



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received: 15 JUL 2004 14:14  
Repository:   
Reference No.: 10082030

**OWNER INFORMATION (Type or Print)**

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: WASHINGTON State: WV Zip Code: \_\_\_\_\_

Daytime Telephone Number: \_\_\_\_\_ E-mail Address: \_\_\_\_\_  
Evening Telephone Number: \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: 8/23/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JACD158X627  
Make: ISUZU Model: TROOPER Model Year: 2002  
Date Purchased: 11/12/02 Dealer's Name and Telephone Number: RICART 800-332-5872  
Engine: No: Cylinders: 6 Fuel Type: Gas  
Original Owner:  Dealer's City: Columbus State: 0 Zip Code: \_\_\_\_\_  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control  
Powertrain: 4 WHEEL DRIVE Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION  
Multiple Failures: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 15-JUL-2004 Failure Mileage: 13,800 Failure Speed: 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/65R15): \_\_\_\_\_  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN THE CONSUMER APPROACHED A TRAIN TRACK, ANOTHER VEHICLE BEGAN TO APPROACH FROM THE OTHER DIRECTION. THE CONSUMER STOPPED AND SHIFTED FROM DRIVE TO REVERSE TO CLEAR UP THE ROAD WAY. THE TRANSMISSION JUMPED TO PARK AND LOCKED PREVENTING THE VEHICLE FROM MOVING. A TRAIN APPROACHED AND STRUCK THE VEHICLE. PLEASE PROVIDE FURTHER INFORMATION. \*JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) The information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.





DRAW SCENE AS OBSERVED, INCLUDING ROADWAY LAYOUT, VEHICLE, PEDESTRIAN OR OBJECT STRUCK, TRAFFIC CONTROLS, SIGNS, ETC.

DRAW ARROW POINTING NORTH IN CIRCLE

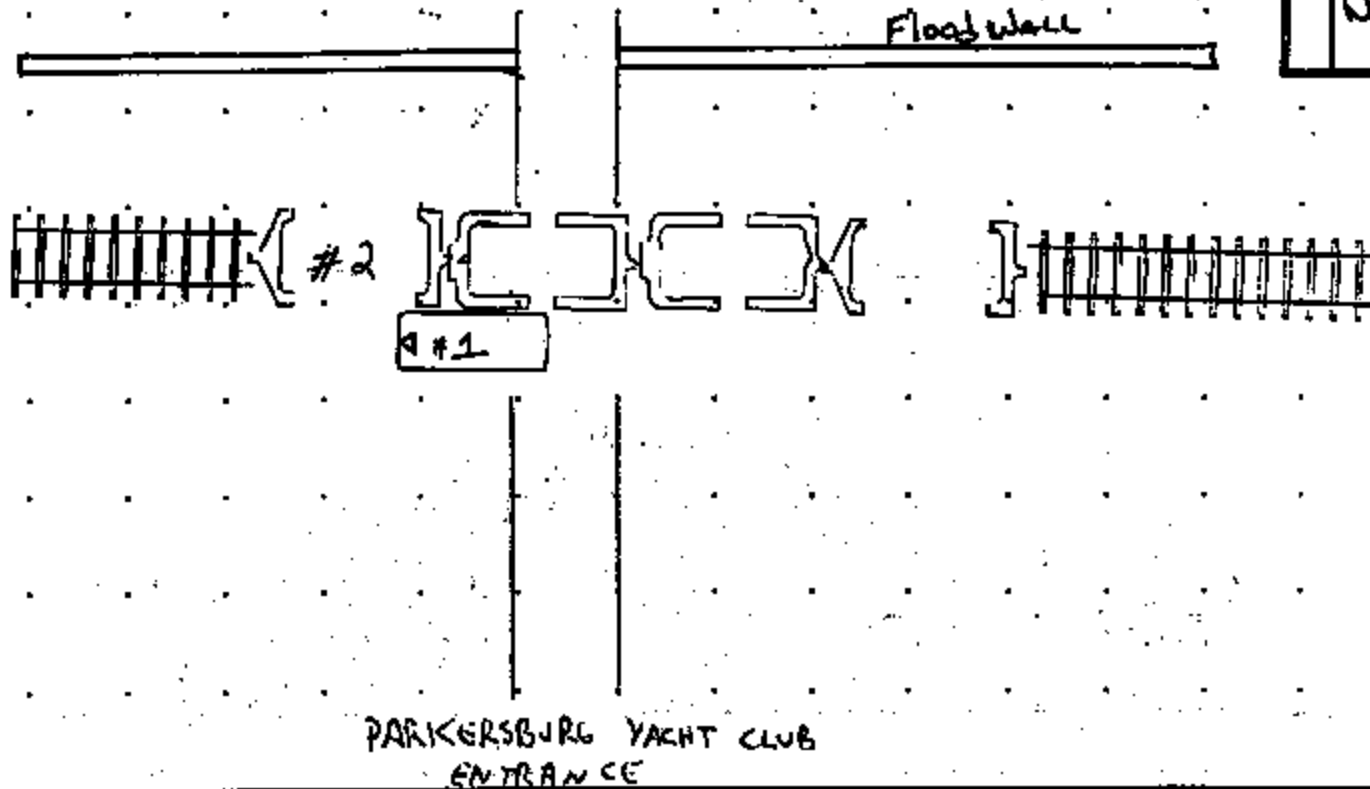
IMPORTANT: NUMBER THE VEHICLES ACCORDING TO THE VEHICLE NUMBERS ON THE FRONT PAGE.

