



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received
2004 SEP -01 AM 5:56
26-JUL-2004

Repository

Reference No.
10082503 ✓

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City HARRISON State AR Zip Code _____

Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 8/2/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1B7GG22N4Y1 Make DODGE Model DAKOTA Model Year 2000
Date Purchased _____ Dealer's Name and Telephone Number _____ Engine: No: Cylinders _____ Fuel Type: _____
Original Owner Dealer's City _____ State _____ Zip Code _____
Transmission Type Antilock Brakes Cruise Control Powertrain _____ Vehicle Component Code 021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 07-JUL-2004 Failure Mileage _____ Failure Speed _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM18ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 45 MPH BALL JOINTS ON DRIVER'S SIDE EXPLODED UNDERNEATH THE PICKUP, BREAKING INTO BITS AND PIECES. THE TIRE COMPLETELY DISENGAGED. THE AXLE WAS BENT, AND THE INNER TIE ROD HAD TO BE REPLACED. *AK

* Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

VEHICLE OWNER'S QUESTIONNAIRE



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.gov/dotline>



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-216
400 7th Street, SW
Washington, DC 20580

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20580
Official Business
Penalty for Private Use \$300

ATTACH ADDITIONAL SHEETS IF NECESSARY

Going 45 MPH. My Son was Very Lucky to Be
aled. His Tire Flew off Front End Crashed Down
and Spun 215 ft off the Road when he
landed on the Road.

On National T.V. JT state still investigating
the faulty Ball Joints. When are they going
to do something about this problem?
When their called be another 11 states in faulty
products.
Paper Work enclosed.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

To DOT office.

The young Girl Carolyn
is Very Helpful and Very
Nice and Friendly to Talk Too.

My son could of Been one of those
killed on the Highway for faulty
Ball joints.

He and Myself is Very lucky.
I said Myself Because I could
of lost My son.

Please Help us with this Matter
Before we lose and one else
from this Problem with
DODGE. Thank YOU

call anytime
870-741-3022
" 577-3495

Harrison Ar.

I got the impression
NO- Chrysler Dealership wanted (4)
to Talk to me about the
matter.

DUJUTH DODGE
1755 Miller Trunk Hwy
Duluth Minn. 55811- 218-720-3524

my son called this Dealership
to see if they could help him work
they said NO cant get it NOW. To work
ON. TRUCK DROPPED 815 feet. SKIDDED
Also Broke the Steering Box ^{TIRE UNDER}
off the Frame ^{neath}

channel-10. Had the scribe when
stated The public asked For a Recall
Because of all. Faulty Ball joints
on. Durango's
UNDER INVESTIGATION DODGE Dakota.
DODGE RAMs

In order to buy a Left (3)
inter Tie ROD. END. you have to
Buy The whole Backe Pinon.

DODGE - Ramsey in Harrison AR.

We Talked to OUR Parts store in
Harrison AR. Chrysler
TO ORDER The Parts. ~~DODGE~~ Dealership
stated.

DID NOT Have Parts. Back
ORDERED BIG TIME
ORDER MEANING Large Back
ORDER.

The only way we could get
The Part was after Market
Re built Part. From out of STATE



Darrel Johnson's 1998 Dodge Durango.

I went to Duluth Dodge in mid April of 2004, after I heard of the 'ball joints' situation, to make an appointment to have them checked. I talked to a service technician and he kind of brushed it off and said, "You don't need to worry about the ball joints, the national TV report is just blowing it out of proportion, if there were problems with the ball joints you would have already broke them by now the way the roads are in this town!". I went on to say that I have the Durango here and I really would like them checked because my wife and our newborn baby drive around a lot in the vehicle when I'm at work, He said, "Don't worry about it.....the whole thing is just being blown out of proportion."

Since then my employee, Aaron Pohjola, had his ball joints break on his Dodge Dakota. I called Duluth Dodge immediately and told them how concern I was about my Durango and how the technician said it was no big deal. The manager said that they would never turn away work, but they did. I made an appointment the next day and they ended up replacing the upper ball joints and the rod ends on my Durango for \$1200.00.

Darrel Johnson
5776 Rice Lake Road
Duluth, MN 55803
218 390-9555

... of premature wear on the upper ball joints. In some cases, the ... might own a Dodge Dakota or a Dodge Durango, officials say, is to have your ball joints checked ...

<http://www.cbsnews.com/stories/2003/12/18/eveningnews/main589356.shtml>

Sport Truck Direct - Dodge Dakota / Durango Lowering Kits (Drop Kits)

Sport truck drop kits - lowering kits, accessories for Chevy, Ford & Dodge Trucks. Brands: Western Chassis, Doetsch Tech, Street Scene, Trenz, APC, Air Lift, Car Wear, Heliwig, Volant, Granatelli... 97-02 Dodge Dakota 4"/6" Deluxe Drop Kit ... the Super A-arms in this kit now include new ball joints.) 97-02 Dakota 4"/6" Deluxe Drop Kit: \$719.95 ...

http://www.sporttruckdirect.com/dakota_kits.html

1999 Dodge Dakota Club Cab review

1999 Dodge Dakota Club Cab review from North America ... Similar Dakota reviews. 1999. Dodge Dakota R/T. I will buy another Dakota R/T extended cab if ... Im on my 3rd set of ball joints. Mind you this truck ...

http://www.carsurvey.org/review_40620.html

Chrysler In No Hurry to Fix Durango Ball Joint Problem

... rash of problems with the ball joints on the Dodge Durango SUV and Dakota pickup trucks. ... of excessive wear in the ball joints, a critical part of the ...

http://www.consumeraffairs.com/news03/durango_probe2.html

CBS News | Feds Eye Dodge Durango Problems | October 29, 2003 08:34:54

... CBS News went undercover to a Dodge dealership where mechanics say they've actually seen more problems with the Dodge Dakota, which uses the same ball joints.

