



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received  
2004 AUG 12 PM 5:00  
12-JUL-2004

Repository   
Reference No.  
10081785

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: AVONDALE State: AZ Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
Evening Telephone Number: 602-321-5988

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
in the absence of an authorized name or address to the vehicle manufacturer.  YES  NO  
Signature of Owner: [Redacted] Date: 7/15/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J8GW68J040  
Make: JEEP Model: GRAND CHEROKEE Model Year: 2004  
Date Purchased: 4-22-04 Dealer's Name and Telephone Number: AVONDALE CHRYSLER JEEP 602-278-1852  
Original Owner:  Dealer's City: AVONDALE State: AZ Zip Code: 85023  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: [Redacted]  
Vehicle Component Code: 181000 VEHICLE SPEED CONTROL: ACCELERATOR PEDAL  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 25-JUN-2004  
Failure Message: [Redacted]  
Failure Speed: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P216/65R16): [Redacted]  
DOT No. (Example: DOTM18BAC038)  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)  
Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 1 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE WAITING AT AN INTERSECTION VEHICLE ACCELERATED. CONSUMER APPLIED THE BRAKES, BUT THEY FAILED. CONSUMER LOST CONTROL OF VEHICLE, RESULTING IN A CRASH. DRIVER SUSTAINED MINOR INJURIES. VEHICLE WAS TOWED TO THE DEALER FOR INSPECTION. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.