



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

19-JUL-2004

Repository ☐

Reference No.

10083258

PH 7.13

OWNER INFORMATION (Type or Print)

Name

Address

City

SHINGLE SPRINGS

State

CA

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

N/A

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an author _____ NHTSA will use the address you provide to the vehicle manufacturer.

☐ YES

☒ NO

Date 7/31/04

Signature of Owner

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located on bottom of windshield on driver's side

387KF23682M213474

Make

DODGE

Model

RAM

Model Year

2002

Date Purchased

7/9/04

Dealer's Name and Telephone Number

Eldorado Dodge Lincoln Mercury

Original Owner

☒

Dealer's City

State

CA

Zip Code

95824

Engine:

No. Cylinders 6

Fuel Type:

Diesel

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

330000 INTERIOR LIGHTING

Multiple Failure: 1

DID NOT DO CALIFORNIA Inspection on Vehicle!

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

19-JUL-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE GLOVE DEPARTMENT LIGHT CAME ON AND OFF ON ITS OWN. THE LIGHT BULB SWITCH RATTLED WHILE DRIVING. CONSUMER WAS ABLE TO DRIVE THE VEHICLE TO THE DEALER FOR INSPECTION, AND MECHANIC DETERMINED THAT THIS VEHICLE WAS NOT AN RECALL. *AK

No California State Safety Inspection Done Prior to Sale

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

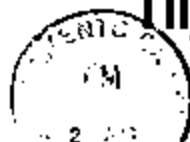
Mechanics personally told me Grant Brakes where
Bad. On "manager" GT Eldorado Dodge Lincoln Mercury where
Veh. was purchased. Said NOT going to do the
Brakes, state law only requires Vehicle be able to stop.
NOW Having problems stopping the Vehicle - Also
Front Brakes making metal to metal noise, hard starting
to pull to RT when Brakes applied.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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1-888-327-4236

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(DASH) & DOT



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