



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

30-JUL-2004

Repository ☐

Reference No.
10083821

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: MARYVILLE State: TN Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an owner's name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 8/15/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JT2RA64LOC6
Make: TOYOTA Model: CELICA Model Year: 1982
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: ALBERT TOYOTA 865-970-2615
Original Owner: ☒ Dealer's City: ALCOA State: TN Zip Code: 37801
Engine: No. Cylinders: 4 Fuel Type: Gas
Transmission Type: ☐ Antilock Brakes Powertrain: [REDACTED]
MANUAL ☒ Cruise Control Vehicle Component Code: 151300 SEAT BELTS: FRONT: RETRACTOR
Multiple Failure: 15

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 30-JUL-2004 Failure Mileage: 230000 Failure Speed: ANY
FRONT SEAT BELT RETRACTORS

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/85R15): [REDACTED]
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

THE FRONT SEAT BELT RETRACTOR FAILED. AS A RESULT, THE PASSENGER WERE NOT BEING RESTRAINED AS THEY SHOULD. "AK
HAS HAD SEATBELT CAMPAIGN 3SC-604 DONE. THIS DID NOT HELP. SEATBELTS HAVE
BECOME BROKEN BECAUSE THEY HANG OUT DOOR WHEN BEING SHUT. THEY ALSO
HANG OFF THE BODY OF ANYONE IN THE VEHICLE. IN AN ACCIDENT, THE WINDSHIELD
WOULD HAVE TO STOP YOU. THIS HAS BEEN DISCUSSED WITH TOYOTA'S HOTLINE. THERE
WAS NO REPLACEMENT PROVIDED IN THE CAMPAIGN AND THAT IS ALL THEY WILL DO. (OVER)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT ME, [REDACTED] AT [REDACTED]
 I AM TRYING TO HELP THE OWNER RESOLVE THIS. HER NAME IS [REDACTED] SHE
 SHE PURCHASED THIS VEHICLE NEW IN 1982. I KNOW THAT TOYOTA
 WAS REPLACING THESE BELTS. I WAS WORKING AS A TECH IN A TOYOTA
 DEALERSHIP WHEN THE CAMPAIGN CAME OUT. I ALSO KNOW THEIR EX
 DID NOT WORK. THE DEALERSHIP I WORKED FOR WAS AIRPORT TOYOTA, [REDACTED]
 ALCOA IN [REDACTED] I WORKED THERE FROM NOV. 1976 - MAR. 2001.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

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COMPLETE THIS FORM

OR

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and dial toll free at

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