



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

12-JUL-2004

Repository

Reference No. PY 11-00
100B175T

OWNER INFORMATION (Type or Print)

Name

Address

City

PURLING

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/2/04

VEHICLE INFORMATION

1) Digit Vehicle Identification Number Located at bottom of windshield on driver's side

2C3HD46R9YH

Make

SUPPLER

Model

CONCORDE

Model Year

2000

Date Purchased

4/00

Dealer's Name and Telephone Number

Armory Garage 482-3615

Engine

Gas

Fuel Type

Gas

Original Owner

Dealer's City

Albany

State

NY

Zip Code

12205

Vehicle Component Code

13000 VISIBILITY/WINDSHIELD WIPER/WASHER

Transmission Type

AUTOMATIC

AntiLock Brakes

Powertrain

Cruise Control

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

22-JUN-2004

Failure Mileage

79700

Failure Speed

55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire # del (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT1ALBABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fine

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 55 MPH PLASTIC MOLDING UNDER THE WINDSHIELD WIPERS CAME OFF. THIS MOLDING STRUCK THE WINDSHIELD, WENT OVER THE VEHICLE, AND STROKED A VEHICLE BEHIND CONSUMER'S VEHICLE. *AK

AND SHATTERED ACROSS HIGHWAY. THIS MOLDING IS WIDE AND LONG AND SHOULD NOT HAVE COME OFF WITHOUT WARNING UNDER NORMAL DRIVING CONDITIONS - IT'S PART OF THE CAR! COULD HAVE CAUSED AN ACCIDENT EASILY!

Include, if available: Police/Fire Department Report, Photos, and Repairs

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to amendments. You are under no obligation to respond to this questionnaire. Your response should take appropriate action to correct a safety defect. If the NHTSA proceeds with a statistical summary thereof, may be used in support of the agency's action.

ADDITIONAL SHEETS IF NECESSARY

Highway Traffic Safety Act and subsequent NHTSA in C, permitting whether a manufacturer or other person against a manufacturer's response.