



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

10081530

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

2004 JUN 29 PM

Reference No.
7: 51

OWNER INFORMATION (Type or Print)

Name

Street

Apt. No. HOUSECity PLAINFIELDState IL

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
in the absence of _____ name or address to the vehicle manufacturer.

Signature of Owner

Date 1.10.04

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

KNDUP131736

Make

KIA

Model

SEDONA EX

Year

2003

Purchased Date

2/11/03

Dealer's Name

WILLOWBROOK KIA

Engine Size (CID/CCL)

2.4☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☐ New ☐ Used

Dealer's City

WILLOWBROOKState ILZip Code 60521No. Cylinders 4

Manufacture Date (on driver's door or pillar)

1/03

Transmission Type

☐ Manual☒ Automatic

Restraint System

☒ Driver's Side Air Bag☐ Motorbelt☒ Passenger's Side Air Bag☐ 2-Point Belt☒ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Other☐ Sport Utility☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ Station Wagon☐ Pick Up Truck☐ Other☒ 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) (FAILED TO DEPLOY)

DRIVERS SIDE AIRBAG

Location

☒ Left☐ Right☒ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

1

Date(s) of Failure(s)

7/19/03

Mileage at Failure(s)

11045

Vehicle Speed at Failure(s)

35-40 MPH

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

2

Number of Fatalities

0

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

UPON IMPACT DRIVERS SIDE AIR BAG DID NOT
ACTIVATE CAUSING MY HEAD AND FACE DOWNWARD
INTO THE STEERING WHEEL. I SUFFERED FROM
MULTIPLE CUTS INSIDE MY MOUTH, A FRACTURED
NOSE-CAUSING SHORTNESS OF BREATH AND MULTIPLE
BRUISES AND LOSS OF BLOOD. SEVERE SWELLING
FOLLOWED. I NOW REQUIRE SURGERY ON MY NOSE.
KIA DOES NOT ACCEPT RESPONSIBILITY OF ANY KIND! (OVER)

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

NOR DO THEY OFFER ANY REASONABLE EXPLANATION.
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I T-BONED A FORD CROWN VICTORIA POLICE CAR
AT 35-40 MPH THAT WENT THROUGH A RED
LIGHT WITH NO FLASHING LIGHTS OR SIREN. THE
BOLINGBROOK POLICE OFFICER WAS FOUND WRONGFULLY.
THEY HAVE PAID FOR MY DAMAGES TO MY VEHICLE
BUT I AM STILL AWAITING FOR A SETTLEMENT FOR
MY INJURIES. THE POLICE VEHICLE WAS A TOTAL
LOSS AS IT SUSTAINED SEVERE FRAME DAMAGE TO
THE CENTER OF THE VEHICLE. I STRONGLY FEEL ALONG
WITH MANY OTHERS THAT THE AIR BAG SHOULD HAVE
ACTIVATED FOR MY SAFETY AND MAYBE MY INJURIES
MAY HAVE BEEN TO A LESSER DEGREE. ~~THE POLICE~~
ACCIDENT REPORT, LETTERS FROM KIA KIA ATTACH ADDITIONAL SHEETS IF NECESSARY
DEALERSHIP, DAMAGE REPORTS, ETC. AVAILABLE UPON REQUEST.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

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(DASH) 2 DOT



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