



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository ☐

08-AUG-2004

3:00 PM 7-33

Reference No.

10087362

OWNER INFORMATION (Type or Print)

Name WARD DAVIS

Address 4505 106TH ST.

City LUBBOCK

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/16/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4UZAABVX2C

Make

NEWMAR

Model

COUNTRY STAR

Model Year

2002

Date Purchased

2-3-03

Dealer's Name and Telephone Number

Camper Coaches 806-748-7274

Engine

No. Cylinders 8

Fuel Type

Gas

Original Owner

☒

Dealer's City

Lubbock, TX 79424

State

TX

Zip Code

79424

Vehicle Component Code

181000 TIRES:TREAD/BELT

Multiple Failure

1

Transmission Type

AUTOMATIC

☒ Anti-lock Brakes

Powertrain

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

11-FEB-2004

Failure Mileage

20000

Failure Speed

N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

MICHELIN

Tire Model (Name or Number)

MICHELIN

Tire Size (Example P216/G6R15)

275/70R 22.5

DOT No. (Example: DOTMALABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

191000 TIRES:TREAD/BELT

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED RECALL 04V037000 CONCERNING TIRES: CONSUMER WAS WAITING SINCE FEBRUARY OF 2004 TO GET RECALL REPAIRS DONE. DEALER CONTINUED TO GIVE THE CONSUMER A RUN AROUND. MICHELIN, XZA, 275/70R 22.5. *AK

Include, if available: Police/Tire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I received a letter dated 1/26/04, from Newmar Corp. concerning a recall notice for my Country Star RV 2002 model built on Freightliner chassis equipped with Michelin 275/70R 22.5 X RV tires. Newmar agreed to replace the front tires with Michelin 275/70R 22.5X7.5 tires. I called for the replacements and received order no. 1139829 and tires were to be shipped to Rip Griffin, Camp 289 East, Lubbock, TX. I was to be notified when they arrived. I am still waiting. Newmar has told me they were shipped on 3/5/04. After 3 calls to Newmar and receiving no service, I am forced to take action. Rip Griffin has attempted to resolve the issue with no success.

ATTACH ADDITIONAL SHEETS IF NECESSARY

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



PM

APR 2004

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FOLDED
IN THE
UNITED STATES



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http://www.nhtsa.dot.gov/defects

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and dial toll free at

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ON

DOT AUTO SAFETY HOTLINE

**VEHICLE
OWNER'S
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