

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire**  
TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

## FOR AGENCY USE ONLY

Date Received

10083644

2004 JUL 23 PM 7:06

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 od\_rt \_\_\_\_\_  
 up\_lr \_\_\_\_\_

Reference No.

## OWNER INFORMATION (Print or Type)

Name

Street

Apt. No.

City

State

Zip

Daytime Telephone Number

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
 In the absence of a signature, please print the name and address of the vehicle manufacturer.

Signature of Owner

Date 07.09.04

## PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

Make

Model

Year

1FMNU43S1YE

Ford

Excursion

2000

Purchased Date

Dealer's Name

Engine Size

(CID/COA)

☐ Turbo  
☐ Diesel  
☐ Gas  
☐ Fuel Injection

☐ New ☒ Used

 Dealer's Name  
 Burnsville Inc.

State

Zip Code

No. Cylinders 10

Manufacture Date (on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

01-2000

☐ Manual  
☒ Automatic

☐ Driverside Air Bag ☐ Motorbelt  
☐ Passengerside Air Bag ☐ 2-Point Belt  
☐ 3-Point Belt

☒ Yes  
☐ No

☐ Front  
☐ Rear  
☒ Wheel

☐ Car ☐ Sport Utility  
☐ Van ☐ Truck  
☐ Minivan ☐ Motorcycle  
☐ Other

☐ 2-Door ☒ 4-Door  
☐ Stationwagon  
☐ Pick Up Truck  
☐ Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

FIRESTONE STEEL TEX

☐ Left ☐ Right  
☐ Front ☐ Rear

☒ Original  
☐ Replacement

☐ Yes  
☐ No

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)  
Available?NHTSA Previously  
Contacted?
☐ Yes ☒ No

☒ Yes ☐ No

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☒ No

☐ Yes ☒ No

0

0

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

PURCHASED EXCURSION USED IN 2002. RAN ON ORIGINAL TIRES UNTIL TREAD TOO LOW. CHANGED TIRES TO B.F. GOODRICH 8-PLY LIKE FORD DOES PLANE & MANUAL SAYS TO. I THEN RECEIVED A NOTICE VIZ FROM FIRESTONE TO COME IN & CHANGE TIRES OUT TO 10PLY FOR SAFETY REASONS. I ASKED WHAT I CAN DO BECAUSE I ALREADY HAD NEW 8-PLY ON THE TRUCK. BOTH FORD & FIRESTONE SHO SHOW IF THE ORIGINAL TIRES WERE NOT ON THE TRUCK THEY WOULD NOT REPLACE THEM. I WOULD HAVE TO BUY NEW 10 PLYS.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE REASON I AM UPSET IS THAT IF I ALAN THE TRUCK WAS TO GET 10 ply tires I would have put them on. I NEVER thought 8 plys would blow out, but AFTER TALKING TO Firestone they said that is why they are voluntarily changing them out. I followed Ford's Manual. I'd be place a' Alan I have A TRUCK that when I saw my Camper I AM CONCERNED I could have A Tire Failure. Why dose't Ford change the tire Rating stickers on Firestone make good on the Tires?

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

Complete and return or place in your car manual for future use

**VEHICLE  
OWNER'S  
QUESTIONNAIRE  
(V00Q)**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH 2 DOT**

and dial toll free at

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