



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2004 SEP - 1
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository

2004 SEP - 1
20 JUL 2004

Reference No.
10083701

OWNER INFORMATION (Type or Print)

Name

Address

City HAWTHORNE

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMFHB47A6Y6

Make

HYUNDAI

Model

LD15 BERING

Model Year

2000

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

036000 SERVICE BRAKES, HYDRAULIC; ANTILOCK

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
28-JUL-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC038)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING CONSUMER APPLIED THE BRAKES AND PEDAL WENT TO THE FLOOR. THE STEERING WHEEL SHOOK UNCONTROLLABLY. CONSUMER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND DROVE THE VEHICLE TO THE DEALER FOR INSPECTION. MECHANIC DETERMINED THAT BRAKE PADS AND ROTORS NEED TO BE REPLACED. *AK

*Rotors in the front were very couple thousand miles & have to be replaced. Jump & steering. *AK*

Badly. Dealer says they continuously replace shock absorbers & new rear brakes. Hyundai says problem only on the truck.

Attacked

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I PURCHASED A BERING LD 16 TRUCK MADE BY HYUNDAI DISTRIBUTED BY BERING IN THE USA BERING WENT BANKRUPT BUT HYUNDAI ASSUMED WARRANTY ROTARS ON MY TRUCK WARPED AFTER ONLY A FEW THOUSAND MILES ON THE FRONT OF THE TRUCK THE TRUCK STEERING JUMPS AND SHAKES . I WAS TOLD THIS IS NOT A WARRANTY AND A WEARABLE PART I REPLACED ROTARS . THE PROBLEM OCCURED ONLY A FEW THOUSAND MILES LATER FOR A SECOND TIME. THE TRUCK STEERING AND BRAKES JUMP BADLY WHEN THIS HAPPENS I AM TOLD AGAIN REPLACE ROTARS .FROM CONTINUOUS QUESTIONING FINALLY I AM TOLD THERE IS AN UPGRADE KIT IT IS NOT CALLED OR WARRANTED BECAUSE WHEN BERING WENT BANKRUPT. HYUNDAI WAS NOT PAID FOR ABOUT 30 OF THE DISTRIBUTED TRUCKS AND IS NOT THERE PROBLEM BECAUSE BERING SENT HYUNDAI THE SPECS WHEN THEY BUILT THE TRUCK . SHOULDNT I HAVE AT LEAST BEEN NOTIFIED OF THE PROBLEM OF THE WRONG BREAK LINES ETC BEFORE.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

019005



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 79179 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

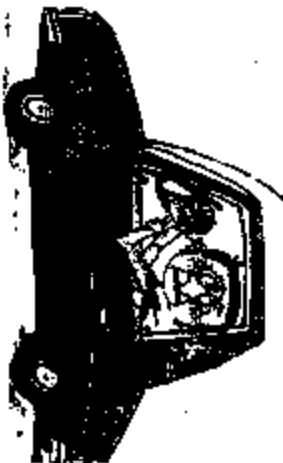
DASH2DO

and dial toll free at

1-888-DASH-

1-888-327-42.

DOT Auto Safety Hotline
(DASH) & DOT



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205/904-1400
www.safercar.gov