



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1387

Date Received

Repository ☐

06-AUG-2004 2004 AUG 30 PM 6:36
Reference No.
10087282

OWNER INFORMATION (Type or Print)

Name
Address
City SILVER SPRINGS State NV Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

com

Do you authorize NHTSA to contact the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner Date 8/17/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3FCMF5355XJ
Make NATIONAL Model SEAVIEW Model Year 1999
Date Purchased 4-02-04 Dealer's Name and Telephone Number Michael Hohl R.V. Center
Original Owner ☐ Dealer's City ~~Carson City~~ NV Zip Code 89701 Engine: No: Cylinders 10 Fuel Type: GAS
Transmission Type ☐ Antilock Brakes Powertrain
AUTOMATIC ☒ Cruise Control Vehicle Component Code
161000 STRUCTURE: FRAME AND MEMBERS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 29-JUN-2004 Failure Mileage 28000 Failure Speed 55
Frame

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM123ABC036) ☐ Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured Number of Deaths Reported to Police

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

THE FRONT OF THE MOTOR HOME SEPARATED AND FELL OFF WHILE DRIVING ON THE HIGHWAY. VERTICAL BAR FRAME CRACKED AT THE BOTTOM. DEALERSHIP REPLACED THE BAR FRAME, BUT DID NOT PROVIDE AN EXPLANATION ON WHAT CAUSED THE CRACK. CONSUMER FELT THAT THE CRACK OCCURRED BECAUSE THE MATERIAL OF THE FRAME BAR WAS MADE OF FLIMSY MATERIAL. *AK

windshield also became separated from the window frame on both driver and passenger sides - wind noise was so extensive that the passengers were using earplugs. The dash was also rattling and klarnix was used to try to stop the noise. Dealer shop to try to fix bar frame were going to weld frame was a dealer in

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Tucson Arizona who presently owns the vehicle
After I traded in the vehicle
Beauty RV
3200 E. Irvington Road
Tucson AZ 85726-7047

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

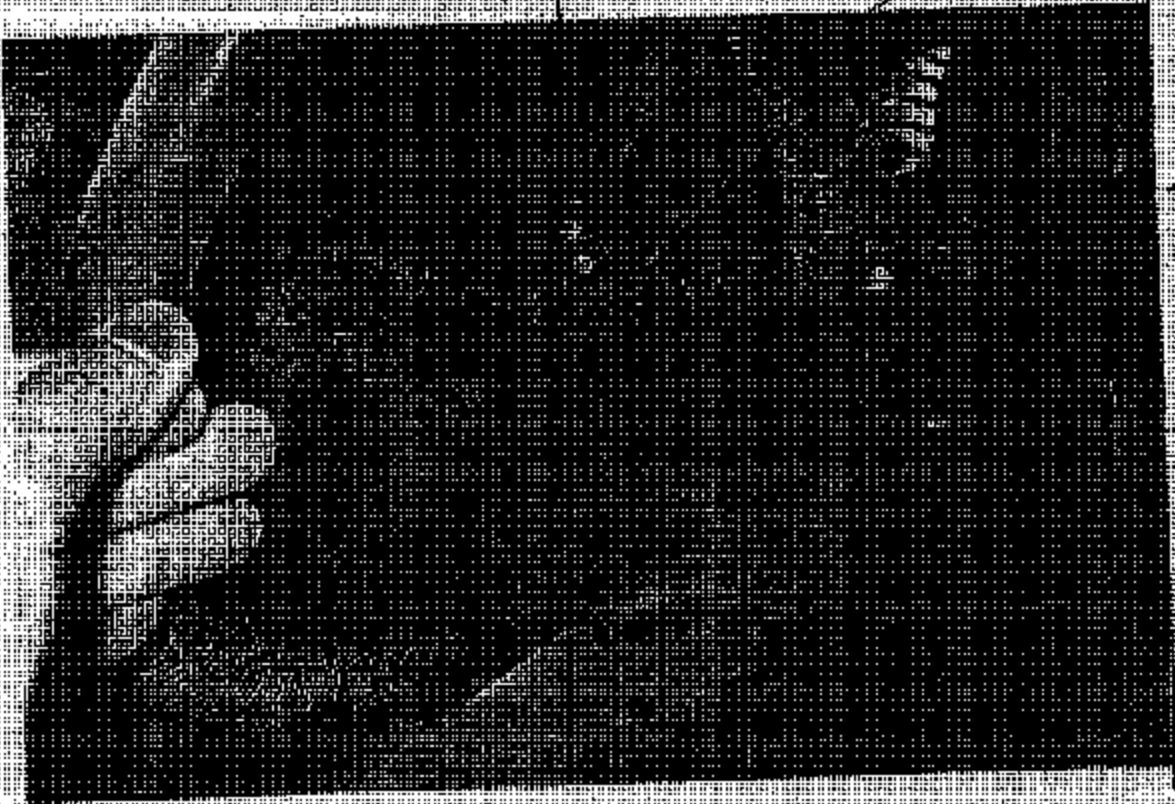
DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.dot.gov/odiv

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Shelton