NOT TO SCALE  
Scale: 1 inch = 20 feet (D)



FORM NO. 104  
040963

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**DESCRIBE WHAT HAPPENED (Refer to Vehicles by Number)**

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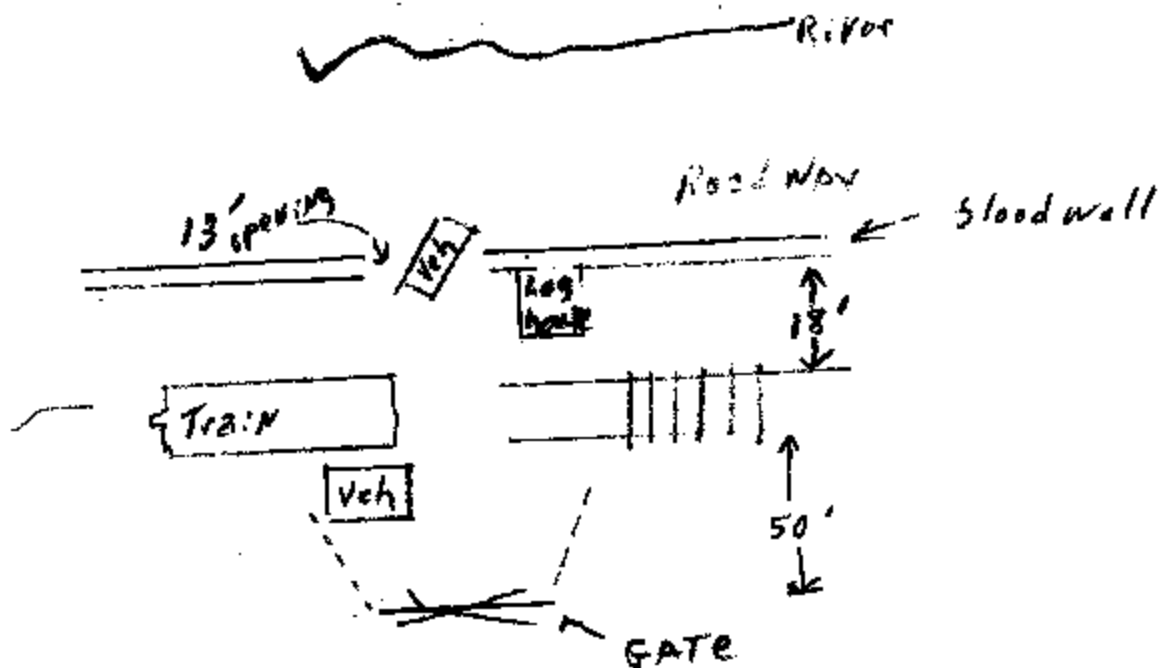
INVESTIGATION REVEALS THAT V1 WAS TRAVELING SOUTH ON THE ROAD ENTERING THE PARKERSBURG YACHT CLUB FROM 3RD ST. AS V1 WAS ON THE RAILROAD TRACK, D1 HAD DIFFICULTY GETTING HIS VEHICLE OUT OF PARK. AS V1 WAS ON THE TRACK A CSX TRAIN (V2) STRUCK V1.

STATEMENTS OF INVOLVED DRIVERS AND WITNESSES (IF AVAILABLE)

STATEMENT OF DRIVER # 1      STARTED TO CROSS TRACKS  
 SAW ANOTHER AUTO ON OTHER SIDE OF TRACK COMING  
 THROUGH GROUND WALL, THEN SAW TRAIN APPROACHING  
 WHEN I STOPPED THE SHIRT HOOKED NEXT TO PARK. I  
 PUSHED BRAKE AND TRIED TO GET SHIRT TO  
 REVERSE BUT IT WOULDN'T COME OUT OF  
 PARK THEN THE TRAIN HIT THE ~~DRIVER'S~~  
 PASSENGER SIDE BUT NOT SO CLOSE  
 MY WIFE GOT OUT OF THE VEHICLE.

STATEMENT OF TRAIN ENGINEER:

Approaching Bank Docks crossing about 3 to 4 Rail car  
 length from crossing car came on crossing and  
 stopped car then tried to back up but  
 seems to stall on tracks.



I came to gate at Yacht Club off 3rd st. My wife opened gate and I drove through. She shut gate and got in vehicle. I drove vehicle approximately 20ft. and stopped on track because another vehicle was coming through the flood-wall. Vehicles coming through flood-wall have difficult time seeing other side of track because of grade on river side of wall.

I tried to back vehicle off track + let other vehicle come on across, shifting the vehicle into reverse it shifted to park and I couldn't get it out.

My wife got out of vehicle, I kept trying to shift out of park for 20sec. and meanwhile a slow moving train struck vehicle.