



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received: 22-JUL-2004
Repository:
Reference No.: 29
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OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: LUMBERTON State: NC Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 7/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GNDT13W9W [Redacted]
Make: CHEVROLET Model: BLAZER Model Year: 1998

Date Purchased: 9-17-98 Dealer's Name and Telephone Number: Baker Chevrolet 910-843-5168
Original Owner: Dealer's City: Red Springs, NC 28377 State: NC Zip Code: 28377
Engine: No. Cylinders: Fuel Type:

Transmission Type: Antilock Brakes Powertrain Cruise Control
Vehicle Component Code: 136000 VISIBILITY: WINDSHIELD WIPER/WASHER
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 10-APR-2004 Failure Mileage: 65000 Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING, THE FRONT WINDSHIELD WIPERS FAILED TO WORK PROPERLY IN RAINY WEATHER. PLEASE PROVIDE MORE INFORMATION.
*JB Twice during the month of July, while driving I was caught in heavy rain storms and when I turned on my windshield wipers they failed to work. I had to pull off the highway and after approximately five minutes the wipers finally started working. I called two dealerships, Baker Chevrolet in Red Springs, NC and Jerry Johnson Chevrolet in Lumberton, NC and was told by both service departments that there had been recalls on models 95-97 for this problem but no recall on 98 models and I would have to pay for repairs. I also called Chevrolet Motor Division at 1-800-222-1020 and was told there was no recall on 98 models and due to my mileage I would have to pay for repairs. I have had the repairs made to my wipers.
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

→ a copy of the repair service invoice is attached.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).