



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository ☐

2004 APR 03 1 PM

Reference No.
10083490

OWNER INFORMATION (Type or Print)

Name

Address

City

CEDAR

State

MN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner ☒ YES ☒ NO
Date 8/11/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2FTRX18L01C

Make
FORD

Model
F150

Model Year
2001

Date Purchased

9-29-01

Dealer's Name and Telephone Number

New Brighton Ford - 651-633-9010

Engine:

No. Cylinders 8

Fuel Type:

unleaded

Original Owner

☒

Dealer's City

New Brighton

State

MN

Zip Code

55112

Transmission Type

AUTOMATIC

☒ Anti-lock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-APR-2003

Failure Mileage

35000

Failure Speed

55mph

Spark plug blows out of head.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My wife was driving our 2001 Ford F-150 At 55 miles per hour when a spark plug blew right out the head. The dealership replaced the head. Within 12,000 miles it blew another plug right out the other head. Both times leaving her stranded along the road. Dealership replaced the head Again. I asked them to find out why this was happening, so the Dealership which knew this happened to some of these 5.4 liter engines called and talked to an engineer at Ford. They said it was from an internal backfire that is so strong it blows plugs right out. They also said they don't know why it happens to some of these engines, or how to fix the problem. Since this has happened I've found others that had the same problem. One guy had it happen at 39,000 miles which was early. 30,000 miles over warranty. Ford refused to fix it under warranty and he had to pay \$2,000 to get it fixed. Ford is knowingly selling trucks with bad engines and continues to do so. And they don't back it up.

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**National Highway
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Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

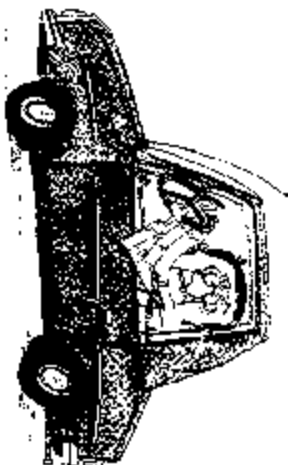
DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Administration
<http://www.nhtsa.dot.gov/hotline>

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).