



✓ By: Vincent Terio Fax: (202) 366-7882 on 08/16/04

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 241	
	Name _____ Address _____ City: <u>FISHKILL</u> State: <u>NY</u> Zip Code: _____		Date Received 03-AUG-2004 2004 SEP 14	Repository <input type="checkbox"/> Reference No. 10087076
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date _____		Daytime Telephone Number _____ Evening Telephone Number _____ E-mail Address _____		
VEHICLE INFORMATION				
17 digit Vehicle Identification Number (located at bottom of windshield on driver's side) <u>KMHCG35C32U</u>		Make <u>HYUNDAI</u>	Model <u>ACCENT</u>	Model Year <u>2002</u>
Date Purchased _____	Dealer's Name and Telephone Number _____		Engine: _____ No. Cylinders <u>4</u>	Fuel Type: <u>Gas</u>
Original Owner <input type="checkbox"/>	Dealer's City _____	State _____	Zip Code _____	
Transmission Type <input type="checkbox"/> Antilock Brakes <u>AUTOMATIC</u> <input type="checkbox"/> Cruise Control	Powertrain <u>FRONT WHEEL DRIVE</u>		Vehicle Component Code <u>034200 SERVICE BRAKES, HYDRAULIC; FOUNDATION COMPONENTS</u>	




James "Jay" Magretta
District Parts & Service Manager

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JOSEPH FANELLI
Service Consultant
HYUNDAI

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Seat Type: _____	Installation System: _____
Child Seat Component Code: _____	Failed Part: _____

APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured _____	Number of Deaths _____
Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).		Reported to Police N	

THE PASSENGER'S SIDE WHILE DRIVING. DEALER WAS NOTIFIED. *AK
 Hyundai, dealer, (Healey Brothers) replaced both front rotors and brake pads within the first 14,000 miles of Terio's new Accent but refused to check and lubricate both front caliper slides causing passage side brake pad to completely wear down to metal. Driver side caliper OK without pads wearing down within now 43,000.
 However Mavis Discount Brake and Fire Co. resolved this issue of said passenger wear-down of brake pads, by correcting passenger side caliper bracket rusted. See Mavis billing 8/6/04. Request review and hearing for purposes of defected parts.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.