



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

2004 JUL 21
28-JUL-2004

Repository

Reference No.
10083798

OWNER INFORMATION (Type or Print)

Name

Address

City NORTH CANTON

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number (VIN) at bottom of windshield on driver's side

JH2RC46192M

Make

HONDA

Model

V SERIES

Model Year

2002

Date Purchased

6-10-04

Dealer's Name and Telephone Number

State 8 Motorcycles 330-929

Engine:

No. Cylinders 4

Fuel Type:

Gas

Original Owner

Dealer's City

PENINSULA

State

OH

Zip Code

44264

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Vehicle Component Code

102000 POWER TRAIN:MANUAL TRANSMISSION

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

28-JUL-2004

Failure Mileage

1000

Failure Speed

35 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

AFTER TAKING THE MOTORCYCLE TO DEALER FOR THE COMPUTER TO BE REPLACED MOTORCYCLE WILL NOT RUN. AFTER PUTTING THE OLD COMPUTER BACK ON IT WILL NOT SHIFT GEARS, THE TIRES SKIDDED WHEN ATTEMPTING TO SHIFT THE GEARS. *AK

ENGINE SHUTS OFF INTERMITTENTLY WHILE SHIFTING GEARS, CAUSING A HAZARD AND POTENTIAL CRASH. DEALER STILL TRYING TO REPAIR MOTORCYCLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Honda Dealer tried new computer and bike would not start. They ordered a second one that I am currently waiting on (8-10-04). Hopefully this will resolve my problem, however I remain skeptical. Honda advised dealer to use an "updated" 2009 model computer which makes me believe they are aware of a problem with the 2008 models.

THANK YOU



ATTACH ADDITIONAL PHOTOS IF APPLICABLE

U.S. Department of Transportation



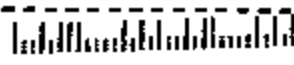
North Canton, OH



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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

VEHICLE OWNER'S