



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100146

Date Received

09-AUG-2004

Repository

Reference No.

204 SEP 2004 AM 7:20

OWNER INFORMATION (Type or Print)

Name

Address

City NAPLES

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3C3EL55H2W

Make

CHRYSLER

Model

SEBRING CONVERTIBL

Model Year

1998

Date Purchased

5/14/98

Dealer's Name and Telephone Number

COLLIER CHRYSLER, INC

(239) 261-3100

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

NAPLES

State

FL

Zip Code

34104

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

162700 STRUCTURE:BODY:TRUNK LID

Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

05-AUG-2004

Failure Mileage

25155

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM4B8C038)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE UNLOADING THE VEHICLE TRUNK LID FELL DOWN. \*AK

SEE REVERSE

Include, if available: Police/Traffic Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

TRUNK LID FELL AND STRUCK ME SHARPLY ON THE WRIST. AFTER THAT, BEFORE WE COULD TAKE CAR IN TO DEALER, WE TRIED TO REMEMBER TO HOLD IT UP WITH ONE HAND WHILE LOADING OR UNLOADING TRUNK. BUT NOT ALWAYS POSSIBLE TO PLACE OBJECTS IN TRUNK WITH ONLY ONE HAND AND MY WIFE WAS HIT HARD ON THE HEAD TRYING TO UNLOAD GROCERIES WHEN IT FELL AGAIN. THAT TRUNK LID IS HEAVY AND CAN REALLY SLAM DOWN.

TOOK CAR IN TO DEALER AND WHEN I STARTED TO EXPLAIN THE PROBLEM, HE NODDED IMMEDIATELY, I HAD THE IMPRESSION THAT THIS WAS NOT AN UNUSUAL PROBLEM WITH THIS CAR (COPY OF INVOICE ENCLOSED)

THIS FAILURE ALSO OPENS THE POSSIBILITY OF A LAW SUIT AGAINST THE CAR OWNER IF A GUEST, OR THIRD PARTY, WERE TO BE INJURED WITH THE FALLING TRUNK LID. I THINK THESE CARS SHOULD BE RECALLED TO FIX THE SAFETY HAZARD

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOE**

**1-888-327-4236**

DOT Auto Safety Hotline

(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**