 2
E	0830	MODULE, AIRBAG CONTROL		77960S5AA87		699.51	0.8 2
E	0815	01 AIRBAG, INSTRUMENT PNL		06780S5AA80ZA		650.00	0.7 2
E	0878	AIRBAG, STEERING WHEEL		06770S5AA10ZA		545.00	0.3 2
E	0663	01 BUCKLE, FRT SEATBELT	LT	04816S5DA11ZA		183.32	0.5 1
E	0664	01 BUCKLE, FRT SEATBELT	RT	04813S5DA012C		154.57	0.5 1
E	0948	01 SEATBELT	LT	04818S5DA02ZA		152.60	0.7 1
E	0949	01 SEATBELT	RT	04814S5DA02ZA		154.90	0.7 1
I	0208	DOOR SHELL, FRONT	RT	REPAIR			4.5*1
L	0208	DOOR SHELL, FRONT	RT	REFINISH			2.3 4
				1.9 Surface			
				0.4 Two-stage			
RI	0232	PNL, INNER DOOR TRIM	RT	R&I ASSEMBLY			INC 1
E	0418	APPLIQUE, FRT DOOR F	RT	72430S5DA01ZA		12.38	0.1 1
RI	0332	TAPE, FRONT DOOR	RT	R&I ASSEMBLY			0.2 1
E	0230	MIRROR, OUTER R/C	RT	76200S5DA11		84.73	0.3 1
RI	0228	HANDLE, FRONT DOOR O	RT	R&I ASSEMBLY			0.6 1
E	0431	01 HANDLE, FRONT DOOR O	RT	72140S5DA12ZD		27.22	INC 1
L	0431	HANDLE, FRONT DOOR O	RT	REFINISH			0.3 4
				0.3 Surface			
				INC Two-stage			
I	0288	DOOR SHELL, REAR	RT	REPAIR			3.0*1
L	0288	DOOR SHELL, REAR	RT	REFINISH			2.0 4
				1.7 Surface			
				0.3 Two-stage			
RI	0330	MLDG, REAR DOOR BELT	RT	R&I ASSEMBLY			0.3 1
E	0328	APPLIQUE ASSY, REAR	RT	72930S5DA01ZA		11.15	0.1 1
RI	0308	PNL, INNER DOOR TRIM	RT	R&I ASSEMBLY			0.4 1
I	0306	HANDLE, RR DOOR OUTE	RT	REPAIR			0.5*1
L	0306	HANDLE, RR DOOR OUTE	RT	REFINISH			0.3 4
				0.3 Surface			
I	0390	PNL ASSEMBLY, QUARTE	RT	REPAIR			3.5*1
L	0390	PNL ASSEMBLY, QUARTE	RT	REFINISH			2.0 4
				2.0 Surface			
				INC Two-stage			
I	0479	LID, REAR DECK		REPAIR			0.5*1
L	0479	LID, REAR DECK		REFINISH			2.0*4
				2.0* Surface			
				INC Two-stage			
>>BLEND OUT PANEL INCLUDES CLEAR COAT							
RI	0533	TAILLAMP ASSEMBLY, O	LT	R&I ASSEMBLY			1.5 1
E	0534	TAILLAMP ASSEMBLY, O	RT	33501S5DA51		109.03	0.5 1
RI	0535	TAILLAMP ASSEMBLY, I	LT	R&I ASSEMBLY			0.3 1

13 CASE NUMBER: 0448176
 14 POLICE DEPARTMENT OF: BARNEGAT TOWNSHIP
 15 STATION/PRECEDENCE: 1
 16 ACCIDENT OCCURRED ON: AQUA VIEW LN
 17 ROAD NAME: AQUA VIEW LN
 18 ROUTE NO. SUPPLY: MIRAGE BL
 19 ALLEPOST: - - - -
 20 AT INTERSECTION WITH: FEET MILES METERS
 21 NORTH SOUTH EAST WEST
 22 DATE OF COLLISION: 08/08/04
 23 TIME OF COLLISION: 12:04
 24 MUNICIPALITY: 1533
 25 TOTAL VEHICLES INVOLVED: 01
 26 TOTAL INJURED: 01
 27 TOTAL KILLED: 00

