



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

2004 AUG 16 PM 8:52  
14-JUL-2004

Repository

Reference No.  
10081989

OWNER INFORMATION (Type or Print)

Name

Address

City ATLANTA

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 8/10/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make FORD

Model TAURUS

Model Year 1998

Date Purchased  
6-30-1998

Dealer's Name and Telephone Number  
Peebles Ford

Engine:  
No: Cylinders 6

Fuel Type:  
Gas

Original Owner

Dealer's City  
ATLANTA

State GA

Zip Code

Transmission Type

Antilock Brakes

Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

012200 STEERING: COLUMN LOCKING: ANTI-THIEF DEVICE

Multiple Failure: ~~NO~~ ONGOING

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
14-JUL-2004

Failure Mileage

Failure Speed

Any Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC038)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING IN RAINY CONDITIONS BATTERY INDICATOR LIGHT FLASHED ON, AND STEERING WHEEL LOCKED IN PLACE. CONSUMER WOULD HAVE TO APPLY BRAKES TO COME TO A STOP, AND SIT FOR A FEW SECONDS WITHOUT ANY INDICATION THAT STEERING WHEEL WOULD UNLOCK. TECHNICIAN SERVICE MEMBER, BUT COULD NOT REPLICATE THE PROBLEM. -AK

Privately hired mechanic states design fault - that enables water to get onto belt.

This is not a one time incident but happens most times that it rains and car is driven through water.

Many other complaints of same - go to recalls.com

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.