



DOT Auto Safety Hotline

U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1 888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

Repository 

2004 AUG 04 12 PM

Reference No.  
10081890

## OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

Address

City OAKLEY

State CA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  Yes  No  
In the absence of an authorization, NHTSA will NOT include your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 7/27/04

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
3C8FY08B2T

Make  
CHRYSLERModel  
PT CRUISERModel Year  
2002Date Purchased  
02-OCT-02Dealer's Name and Telephone Number  
Crestwood Dodge/ChryslerEngine:  
No. Cylinders 4Fuel Type:  
Gas

Original Owner

Dealer's City  
BeverwoodState  
CA

Zip Code

Transmission Type  
AUTOMATIC
 Antilock Brakes  
 Cruise Control
Powertrain  
FRONT WHEEL DRIVE

Vehicle Component Code  
114100 ELECTRICAL SYSTEM: WIRING: FRONT UNDERHOOD

Multiple Failure 1

## FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10-JUL-2004  
Failure Mileage 35000  
Failure Speed 0  
Power steering hose failed (leaked onto hot exhaust pipe)

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R16) \_\_\_\_\_

DOT No. (Example: D7Y1MAL9ABC036)  Original Equipment Prior Repair \_\_\_\_\_ Failure Location: \_\_\_\_\_

Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_

Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_

Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No  
Fire  Yes  No  
Number of Persons Injured 0  
Number of Deaths 0  
Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE PULLING INTO A PARKING SPACE VEHICLE CAUGHT ON FIRE UNDER THE HOOD. LOCAL FIRE DEPARTMENT ARRIVED TO EXTINGUISH THE FIRE. VEHICLE WAS TOWED TO THE DEALER, WHO WAS WAITING ON THE MANUFACTURER TO SEND OUT AN INSPECTOR TO INVESTIGATE THE FIRE. AK Chrysler inspector and Liberty Mutual Insurance inspector both reported that fire was caused by Power Steering hose failure / leaked onto hot exhaust pipe. Vehicle was totaled by insurance company. Chrysler settlement offer was extremely low - did not cover loan balance or any other losses - I had to settle with my Insurance Company

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - 5 U.S.C. 552a - This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This vehicle was still under orig. warranty but Chrysler is not being financially responsible

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

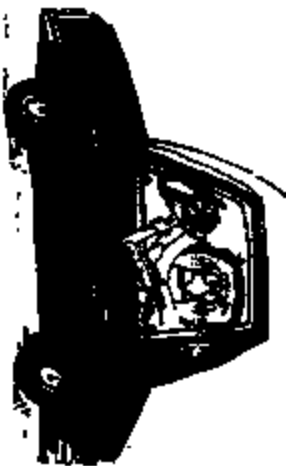
Official Business Penalty for Private Use \$300



**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 78178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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http://www.nhtsa.gov

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and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

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