



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4235)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

Repository ☐

Reference No.
10063419

Make ☐ Model ☐ Year ☐ VIN (Type or Print)

Daytime Telephone Number

E-mail Address

City State Zip Code

City PITTSBURGH

State PA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of a signature, NHTSA will use the name and address of the vehicle manufacturer.

Signature of Owner Date 8/15/04

VEHICLE INFORMATION

17 Digit Vehicle Identification Number (VIN) (Type or Print)

Make

Model

Model Year

1GKEK13V74R

Make GMC

Model YUKON

Model Year 2004

Date Purchased MAY 31/04

Dealer's Name and Telephone Number

Engine:

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

No. Cylinders

Fuel Type: GAS

Original Owner

Dealer's City

State

Zip Code

No. Cylinders 8

Fuel Type: GAS

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

AUTOMATIC

☒ Cruise Control

Powertrain

072100 FUEL SYSTEM, GASOLINE DELIVERY: FUEL PUMP

Multiple Failure: 1

Multiple Failure: 1

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Multiple Failure: 1

Multiple Failure: 1

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Multiple Failure: 1

Multiple Failure: 1

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

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Narrative Description of Incident(s), Crash(es), and Injury(es):

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 55 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE DRIVER TRIED TO RESTART THE VEHICLE BUT WAS UNABLE TO DO SO. THE VEHICLE WAS TOWED TO THE DEALER FOR INSPECTION. THE MECHANIC INFORMED THE DRIVER THAT THE FUEL PUMP NEEDED TO BE REPLACED. PLEASE PROVIDE FURTHER DETAILS. *LA

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

re: Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

2 MONTH OLD 2004 YUKON WITH 1500 MILES

I WAS MARCHING ON TO THE PARKWAY EAST (396) AT WILKINSBURG HEADINGS TOWARDS MONROEVILLE PD. I WAS ABOUT 1/2 OF A MILE READY TO MAKE A LANE CHANGE, WHEN THE YUKON SHUT DOWN. I WAS SITTING IN A NEW CAR WITH A WALL ON ONE SIDE AND SPACING CARS ON THE OTHER AND BEHIND ME. THIS INCIDENT OCCURRED DURING MORNING RUSH HOUR TRAFFIC. I HAD A NEAR MISS COLLISION WITH A DUMP TRUCK BEHIND ME WITH NO WARNING AND NO PLACE TO GO. THE DUMP TRUCK MISSED ME BY A MATTER OF A FEW FEET. THIS COULD HAVE BEEN A FATAL SITUATION INVOLVING A LOT OF PEOPLE. NO ONE AT GM SEEMS TO GET THE SERIOUSNESS OF THIS NEW VEHICLE, FUEL PUMP FAILURE THAT COULD HAVE COST LIVES & TRAGIC LOSS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

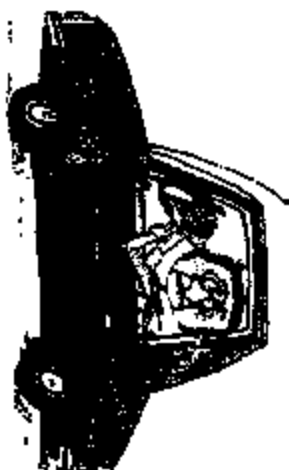


BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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<http://www.safercar.gov>



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and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
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OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**