28 VEH. NO. 85 POLICY NO.: 1
 29 POL. CODE: 012
 30 DRIVER'S FIRST NAME: INITIAL LAST NAME
 31 DRIVER'S FIRST NAME: INITIAL LAST NAME

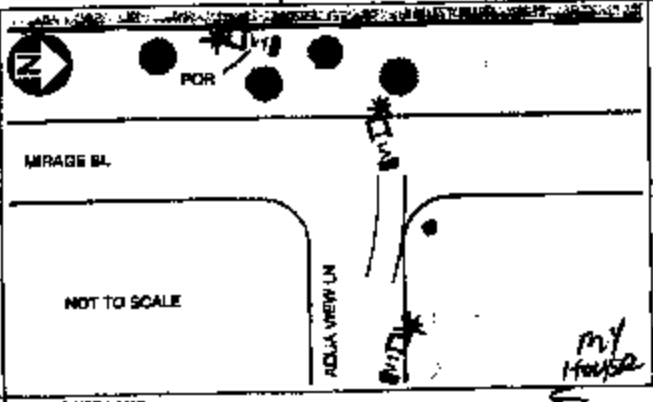
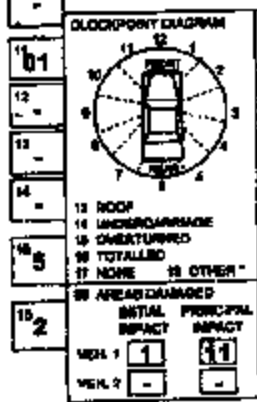
32 NUMBER AND STREET: 3 RAPIDS CT
 33 CITY: BARNEGAT STATE: NJ ZIP: EXPRES:
 34 CITY: STATE: ZIP: EXPRES:

35 DRIVER'S LICENSE NUMBER: 71 STATE: NJ 72 DOB: 73 SEX: F
 36 DRIVER'S LICENSE NUMBER: 74 STATE: 75 DOB: 76 SEX: G

37 OWNER'S FIRST NAME: INITIAL LAST NAME
 38 OWNER'S FIRST NAME: INITIAL LAST NAME
 39 NUMBER AND STREET:
 40 CITY: STATE: ZIP: EXPRES:

41 MAKE AND MODEL: HONDA CIVIC COLOR: TH 78 YEAR: 04 79 STATE: NJ
 42 VIN NUMBER: 2HGES18514H
 43 MAKE AND MODEL: COLOR: 108 YEAR: 109 PLATE NO.: 104 STATE:

44 VEHICLE REMOVED TO: SOUTH SHORE TOWED DRIVEN
 45 VEHICLE REMOVED TO: TOWED DRIVEN
 46 AUTHORITY: 1 OWNER 2 DRIVER 3 POLICE
 47 AUTHORITY: 1 OWNER 2 DRIVER 3 POLICE



56 HAZARDOUS MATERIAL: ON BOARD SPELL: V1 V2
 57 HAZARDOUS MATERIAL: ON BOARD SPELL: V1 V2
 58 HAZARDOUS MATERIAL: ON BOARD SPELL: V1 V2
 59 HAZARDOUS MATERIAL: ON BOARD SPELL: V1 V2
 60 HAZARDOUS MATERIAL: ON BOARD SPELL: V1 V2

61 POSTED SPEED: 25
 62 CARVER NAME: V1 V2

63 ACCIDENT DESCRIPTION: VEH 1 TRAVELING WEST ON AQUA VIEW BL STRUCK A CURB, RAN OFF THE ROAD, RE-ENTERED THE ROADWAY, THEN STRUCK ANOTHER CURB ON MIRAGE BL, LEFT THE ROADWAY AND STRUCK A FENCE WHERE THE VEHICLE CAME TO REST, ACCORDING TO DRIVER # 1 SHE WAS TRAVELING WEST ON AQUA VIEW BLVD WHEN HER VEH BEGAN TO ACCELERATE ON ITS OWN. SHE FURTHER RELATED SHE ATTEMPTED TO STOP THE VEHICLE BY APPLYING THE BRAKES WITH NEGATIVE RESULTS. SHE INDICATED THAT THE VEHICLE CAME TO REST WHEN SHE PLACED IT IN PARK. OFFICER INVEST REVEALED DUE TO THE YAW MARKS OBSERVED BY SGT RYAN DUGAN. CONTINUED PAGE 2

