



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1388

Date Received

23-JUL-2004

Repository

Reference No:
10083554

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: MANLEY State: NE Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 8/9/04

VEHICLE INFORMATION

VIN: 1G3GR62C954 [Redacted]
Make: OLDSMOBILE Model: AURORA Model Year: 1996
Date Purchased: 1/03 Dealer's Name and Telephone Number: Brenkman 402- [Redacted]
Original Owner: [Redacted] Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted] Engine: No. Cylinders: 8 Fuel Type: gas
Transmission Type: A1A10 Antilock Brakes Cruise Control Powertrain: [Redacted] Vehicle Component Code: 072200 FUEL SYSTEM, GASOLINE:DELIVERY:HOSES, LINES/PIPING, . Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 03-JUN-2004 Failure Mileage: 100000 Failure Speed: 25 mph Started Leaking after driving from stop light.
12-APR-2004

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P216/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

RECALL 04V110000, WHILE DRIVING FUEL LINE LEAKED. CONSUMER PULLED OVER, AND HAD A MECHANIC TEMPORARILY FIX THE PROBLEM. CONSUMER'S VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. *AK I had driven 20 miles on my way to work, stopped at a stop light & when I started up again the fuel lines cracked & started leaking fuel badly. I was in a construction zone, so was unable to get off road immediately. As soon as I could I pulled off into a parking lot. A mechanic cut off the leaking fuel lines & replaced with pieces of gas hose. I lost almost 17 gallons of gas in less than 3 miles. Omaha dealership refused to replace or attempt repair. I left car in Omaha & it has been sitting since April. (next page)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I called GM in April and again in July. They keep saying vehicle not on recall although your website says it is.

Mechanic stated I was extremely lucky that no fire occurred. There are more of these plastic fuel pipes. Mechanic only replaced enough so I could get car somewhere safe to leave it.

What do I do if Olds dealers refuse to repair even at my expense. Very nice car & a shame to have to junk it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73172 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

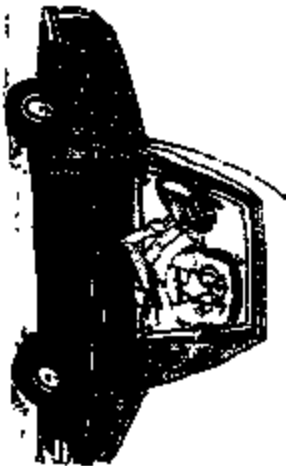
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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