



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

14-JUN-2004

Repository

01-5-02
Reference No.
10081916

OWNER INFORMATION (Type or Print)

Name

Address

City

NEWARK

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/12/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GKBT195242

Make

GMC

Model

ENVY

Model Year

2004

Date Purchased

3/30/04

Dealer's Name and Telephone Number

MALOW (92) 821-5400

Engine:

No. Cylinders 6

Fuel Type:

unleaded

Original Owner

Dealer's City

NORTH BRUNSWICK

State

N.J.

Zip Code

08902

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

131000 VISIBILITY/WINDSHIELD

Multiple Failure: 17

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-MAY-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/B5R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN IT RAINED CONSUMER NOTICED THAT THE RAIN LEAKED INTO THE VEHICLE. CONSUMER MADE CONTACT WITH THE DEALER ON FIVE SEPARATE OCCASIONS, BUT PROBLEM STILL OCCURS. THE CONSUMER STATED THAT RAIN WAS COMING THROUGH THE WINDSHIELD.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

TROVAN® ORAL
IV
(trovafloxacin/alatrofloxacin)

- 3/30/04 When I purchase my truck.
(The floor was wet then)
- 4/19/04 - I pick up the dates. I told
them that my truck floor was
wet.
- 4/26/04 - When they gave me my app.
to look at my truck.
- 5/10/04 - I got a call saying the party
was in I took the truck down
truck was still leaking.
- 5/13/04. I went back down to Halmy,
I told them I want my truck
fix, I left the truck.
- 5/15/04 - Call Customer Services and
talk to a Mike Williams
That's when they really
started working on my
truck. They told me that
they would have to keep my
truck the weekend.

TROVAN[®] ORAL
IV
(trovafloxacin/alatrofloxacin)

6/25/04 - It rained the floor was wet

6/26/04 - floor wet.

7/12/04 - was wet.

7/14/04 - Went down to Malony
and told them about the
leak. They gave me an
appointment for 7/21/04 for
my water leak. And they
are going to keep my truck.

Sarah Porter is taking over
the case now 1866-952-4368

File # [REDACTED] (GMC)

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).