

10082047

Form Approved: O.M.B. No. 2



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8383
DC METRO AREA (202) 388-0128
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a ballpoint pen or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

Order

rcd

Form No. 108

Form No. 108

Form No. 108

Form No. 108

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

NAME

STREET NO.

APT. NO.

CITY

STATE

ENTER ZIP CODE

ZIP CODE - 4

ZIP CODE

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☒ Yes
☐ No

In the

☒ SIGNATURE OF OWNER

name and address to the vehicle manufacturer.

DATE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) Located at bottom of windshield on driver's side

VEHICLE MAKE

VEHICLE MODEL

MANUFACTURE DATE

MODEL YEAR

3864F366X0

Dodge

3500 AM

1998

VEHICLE MANUFACTURER

☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☒ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Seab ☐ Toyota ☐ VW

PURCHASE DATE

☐ New
☒ Used

DEALER'S NAME

CITY

STATE

ZIP CODE

4-04

ENGINE SIZE

FUEL SYSTEM

FUEL TYPE

TRANSMISSION TYPE

ANTILOCK BRAKES

RESTRAINT SYSTEM

CRUISE CONTROL

NO. CYLINDERS

☒ Turbo
☐ Fuel Injection

☒ Diesel
☐ Gas

☒ Manual
☐ Automatic

☒ Yes
☐ No

☒ Driver's Side Airbag
☐ 2-Point Belt
☐ Motorbelt
☒ 3-Point Belt

☒ Yes
☐ No

DRIVETRAIN

VEHICLE TYPE

DOORS

BODY STYLE

☐ Front
☐ Rear

☒ 4-Wheel

☐ Car
☐ Minivan
☐ Sport Utility
☐ Van

☒ Truck
☐ Motorcycle

☐ Other

☒ 2-Door
☐ 4-Door

☐ Hatchback
☒ Pick Up Truck
☐ Sedan
☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

NO. OF FAILURES

To report defective or failed tires provide the following:
Brand, Tire Name, Tire Size (include all number and letter)

☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☒ Other TRANSMISSION
LOCKED UP

☐ 1
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10
☐ 11
☐ 12
☐ 13
☐ 14
☐ 15
☐ 16
☐ 17
☐ 18
☐ 19
☐ 20

INCIDENT DATE

06-15-04

MILEAGE AT INCIDENT

150,000

VEHICLE SPEED AT INCIDENT

70

FAILED PART(S)

☒ Original
☐ Replacement

TIRE BRAND

☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

COMPLETE TIRE SIZE

HANDICAPPED ADAPTIVE

FAILED PART(S) AVAILABLE

NHTSA PREVIOUSLY CONTACTED?

☐ Yes
☒ No

☒ Yes
☐ No

☐ Yes
☐ No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.

CRASH

☐ Yes
☒ No

FIRE

☐ Yes
☒ No

NUMBER OF PERSONS INJURED

☐ 0
☐ 1
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10
☐ 11
☐ 12
☐ 13
☐ 14
☐ 15
☐ 16
☐ 17
☐ 18
☐ 19
☐ 20

NUMBER OF FATALITIES

☐ 0
☐ 1
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10
☐ 11
☐ 12
☐ 13
☐ 14
☐ 15
☐ 16
☐ 17
☐ 18
☐ 19
☐ 20

CAUSE OF INCIDENT

☐ Wear/Corroded/Rust
☒ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fell Off
☐ Erratic/Poor Performance
☐ Excessive Effort
☐ Nuts
☐ Leaks
☐ Short
☐ Locks/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

☐ Explosion/Fire
☒ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

NOT CAME OFF SHAFT ON
TRANSMISSION, WHILE ON
I-69 IN 70 MPH TRAFFIC.
HAD TO COAST ACROSS 3
LANES OF TRAFFIC TO
SHOULDER WHILE PULLING
26' TRAILER. I WAS
UNABLE TO GET THE TRAILER
COMPLETELY OFF THE HWY.
CAUSING TRAFFIC TO SWEARVE
TO AVOID HITTING ME.
I HAD TO DIRECT TRAFFIC
AROUND ME FOR 1 1/2 HRS,
WHILE WAITING FOR TOW
TRUCK.

VERY DANGEROUS

CHRYSLER HAS NEGLECTFUL
COMPLAINTS ABOUT THIS
PROBLEM WITH ITS 5 SPD.
VENTURA TRANSMISSION AND
REFUSES TO DO ANYTHING
ABOUT IT.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 9/99)

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 78178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



VEHICLE OWNER QUESTIONNAIRE (VOLUNTARY)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

Complete and return or place in your car manual for future use