



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100218

Date Received

Repository ☐

06-AUG-2004

Reference No: 6: 14
10087397

OWNER INFORMATION (Type or Print)

Name

Address

City

BROKEN ARROW

State

OK

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Signature] Date: 8/16/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

BUICK

Model

LESABRE

Model Year

2000

1G4HP54K2YU

Date Purchased
6/30/99

Dealer's Name and Telephone Number

Bob Howard's Crown Auto World

918-663-4444

Engine:

No. Cylinders 6

Fuel Type:

Original Owner
☒

Dealer's City
Tulsa

State
OK

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code

182700 STRUCTURE:BODY:TRUNK LID

Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
25-SEP-1999

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE THE VEHICLE WAS PARKED AT A SLIGHT INCLINE CONSUMER OPENED THE TRUNK LID AND IT FELL DOWN. THIS CAUSED CONSUMER (husband) TO SUSTAIN MINOR INJURIES. VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION, AND MECHANIC CLAIMED THAT IT WAS DESIGNED THAT WAY. *AK THIS INCIDENT HAPPENED WHEN VEHICLE WAS NEW. THEN THE CAR WAS PARKED IN OUR GARAGE, THE TRUNK WAS OPENED BY REMOTE. LID SPRANG UP AND BOUNCED DOWN ABOUT HALFWAY HITTING ME IN HEAD. IT ALWAYS DOES THIS BOUNCING UP AND DOWN (EXCESSIVELY) WHEN OPENED BY REMOTE OR BY DOOR BUTTON. SINCE I AM THE PRIMARY DRIVER, I KNOW TO WATCH IT WHEN THE GROCERY BUY IS LOADING THE TRUNK OR ANYONE IS PUTTING SOMETHING IN THE TRUNK. HOWEVER, ON AUG 5TH, MY HUSBAND REMOTELY OPENED IT, THE LID BOUNCED UP & THEN QUICKLY CAME DOWN HITTING OUR 1YR. OLD GRANDSON

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

See reverse side

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

knocking to the ground. We immediately applied ice packs to the large bump on top of his head. No doctor was required, but his head was sore for several days. Our goal is to get this corrected on cars with this type of trunk lids so that other children won't be injured.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE U.S.

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAILING OFFICE

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-216
400 7th Street, SW
Washington, DC 20590



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(DASH) & DOT



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