<http://www.cbsnews.com/stories/2003/10/27/eveningnews/main580233.shtml>

Dodge Dakota pictures and photos

Dodge Dakota 1999 pictures and photos gallery. Hank's '99 4x2 RC 3.9L 5-speed

http://www.cardomain.com/member_pages/view_page.pl?page_id=203150&page=5

2000 Dodge Dakota Sport review

2000 Dodge Dakota Sport review from North America ... Looking for a Dodge Dakota? Save up to \$400 or more on auto insurance ... State safety inspection due to failing ball joints. Dodge stated they need to re-inspect the ...

http://www.carsurvey.org/review_31048.html

SurfWax -- News and Articles On Dodge Dakota

... State Police said Ball's 1997 Dodge Dakota truck crossed the ... reports, the Dodge Dakota has come under federal scrutiny for complaints of prematurely faulty ball joints, similar to ...

http://cars.surfwax.com/files/Dodge_Dakota.html

CanadianDriver: Used Car Review - 1997-2000 Dodge Dakota

... size pickup, the Dodge Dakota established a new class ... The upper ball joints on the 4x2 versions tend to wear-out much faster than most. Overall the Dodge Dakota is ...

<http://www.canadiandriver.com/articles/bm/97-00dakota.htm>

2001 DODGE Auto Parts - CARAVAN DAKOTA DURANGO GRAND CARAVAN INTREPID NEON PICKUP RAM 1500 PICKUP RAM 2500 PICKUP RAM 35

... 2001 DODGE SELECT MODEL. CARAVAN. DAKOTA. DURANGO. GRAND

Bolt - Coil Springs - Torque Struts - Steering ...
<http://www.dodge-autoparts.com/1-dodge-2001.htm>

1997 DODGE Auto Parts - AVENGER CARAVAN DAKOTA GRAND CARAVAN GRAND CARAVAN AWD INTREPID NEON PICKUP RAM 1500 PICKUP RAM ...
 ... 1997 DODGE SELECT MODEL, AVENGER, CARAVAN, DAKOTA, GRAND CARAVAN ...
Shaft Kits - Steering Dampers - Idler/Pitman Arms - Ball Joints - Cam & Bolt - Coil Springs - Torque Struts - Steering ...
<http://www.dodge-autoparts.com/1-dodge-1997.htm>

Sport Truck Direct - Western Chassis Super A-arms for Lowering (Dropped A-arms) ...
 ... Lightning/H-D): \$369.95 / pair. Dodge Dakota/Durango 2" Dropped Super A-arms ...
 ... New Ball Joints are now included with every pair of Dakota Super A-arms ...
http://www.sporttruckdirect.com/super_a-arms.html

Dodge Dakota Engine Parts - Tune-Up Parts - Replacement Parts
 Engine Auto Parts has a reputation that is so outstanding that customers searching for Dodge Dakota parts keep coming back. If you are searching for Dodge Dakota maintenance parts at discount ... New Coil Spring. New Ball Joints. OEM Ballast Resistor ...
<http://www.engineautoparts.com/dodge-dakota.html>

Suspension : Dodge Dakota/Durango 2WD
 ... The new Dodge Dakota and Durango have taken the midsize truck and SUV markets by storm ... Includes coils, Upper-A-Arm kit with ball joints, front and rear shocks and rear ...
<http://www.4wheelparts.com/product2.asp?imseqn=1825&occlass=Fab&cat=SUS>

The Allpar club for Mopar owners with over 200,000 miles
 ... The most dependable vehicle we've ever owned. 1992 Dodge Dakota. 260,768 ...
 1987 Dodge W-150. 321843. new front ball joints upper and lower on both sides, new rear pinion ...
<http://www.allpar.com/old/club2002.html>

For Dodge on eBay
 eBay offers great deals on items related to For Dodge. ... EuroStyle Antenna for Dodge Dakota - NEW!, ends May-17 2:05 pm PDT. ... 2 Lower BALL JOINTS for DODGE NEON 1995-1999, ends May-17 8:56 pm PDT ...
<http://rdre1.yahoo.com/click?u=http://adfarm.mediaplex.com/ad/ck/711-600-3333-0%3Floc%3Dhttp%253A//search-desc.ebay.com/search/search.dll%253Fquery%253Dfor%252Bdodge%2526newu%253D1%2526krd%253D1%26keyword%3Dfor%2Bdodge&y=02D873BD40C17AB28i=487&c=8953&q=02%5ESSHPM%58L7%7Bp%7Bxz%3F%7B~tpk~%3F%7D~ss%3Fupvqk6&e=ut7-8&r=17&d=nrm-en-us&n=EB5KSH6E52H40S36&s=5&t=&m=40A22EA0&x=01CA9149D397060E>

Tirekicking Today: Preview Drive: 1997 Dodge Dakota
 ... Preview Drive: 1997 Dodge Dakota. Totally redesigned mid-size pickup borrows bold styling cues from big Ram ... Low-friction ball joints promise an improved road feel ...
<http://www.tirekick.com/usedcars/dodge/97dakota.htm>

Fabtech 2wd Dodge 97-01 Dakota and Durango
 ... The new Dodge Dakota and Durango have taken the midsize truck and SUV markets by storm ... Upper Control Arm Kit. with Upper Ball Joints. 2. FTS9220. 3 Way Performance Front ...
http://www.fabtechmotorsports.com/inventory/dodge/dodge2wd07_01dakota.html

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