



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository

21-JUL-2004 2004 AUG

Reference No.

1808393 5: 56

**OWNER INFORMATION (Type or Print)**

Daytime Telephone Number

E-mail Address

Name [Redacted]

Address [Redacted]

City SAN ANTONIO

State TX

Zip Code [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [Redacted] Date 7/13/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number located on the left or right side of the vehicle

1G2HX52K0XH [Redacted]

Make PONTIAC

Model BONNEVILLE

Model Year 1999

Date Purchased

Dealer's Name and Telephone Number

Engine:  
No. Cylinders

Fuel Type

Original Owner

Dealer's City

State

Zip Code

Transmission Type  
AUTOMATIC

Antilock Brakes  
 Cruise Control

Powertrain

Vehicle Component Code  
060000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
15-JUL-2004

Failure Message  
54998

Failure Speed  
70  
60

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM15ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes  No

Yes  No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING 70 MPH, THE VEHICLE STALLED WITHOUT ANY WARNING. THIS CAUSED THE DRIVER TO DRIFT TO THE SIDE OF THE ROAD. THE CONSUMER HAD THE VEHICLE TOWED TO THE DEALERSHIP FOR INSPECTION. THE MECHANIC INFORMED THE OWNER THAT THE INTAKE MANIFOLD HAD CRACKED WHICH CAUSED THE ENGINE TO FAIL. PLEASE PROVIDE ANY FURTHER DETAILS. \*JB  
melted

The Emission control, which is metal, over heated the plastic manifold causing it to melt, which caused the fluid to leak out and locked up the engine. The Adjuster who came out told Car Pro that he did not know why he was called out that they knew they are having a problem with this occurrence. The replacement manifold now has metal where the emission control goes in.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I have the melted manifold if needed.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have attached copies of the bill as well as the letter, written report & pictures from the warranty company.

After calling in this incident to DOT I found out that my starter was broken after attempting to restart my engine since the antifreeze leaked out of the manifold and held the pistons down the engine locked the starter broke when I tried to restart my vehicle to get it off the highway.

Any and all help that the DOT can give me in this matter is highly appreciated.

[Redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 79175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**



**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

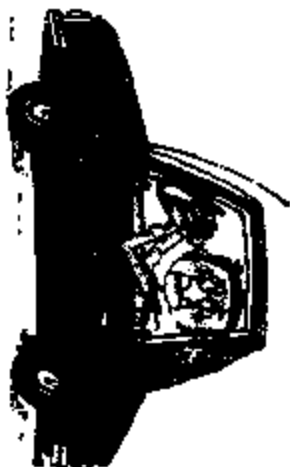
**DASH2DOT**

and dial toll free at

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**1-888-327-4236**

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(DASH) 2 DOT



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