



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository ☐03-AUG-2004
2004 SEP -8 AM 2:38Reference No.
40887142

OWNER INFORMATION (Type or Print)

Name

Address

City

BURLINGTON

State

WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature or address to the vehicle manufacturer.

Signature of Owner

Date 10/10/04

File # 12518684

—VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4GL4BK3W

Make

JEEP

Model

LIBERTY

Model Year

2003

Date Purchased

Sept 02

Dealer's Name and Telephone Number

Lynch Jeep 262-7430164

No. Cylinders

6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Burlington

State

WI

Zip Code

5310

Transmission Type

AUTOMATIC

☐ Anti-lock Brakes☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

Multiple Failure: 1

1008.115

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

03-AUG-2004

Failure Mileage

17800

Failure Speed

65 mph

Tire Make

Tire Model (Name & Number)

Tire Size (Example P215/60R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED RECALL NOTICE OF V-460-000 CONCERNING REPLACEMENT UPPER CONTROL ARM LOWER BALL JOINTS. CONSUMER NOTICED AFTER RECALL REPAIR WORK DONE THAT VEHICLE PULLED TO THE LEFT ON ITS OWN. CONSUMER NOTIFIED THE MANUFACTURER, DEALER, AND NHTSA. DEALER PERFORMED REPAIRS WITH THE RECALL COMPLIANCE WITH THE RECALL.

Vehicle Pulled to the left. I feel that Jeep should have included alignment. Dealership did with me very properly.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident

Failure(s), Crash(es), and Injury(ies)

Chrysler / Jeep Escalade #12518684

Have been told by reliable friend that Escalade should have been fixed
at dealer / the way that was done
When it has been already changed by Owner

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.gov/odiv>

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(DASH) & DOT

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DASH2DOT

and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**