



U. S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received  
03-AUG-2004  
2004 AUG 3 11  
Repository   
Reference No. 11  
10087093

**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City INDIANAPOLIS State IN Zip Code \_\_\_\_\_  
Daytime Telephone Number \_\_\_\_\_ E-mail Address \_\_\_\_\_  
Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date / /

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
2C3HE66G5XH \_\_\_\_\_  
Make CHRYSLER Model 300M Model Year 1999  
Date Purchased 01-OCT-00 Dealer's Name and Telephone Number \_\_\_\_\_ Engine: No. Cylinders 6 Fuel Type: Gas  
Original Owner  Dealer's City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE  
Vehicle Component Code 114100 ELECTRICAL SYSTEM:WIRING:FRONT UNDERHOOD  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 03 JUN 2004  
23  
Failure Mileage 65000  
Failure Speed \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/B5R15)  
DOT No. (Example: DOTMALSABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure,  
i.e. parts repaired or replaced (and if old part is available).

VEHICLE CAUGHT ON FIRE AFTER BEING PARKED FOR 30 MINUTES. FIRE COMMENCED FROM UNDER THE HOOD. LOCAL FIRE DEPARTMENT  
ARRIVED TO EXTINGUISH THE FIRE. MANUFACTURER WAS NOTIFIED. VEHICLE WAS TOWED. "AN

Include, if available: Police/Fire Department Report, etc. Attach additional sheets if necessary.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of this agency's action.

Narrative Description of Incident(s), Failure(s), Condition(s), and Injury(ies)

Went over to my daughter's house, Eating dinner with my daughter & someone was knocking & yelling that the car was on fire, I WAS IN HER HOUSE FOR ABOUT 45 MIN. When we got A knock on the door, car was shut off. I called Chrysler & they told me that they were going to send an investigator out. They sent someone out all he did is took pictures of the vehicle. He did not go under no inside the vehicle and then I received a letter saying they are not responsible. I called them & they told me the case was close & would not answer anymore of my question's.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

Official Business Penalty for Private Use \$300

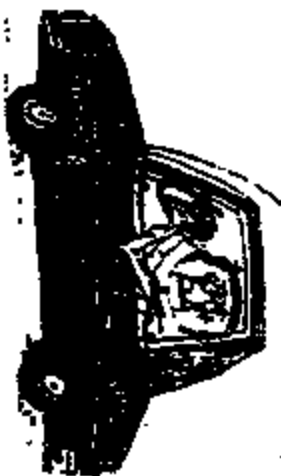


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



US Department of Transportation  
National Highway Traffic Safety Administration  
http://www.nhtsa.gov



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(DASH) 2 DOT

**1-888-DASH-2-DOT**  
**1-888-327-4238**



**DASH2DOT**  
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**VEHICLE OWNER'S QUESTIONNAIRE**  
**DOT AUTO SAFETY HOTLINE**



# Indianapolis Fire Department

## Fire Incident Report



Incident Number: [REDACTED]

Exposure Number: 0

Incident Date: 06/23/2004

Dispatch Time: 21:41:01

Arrival Time: 21:44:52

End Time: 22:14

First-In Unit: E10

Incident Type: B11 / VEHICLE FIRE

Incident Commander: R6950 /

Location: [REDACTED]

Civilian Injuries: 0

Firefighter Injuries: 0

Civilian Fatalities: 0

Firefighter Fatalities: 0

Business Name	Name	Phone No	Person Involvement
Property Type:	Street or road in commercial area	Level of Origin:	SC 400B
Ignition Cause:	Unintentional	Area of Origin:	Engine area, running gear, wheel area
Type of Material:	Type of material first ignited, other	Detector Presence:	
Heat Source:	Undetermined		
Form of Material:	Item First Ignited, Other	<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;"> <p><b>Estimated Dollar Loss:</b></p> <p>Content Loss: \$100</p> <p>Property Loss: \$10000.</p> </div>	
Building Status:			
Structure Type:			

Mobile Property	Make	Model	Plate No.
Passenger car.	Chrysler	300 M	YIN 2C3H66GK

Officer	Narrative
R6950	<p>Engine 10 responded to [REDACTED] on a reported car fire. Upon arrival we found fire showing from the Engine compartment of a 1999 Chrysler 300 M. The fire was controlled using 50ft. of 1 3/4" line and tank water. The hood latch was burnt through, so the bolt cutters were used to cut the hood locking pin to gain access to the engine itself. The fire was completely put out and the owner was advised to call the insurance agent and to get a copy of the report from the fire records division. The cause of the fire was undetermined. Engine 10 returned to regular service.</p>

# DAIMLERCHRYSLER

July 14, 2004

DaimlerChrysler Corporation  
Customer Claims Resolution Group

[REDACTED]  
Indianapolis, IN [REDACTED]

Re: 1999 Chrysler 300M, VIN 2C3HE66G5X[REDACTED]

Dear Ms. [REDACTED]

Thank you for contacting DaimlerChrysler Corporation and raising concerns that you have with the above referenced vehicle. DaimlerChrysler Corporation conducted an investigation into the incident and inspected the vehicle.

Based on the information we received, DaimlerChrysler Corporation must deny your claim. Thank you again for raising your concerns with DaimlerChrysler Corporation. We suggest further inquires be directed to your insurance company.

Very truly yours,

Customer Claims Resolution Group  
Ph: (866) 432-1DCX

This is not true, NO one came out to investigate

AN Older gentleman came to take pictures of the vehicle  
and did not take pictures under the hood.

8/2/04 - I called to speak to someone by the name of LISA  
and she told me that the case is closed & she could not  
give me any further information, I ask here could she connect me  
with someone else could help me & she said NO because they have  
done their investigation the case is closed.

A Company of the DaimlerChrysler Group

DaimlerChrysler Corporation  
1000 Chrysler Drive CIMS 486-13-32  
Auburn Hills MI USA 48326-2766