64 DAMAGE TO OTHER PROPERTY: FENCE AND CURB BELONGING TO NOVEMAN MIRAGE 2 DEER LAKE CT BARNEGAT NJ
 65 OPER. 115 CHANGE: 116 CHANGE: 117 CHANGE: 118 CHANGE:
 66 OFFICER'S SIGNATURE: PTL CHRIS STEINS
 67 BADGE NUMBER: 822
 68 RECEIVED BY: 120 STATUS: PENDING COMPLETE

12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32
A	1	4	1	67	F	02	5	09	09	6501	DRIVER #1									
B	-	-	-	-	-	-	-	-	-	-										
C	-	-	-	-	-	-	-	-	-	-										
D	-	-	-	-	-	-	-	-	-	-										
E	-	-	-	-	-	-	-	-	-	-										

43 CASE NUMBER: [REDACTED] ACCIDENT OCCURRED ON: AQUA VIEW LN

44 POLICE DEPARTMENT OF: BARNEGAT TOWNSHIP DOOR: 1

45 STATION/PRECINCT: 30

46 DATE OF COLLISION: 08/08/04

47 TIME (24HR HRS.): 1204

48 MUNICIPALITY CODE: 1533

49 TOTAL CALLED: 01

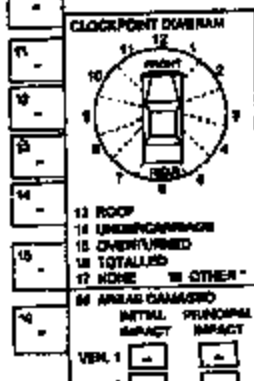
50 TOTAL ENROUTE: 01

51 MAKE AND MODEL: MIRAGE BL

52 VIN NUMBER: [REDACTED]

53 VEHICLE REMOVED TO: [REDACTED]

54 VEHICLE REMOVED BY: [REDACTED]



SEE PAGE #1

55 ALCOHOL DATA

56 TEST GIVEN

57 DRIVER #1: NO YES REFUSED

58 BREATH BLOOD URINE

59 RESULTS: 0.00%

60 DRIVER #2: NO YES REFUSED

61 BREATH BLOOD URINE

62 RESULTS: 0.00%

63 PED. #1: NO YES REFUSED

64 BREATH BLOOD URINE

65 RESULTS: 0.00%

66 PED. #2: NO YES REFUSED

67 BREATH BLOOD URINE

68 RESULTS: 0.00%

69 HAZARDOUS MATERIAL

70 ON BOARD SPILL

71 V1 V2

72 HEDOT CARRIER NO.

73 V1 V2

74 ICG CARRIER NO.

75 V1 V2

76 VEHICLE WEIGHT (KFM) V1 V2

116 ACCIDENT DESCRIPTION:

SGT DUGAN RELATED THAT THERE WERE ALSO SKID MARKS PRESENT WHILE THE FRONT WHEELS WERE TURNING INDICATING THE DRIVER MADE ATTEMPTS TO STOP THE VEHICLE AS THE VEHICLE WAS ACCELERATING. DRIVER #1 WAS UNABLE TO CONTROL HER VEHICLE DURING THIS EVENT RESULTING IN COLLISION WITH VARIOUS OBJECTS BEFORE VEH#1 CAME TO REST.

118 DAMAGE TO OTHER PROPERTY

119 OFFICER'S SIGNATURE: PTL. CHRIS STEINS

120 BADGE NUMBER: 322

121 STATUS: PENDING COMPLETE

17	18	19	20	21	22	23	24	25	26	27
A										
B										
C										
D										
E										