



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

2004 JUL
12-JUL-2004

Repository

Reference No. 19
10081717

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: HOLLYWOOD State: FL Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]

E-mail Address: [REDACTED]

Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 7/21/04 YES NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1BUYAJ256W [REDACTED]
Make: ACURA Model: 2.3CL Model Year: 1998

Date Purchased: 10/98 Dealer's Name and Telephone Number: RICK CASE
Engine: No: Cylinders 4 Fuel Type: Gas

Original Owner: Dealer's City: SUNSHINE State: FL Zip Code: 33304

Transmission Type: AUTOMATIC
 Antilock Brakes
 Cruise Control
Powertrain: [REDACTED]
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 09-APR-2004 Failure Mileage: 87000 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/85R15): [REDACTED]
DOT No. (Example: D: TMA19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e., parts repaired or replaced (and if old part is available).

VEHICLE HAS A TENDENCY TO CONTINUE RUNNING AFTER BEING TURNED OFF. ALSO, INTERMITTENTLY THE VEHICLE WOULD STALL ON THE HIGHWAY WITHOUT WARNING. THERE IS A TECHNICAL SERVICE BULLETIN CONCERNING THIS PROBLEM. *AK
I HAD A SAFETY RECALL. TOOK TO DEALER, THEY DID NOT replace the recall I had complained about, the ignition switch. Car would not turn off, even when key removed.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 - Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I WAS AMAZED THAT DEALER WILL NOT take responsibility when they failed to replace the ignition switch. The car not shutting off when turned-off with no key in ignition switch. NO BRAINER IT IS A FAULTY IGNITION. SAL @ RICK CASE WAS NOT CONCERNED BECAUSE THERE WAS "NO ACCIDENT INVOLVING BODILY INJURY".

I GUESS SAFETY RECALLS MEAN NOTHING. TOTAL IGNORANCE BY DEALER IS ALLOWED WITH NO HELP FROM ANY GOVERNMENT

DEPT.

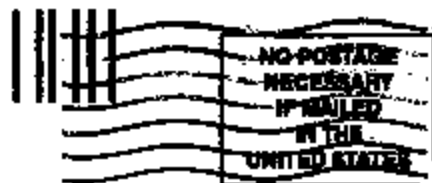
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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COMPLETE THIS FORM

OR

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