



U.S. Department of Transportation
National Highway Traffic Safety Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER QUESTIONNAIRE**

NATIONWIDE 1-800-424-9093
DC METRO AREA 202-408-0123

FOR AGENCY USE ONLY

DATE RECEIVED

od-or _____
rt-dt _____
od-rt _____
up-ltr _____

2004 JUL 15 PM 6:19

REFERENCE NO.

10082061

DAY TIME TELEPHONE NO. (AREA CODE)

OWNER INFORMATION (TYPE OR PRINT)

COUNTY OF LOS ANGELES

LOS ANGELES, CALIFORNIA

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER *Vehicle Coordinator*

DATE 5/5/04

#FO941

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*

1FTSF31EX1

VEHICLE MAKE

FORD TRUCK

VEHICLE MODEL

F350

MODEL YEAR

2001

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

61028

DATE

4/24/01

DEALER'S NAME, CITY & STATE

Contract Bid

ENGINE SIZE
(CID/KCC/L)

7.3L

☒ TURBO
☐ DIESEL
☐ GAS
☐ FUEL INJECTN

NO. CYLINDERS

8

TRANSMISSION TYPE

☐ MANUAL
☒ AUTOMATIC

ANTILOCK BRAKES

☒ YES
☐ NO

RESTRAINT SYSTEM

☒ DRIVERSIDE AIRBAG ☐ MOTORBELT
☒ PASSENGERSIDE AIRBAG
☒ 3-POINT BELT ☐ 2-POINT BELT

DRIVE CONTROL

☒ YES
☐ NO

DRIVETRAIN

☐ FRONT
☒ REAR
☐ 4-WHEEL

BODY STYLE

STAWAG
4 DR
2 DR

HATCH BK
VAN
PK UP TRK
OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

Automatic Transmission

PART NAME(S)

Sprag Gear Lockup

LOCATION

☐ LEFT ☒ MIDDLE ☐ RIGHT
☐ FRONT ☐ REAR

FAILED PART(S)

☒ ORIGINAL
☐ REPLACEMENT

NO. OF FAILURES

1

DATE(S) OF FAILURE(S)

9/11/03

DATE(S) OF FAILURE(S)

9/11/03

VEHICLE SPEED AT FAILURE(S)

Highway speed

MANUFACTURER CONTACTED

☒ YES ☐ NO

NHTSA PREVIOUSLY CONTACTED

☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☒ NO

FIRE

☐ YES ☒ NO

NUMBER PERSONS INJURED

0

NUMBER OF FATALITIES

0

PROPERTY DAMAGE EST\$

0

POLICE REPORTED

☐ YES ☒ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

Automatic transmission sprag gear cracking
item #64, #65, #60
Cost to Repair is \$2,716.68 Defective components.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

VehicleNo	F0941	Mileage	58888
Make	FORD	WheelBase	137
Model	F 350 SD	UnladenGVW	7200
Year	2001	GrossGVW	9900
Type	PICKUP UTILITY 4X4	EngMake	INT
LicenseNo		Eng Model	7.3L POWER STROKE
Color	RED	Cyl	8
Seals	Yes	Disp	7.3 L
InService	4/24/01	HP	238
VinID	1FTSF31FX	EngSerialNo	1457540
CabNo		Trans	AUTO
SerialNo		Fuel	DIESEL
Assignment	SUP	FuelTankCap	38
AssignNo	014	WaterTankCap	0
Assignee	RANKIN	MainPump	
RankTitle	CAPT	MPModel	
Housed	CAMP 14	GPM	0
StaUnit	CAMP 014	PumpSerialNo	
BnSect	CAMPS II	RoadPump	
Division	AIR & WILD	RPMModel	
Bureau	SPEC OPS	Foam	
		WarningDevices	LIGHTBAR & SIREN
		BudgetYr	2000/2001
		SpecNo	FD367B-99-00
		PONumber	
		AcqCost	\$38,240.00
		Accepted	3/16/01
		Fepp	
		AddRepl	49675
		FieldMech	R 24
		OutOfService	
		BasicWarranty	3YRS/36,000
		EngineWarranty	5YRS/100,000
		TransWarranty	3YRS/36,000
		SpecialWarranty	
		MaintProgram	
		Contract Repairs	\$2,716.88
		A/C	Yes
		LoJack	No
		Note	KEY CODE 0448 X

