U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received	Repository ☐
2004 AUG 19 PM 5:29	Reference No. 10059602

OWNER INFORMATION (Type or Print)

Name [redacted]

Address [redacted]

City PALMER LAKE | State CO | Zip Code [redacted]

Daytime Telephone Number [redacted] | E-mail Address

Evening Telephone Number [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of [redacted] name or address to the vehicle manufacturer.

Signature of Owner [redacted] Date 8/14/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1G8JW52R6YY642385	SATURN	LS2	2000

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
26-DEC-02	Saturn of Chapel Hills 719 867-6400			No. Cylinders 6	Gas
Original Owner ☐	Dealer's City COLORADO SPRINGS	State CO	Zip Code 80921		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	FRONT WHEEL DRIVE	123000 EXTERIOR LIGHTING:TAIL LIGHTS Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
23-JUL-2004	40382	All	Tail light Assembly(ies), brake signal, running housing(lenses, framework, etc.)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALSABC038)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0 (Immediately)	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

BOTH TAIL LIGHTS HAD TO BE REPLACED DUE TO AN UNKNOWN FAILURE. THE RIGHT SIDE WAS REPLACED BY DEALER LAST YEAR AT 40,382 MILES, AND THE LEFT SIDE WAS DONE CURRENTLY AT 56,183 MILES. *AK

Friends and spouse reported respectively, on failures to owner.
(1) Reference above events. Dealer participated in cost of 1st repair. Manufacturer promises future participation.
(2) Right and then left failures noted and replacements installed (reference repair orders). Potential for misdemeanor defective vehicle citation. Simultaneous failure: (i.e., left and right), potential rear collision. 1st failure(r) caused additional (brake switch, cruise) to fail.
(3) Dealer replaced respective tail light assemblies at referenced intervals. Old parts discarded.
Curious about this, I called a friend who has the same make, model and year. He reported identical circumstance with steering failure (something I dread) as well. I placed a query [redacted]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Dealer sales staff recommends trading for a newer model.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

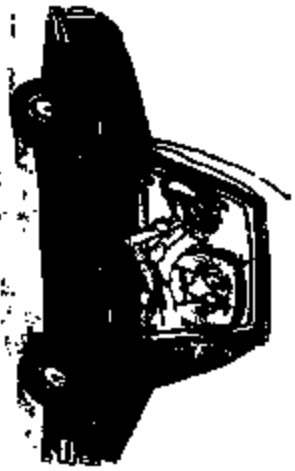
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).