



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

2004 AUG 31
12-JUL-2004

Repository ☐

Reference No.
10081674

OWNER INFORMATION (Type or Print)

Name

Address

City HOT SPRINGS

State AR

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

SD7KA28DX4

Make

DODGE

Model

RAM 2500

Model Year

2004

Date Purchased

3-23-04

Dealer's Name and Telephone Number

Tim Parker 501-525-0777

Engine: Hemi

No. Cylinders 8

Fuel Type:

gas

Original Owner

☒

Dealer's City

Hot Springs

State

AR

Zip Code

71913

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

022000 SUSPENSION: REAR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

22-JUN-2004

Failure Mileage

5000

Failure Speed

50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC136)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Rt 121 North

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 50 MPH, THE VEHICLE HIT A BUMP IN THE ROAD AND THE REAR END BEGAN TO BOUNCE UNCONTROLLABLY, CAUSING THE VEHICLE TO LOSE CONTROL. AS A RESULT VEHICLE DROVE INTO A DITCH. NO INJURIES REPORTED. *AK

could not stop the vehicle from sliding sideways - it spun completely around and ended up on its side in a very shallow ditch. The pavement was dry, once it started to slide there was no stopping it. Warm day - sunshiny - dry

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Suspension is too stiff and not enough weight in rear of truck - If I carry an extra 700-800 lbs in the bed of the truck it helps to stabilize and keep it from bouncing. Truck is hard to keep from bouncing in construction areas or any roads that have bumps - Steering is so quick if you have to swerve to avoid something or someone you must be very careful. A shop mother was driving a truck like this one, her 13 yr. old granddaughter was with her, ~~she was driving~~ she had seen a patch of ice on the road a little while over caught by the truck flipped over and her granddaughter was killed - the truck due to unstable in the back end - too much weight in front and not enough in the rear - truck bounced around and slide to easy on dry pavement.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

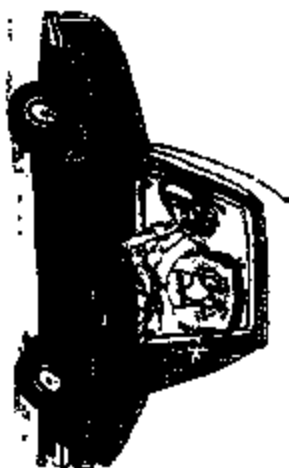


BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-216
400 7th Street, SW
Washington, DC 20590



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(DASH) 2 DOT

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and dial toll free at

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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

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QUESTIONNAIRE

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OWNER'S**



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