



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

Repository

2004 SEP 13 AM 8:34
22-JUL-2004

Reference No.
10083489

OWNER INFORMATION (Type or Print)

Name

Address

City

PITTSBURGH

State

PA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/18/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNDT135122

Make

CHEVROLET

Model

TRAILBLAZER

Model Year

2002

Date Purchased

Feb. 2002

Dealer's Name and Telephone Number

Sable Chevrolet (412) 381-9000

Engine: 4.2L

No. Cylinders 6

Fuel Type:

Unleaded

Mile 87,000

Original Owner

Dealer's City

Pgh.

State

PA

Zip Code

15210

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure: 15

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-JUN-2002

Failure Mileage

7000

Failure Speed

N/A

Multiple brake light bulbs replaced, primarily driver's side. Total of 4 new rear light circuit boards (2 each side)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1AB0036)

Original Equipment

Prior Repair

Failure Location:

The Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE DRIVER NOTICED THAT THE REAR TAIL LIGHTS WERE BURNING OUT CONTINUOUSLY. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. THE MECHANIC INFORMED THE CONSUMER THAT THE TAIL LIGHTS NEEDED TO BE REPLACED. THE VEHICLE WAS TAKEN BACK TO THE DEALER, BECAUSE THE PROBLEM REOURED, HOWEVER THE MECHANIC WAS UNABLE TO DUPLICATE THE PROBLEM. PLEASE PROVIDE FURTHER DETAILS. THIS INFORMATION WAS PROVIDED BY BRYAN'S FATHER JOHN SAVCHAK. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

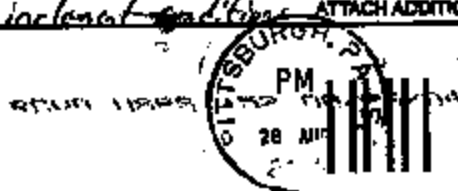
Upon first instance that brake light burnt out (driver's side), simply replaced bulb myself. Eventually, replaced the same bulb a second time. Lasted until Spring of 2003. Then found myself replacing bulbs more frequently. This prompted me to take vehicle to dealer for service in June 2003. Both rear tail light circuit boards were replaced free of charge. Upon inspection of burnt out bulbs, noted that plastic mounting on bottom of bulbs were melted, & embedded wire in mount was burnt as well. Even after circuit board replaced, another bulb burnt out 1 month later in July 2003. No further problems until May 2004. Once again, replaced the bulbs on the driver's side multiple times. Vehicle taken for inspection & after service to dealer August 2004. Circuit boards replaced a second time. Appears to be flaw in design of circuit boards, however noted that last time light burnt out, it occurred after heavy rain. Possibly water is shorting out lights. Believe this poses a safety hazard in foggy & inclement conditions. ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



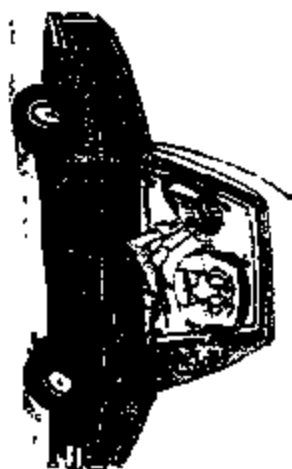
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

**VEHICLE
OWNER'S
QUESTIONNAIRE**



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**