

10082828

From: [REDACTED]
Sent: Wednesday, August 11, 2004 10:12 AM
To: [REDACTED]
Cc:
Subject: lvoq

Qd 100 82 828

AI

This consumer, [REDACTED] had a recall on vehicle 2002 Hyundai Santa Fe done. she had taken vehicle in to dealership 8 times for front end noise before Hyundai sent a specialist out. they had ordered a part to replace her rack arm bushings. the noise returned 4 weeks later. she went on line filed a complaint #10082828. she was referred from a representative in the hotline to 3662658 and spoke to [REDACTED] who indicated they don't check status of complaints. she now wants to know the status of her complaint and also to speak to some one. Would appreciate any help you can provide with this. Thanks

Notice received from Dealership/Dealer
Representative to have the problem corrected.

Answered by
phone
Qd 100
8/11/04