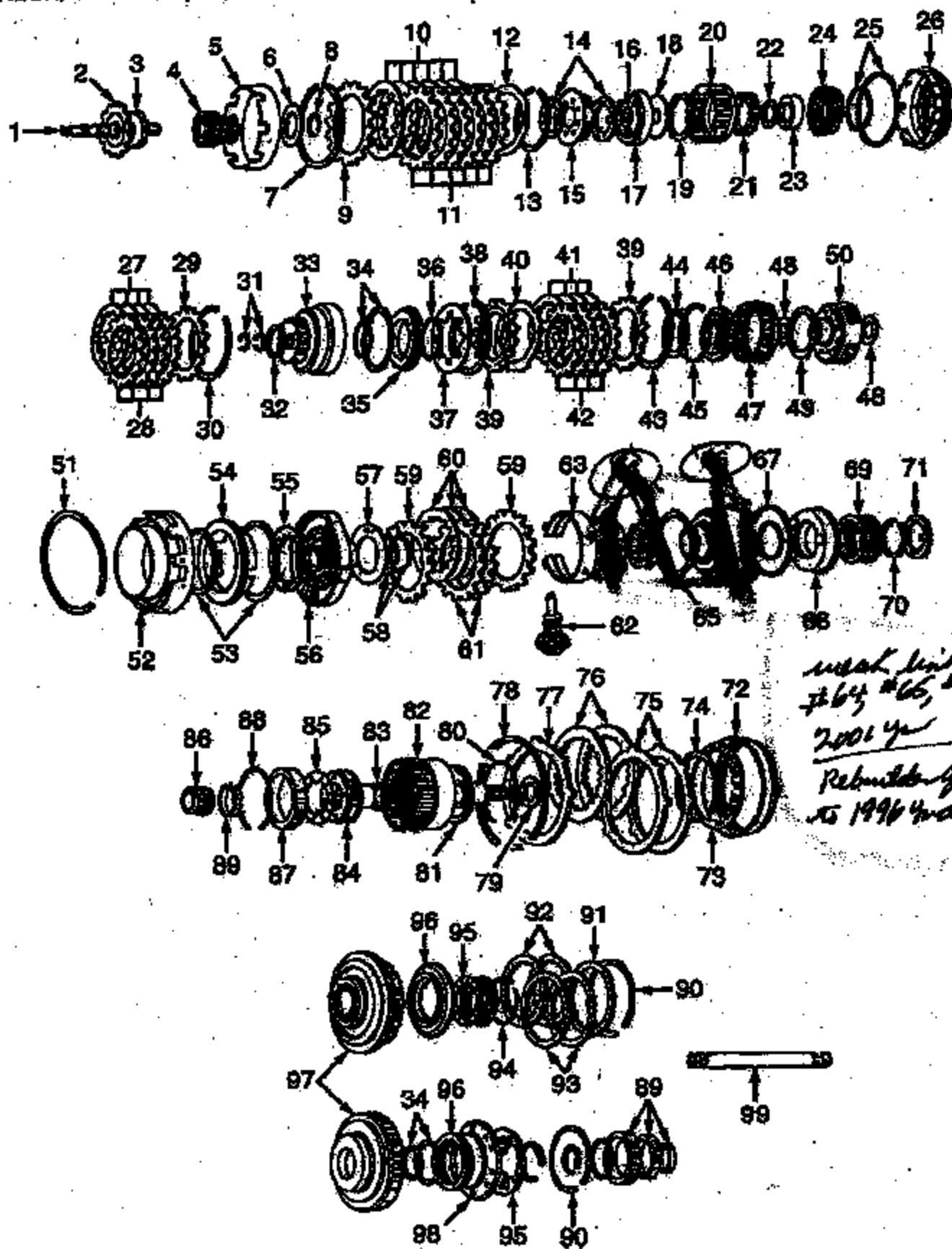
Thursday, September 25, 2003

Sep 18 03 02:30p

VALCO TRANSMISSION
7826 PEAR BLOSSOM HWY
LITTLE ROCK, CA 93543 (881)944-4858

AUTO TRANS: CLUTCH PISTON SEAL: Item: 53
2001 Ford Pickup F350 Super Duty

P. 5



70408307

Saturday, September 13, 2003 02:14PM

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THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**