

✓ By: [Redacted] Fax: (202) 366-7882 on 08/16/04

<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4238) INTERNET: www.nhtsa.dot.gov/hotline</p>	<p>2004 AUG 20 PM 8:21 FOR AGENCY USE ONLY 241</p>	
		<p>Date Received 03-AUG-2004</p>	<p>Repository <input type="checkbox"/> Reference No. 10087075</p>
<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name [Redacted]</p>		<p>Daytime Telephone Number [Redacted]</p>	
<p>Address [Redacted]</p>		<p>E-mail Address [Redacted]</p>	
<p>City FISHKILL</p>	<p>State NY</p>	<p>Zip Code [Redacted]</p>	<p>Evening Telephone Number</p>
<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.</p> <p><input type="checkbox"/> YES <input checked="" type="checkbox"/> NO</p>			
<p>Signature of Owner [Redacted]</p>		<p>Date [Redacted]</p>	

<p>VEHICLE INFORMATION</p>				
<p>1997-2000 Vehicle Identification Number located on bottom of front left-hand or driver's side KMHC335C32U [Redacted]</p>		<p>Make HYUNDAI</p>	<p>Model ACCENT</p>	<p>Model Year 2002</p>
<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number</p>		<p>Engine: No. Cylinders 4</p>	<p>Fuel Type: Gas</p>
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City</p>	<p>State</p>	<p>Zip Code</p>	
<p>Transmission Type AUTOMATIC</p>	<p><input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p>	<p>Powertrain FRONT WHEEL DRIVE</p>	<p>Vehicle Component Code Q14200 SERVICE BRAKES, HYDRAULIC; FOUNDATION COMPONENTS</p>	

James "Jay" Magretta
District Parts & Service Manager

Hyundai Motor America
1100 Quabury South River Road
Islandia, NY 08831
Telephone 609 395 7310
Fax 609 395 1131
E-mail: jmagretta@hmalusa.com

Joseph Fannelli
Service Consultant
HYUNDAI

400 Fishkill Avenue, P.O. Box 840, Beacon, NY 12508

Seat Type: [Redacted] Installation System: [Redacted]

Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

THE PASSENGER'S SIDE WHILE DRIVING. DEALER WAS NOTIFIED. *AK
Hyundai, dealer, (Healey Brothers) replaced both front rotors and brake pads within the first 14,000 miles of Terio's new Accent but refused to check and lubricate both front caliper slides causing passage side brake pad to completely wear down to metal. Driver side caliper OK without pads wearing down within now 43,000.
However Mavis Discount Brake and Fire Co. resolved this issue of said passenger wear-down of brake pads, by correcting passenger side caliper bracket rusted. See Mavis billing 8/6/04. Request review and hearing for purposes of defective parts.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement, or litigation against a manufacturer, your response, or a trade secret, may be used to support the agency's action.

✓ CC: [Redacted] 8/16/04

CERTIFICATE OF ORIGIN FOR A VEHICLE

HYUNDAI

Owner:
Vincent Terio

DATE	3/12/02	INVOICE NO.	[REDACTED]
VEHICLE IDENTIFICATION NO.	KMHCG35C32U [REDACTED]	YEAR	2002
BODY TYPE	3 DOOR	MAKE	HYUNDAI
HP (S.A.E.)	105	NO. CYL.	4
GVWR	3310	SEATING WEIGHT	2254
		SEMS OR MODEL	ACCENT

I, the undersigned authorized representative of the company, firm or corporation named below, hereby certify that the new vehicle described above is the property of the said company, firm or corporation and is transferred on the above date and under the invoice number indicated to the following distributor or dealer.

NAME OF DISTRIBUTOR, DEALER, ETC.

DEALER NUMBER: NY060

HEALEY HYUNDAI
409 FISHKILL AVE.
BEACON, NY 12506

*** It is hereby certified that this was the first transfer of such new vehicle in ordinary trade and commerce.

▲ THIS VEHICLE IS ▲
▲ CERTIFIED TO MEET ▲
▲ EMISSION REQUIREMENTS ▲
▲ IN ALL 50 STATES ▲

3308165

Hyundai Motor America

BY: *Justin J. [Signature]* President (AGENT)
SIGNATURE OF AUTHORIZED REPRESENTATIVE

FOUNTAIN VALLEY, CA

CITY-STATE

ZZ487-0011 300

New York State No. 17008897
Department of Motor Vehicles
Vehicle Identification Certificate

Date of Issue	07/23/02	Exp. Date of Transfer	07/23/02
Reg. Plate No.	3E8T16	Exp. Date of Registration	01/11/03
Year	2002	Make	HYUNDAI
		Model	KMHCG35C32U [REDACTED]
Name of Distributor, Dealer, Etc.	HEALEY HYUNDAI ISUZU INC. 7876271		

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**