



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received: 2004 AUG 31 PM 11:29
Repository:
Reference No.: 10081569

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: VIENNA State: WV Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: **1FTEF14Y2SL [Redacted]**
Make: FORD Model: F150 Model Year: 1995
Date Purchased: Jan. Dealer's Name and Telephone Number: Family Ford 740 575 3431
Original Owner: Dealer's City: Marietta State: OH Zip Code: [Redacted]
Engine: 300 No. Cylinders: 6 Fuel Type: Gas
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: 4 WHEEL DRIVE
Vehicle Component Code: 034200-SERVICE BRAKES, HYDRAULIC; FOUNDATION COMPONENTS
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 08-JUL-2004
Failure Mileage: _____ Failure Speed: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example: P215/85R15): _____
DOT No. (Example: DOTM1ABC038): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER STATED THAT BRAKE LINES RUSTED. THIS DEFECT OCCURRED ON 3 SEPARATE OCCASIONS. VEHICLE WAS NO LONGER UNDER WARRANTY. CONSUMER TOOK VEHICLE TO THE DEALER, WHO STATED THAT THE REPAIRS COULD BE DONE BUT ONLY AT CONSUMER'S EXPENSE. CURRENTLY, THERE WERE NO EOM BRAKE LINES AVAILABLE. ALSO, MASTER CYLINDER WAS DEFECTIVE. VEHICLE HAD LESS THAN 25,000 MILES, AND 3 BRAKE LINES WERE REPLACED 3 TIMES. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

First Brake line failure was at 10000 miles, vehicle had never been in shop or worked on by any individual than me other than Air Cond itioner that last coolant under warranty. At 18000 miles and with Dual master cylinder failure was front line and I lost all brakes, front & rear. Dual Master Cylinder did not work, and warning light did not light on Dash-board. At 22000 miles rear brake line failed, master cylinder & light. At 25000 other front brake line failed, master cylinder & light same as other two times. The first time I went to Family Ford to have it fixed I was told there is no OEM brake lines but I could buy Compression fitting and fix it myself since it was out of warranty by six months so I did.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

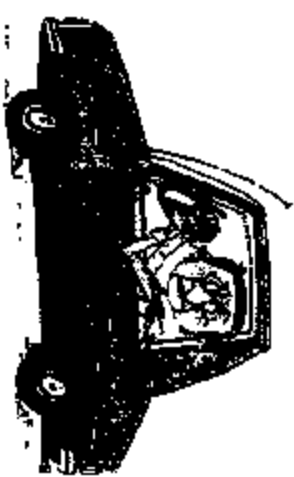
Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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<http://www.nhtsa.dot.gov/odiv>

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and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

VEHICLE OWNER'S