



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1987

Date Received

2007 AUG 20 PM 8:01
04-AUG-2004

Repository ☐

Reference No.
10087174

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WEST NYACK State NY Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 8-9-04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3VW5G58M91M [REDACTED] Make VOLKSWAGEN Model JETTA Model Year 2001

Date Purchased [REDACTED] Dealer's Name and Telephone Number PALISADES VW

Engine:
No. Cylinders 6 Fuel Type: [REDACTED]

Original Owner ☒

Dealer's City WEST NYACK

State N.Y.

Zip Code 10994

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

MANUAL

☒ Cruise Control

FRONT WHEEL DRIVE

142000 AIR BAGS:SIDE/WINDOW

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 29-JUL-2004 Failure Mileage 89300 Failure Speed 26

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]

DOT No. (Example: DOTM1A9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location: [REDACTED]

Tire Component Code [REDACTED]

Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Fire

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

☐ Yes ☒ No

☐ Yes ☒ No

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 26 MPH PASSENGER SIDE AIR BAG INADVERTENTLY DEPLOYED. NO INJURIES WERE SUSTAINED BECAUSE THE SEAT WASN'T OCCUPIED AT THE TIME OF THE INCIDENT. DEALERSHIP INDICATED THAT WATER HAD GOTTEN INTO THE AIR BAGS ELECTRICAL SYSTEM. *AK

SIDE CURTAIN AIR BAG

VW Customer Care #804003956

FOUND 56 SIMILAR COMPLAINTS ON WEBSITE MYCARSTATS.COM

ALL ON 2001 VW JETTA - SOME ONE IS GOING TO GET KILLED FROM THIS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.