



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-800-DASH-2-DOIT 8:26
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

07-JUL-2004

Repository ☐

Reference No.
10081479

OWNER INFORMATION (Type or Print)

Name

Address

City

D'HANIS

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/19/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCHC29181

Make

CHEVROLET

Model

PICKUP

Model Year

2001

Date Purchased

11-21-01

Dealer's Name and Telephone Number

BROWN'S Chev. 830-665-4435

Engine:

No: Cylinders

8

Fuel Type:

DIESEL

Original Owner

☒

Dealer's City

DEVINE, TEXAS

State

TX

Zip Code

78061

Transmission Type

AUTOMATIC

☐ AntiLock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

06-JUL-2004

Failure Mileage

24182

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

FIRESTONE

Tire Model (Name or Number)

STEELTEX

Tire Size (Example P215/65R15)

ET 245/75 R16 Low E ME

DOT No. (Example: DOT M4B8C038)

FIL IN DOT VN1BIG1301

☒ Original Equipment

☐ Prior Repair

Failure Location: PASSENGER SIDE REAR

Tire Component Code

191000 TIRES:TREAD/BELT

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING 60 MPH REAR PASSENGER TIRE TREAD SEPARATED. AS A RESULT, THE REAR BRACES WERE DAMAGED. CONSUMER LOST CONTROL, BUT MANAGED TO REGAIN CONTROL. *AK

Passenger side rear fender and mud flap damaged. Tread then went back and hit the 5th wheel Travel Trailer I was pulling. Repair estimate for both vehicles enclosed

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

INCIDENT REPORT 831918



Time and Place	Date of Incident 07-06-04	Time AM/PM 11:30	Exact Location Where Incident Occurred Hwy 22, approx. 17 mi. NE Hamilton, TX.	
Customer Vehicle	Vehicle Make CHEV.	Year 2001	Model SILVERADO 1500	Mileage 24,182
	Owner of Auto [Redacted]			Telephone Number [Redacted]
	Address [Redacted]		City D'Hanis	State TX Zip Code [Redacted]
	Driver [Redacted]		Minor Yes ☐ No ☒	Telephone Number [Redacted]
	Address SAME		City	State Zip Code
	Passenger & 1st Aid [Redacted]		Minor Yes ☐ No ☒	Telephone Number [Redacted]
	Address SAME		City	State Zip Code
	Vin Number 1GCHC29161E		Trailer Hitch? Yes ☒ No ☐	
	Vehicle Usage: Recreational ☒ Personal ☒ Commercial ☐		What is towed? 34' 5th wheel	
	Is this a motorhome or conversion van? Yes ☐ No ☒ Has the vehicle been modified? Yes ☐ No ☒ If Yes? What is Model? If so, how?			
Property Damage to Customer's Car	Did the vehicle rollover? Yes ☐ No ☒		Was the vehicle involved in a crash? Yes ☐ No ☒	
	Damage to Customer Vehicle Right Rear End & side panel / FRT of 5th wheel			Estimated Cost \$4,569.57
	Have you submitted this to your insurance company? Yes ☐ No ☒			
	Are you planning to submit this claim to insurance company? Yes ☒ No ☐ NO.			
	Has your vehicle been repaired? Yes ☐ No ☒ DEDUCTIBLE AMOUNT \$ _____			
Customer Insurance Co. (Please include telephone number) GMAC 1-800-325-1098				
Property Damage to Other Car (if applicable)	Was another Vehicle Involved? Yes ☐ No ☒		Name and Address	
	Damage		Estimated Cost	
	Does Owner of Vehicle Have Insurance? Yes ☒ No ☐	Covering Damages to Car? Yes ☒ No ☐	Covering Damages to Other Car? Yes ☐ No ☐	
Other Property Damage				
Injury?	Was Anyone Injured? Yes ☐ No ☒		If Yes, Nature of Injury	
Tire Data (if Available)	Tire Size LT 245/75 R 16		Pattern Name Load Range E M/S	Position Mounted Right Rear
	DOT Number (10 or 11 digit # located on sidewall) DOT VN11BIC1301 23563 UR BMD-05326-2		Mileage on Tire 24,182	
Description of Incident	In Route from Lake Whitney, TX. to San Antonio via Hwy 22 through Hamilton & 281. Had been traveling about 1 hr. on a clear day when pickup started bucking & fish tailing. Tread separated from tire in one piece, tire did not go flat. Drove on tire a slow speed for 6 miles to safe place to change tires.			
Signature of Customer CUS	[Redacted Signature]			Date Signed 07-09-04

(OVER-ON-BACK)

This pickup is used for towing my RV and all of the miles or Hwy miles. It has never been driven off of the Hwy except on a few dirt streets. There were no road or trees hazards that might have caused this. My pickup is still under warranty until November unless I go over the mileage. JRH

I did file an insurance claim but then I canceled it so my insurance would not go up, hopefully.

07/07/2004 at 11:35 AM
29888

Job Number:

2001 Pickup

BOERNE COLLISION CENTER
FOR ALL YOUR PAINT AND BODY NEEDS
28935 I.H. 10
BOERNE, TX 78006-0000
(830)981-5450 Fax: (830)755-5141

PRELIMINARY ESTIMATE

Written By: CHRIS LABEL
Adjuster:

Insured:

Owner:

Address:

Day:

Claim #

Policy #

Deductible:

Date of Loss:

Type of Loss:

Point of Impact:

Inspect **BOERNE COLLISION CENTER**
Location: 28935 I.H. 10
BOERNE, TX 78006-0000

Business: (830)981-5450

Insurance

Company:

Days to Repair

2001 CHEV C2500 4X2 SILVERADO EXT HD 8-6.6L-TD 4D LONG WHITE

VIN: 1GCHC29161E295000 Lic:

Prod Date:

Odometer: 24379

Tilt Wheel

Intermittent Wipers

Dual Mirrors

Clear Coat Paint

Power Steering

Power Brakes

Anti-Lock Brakes (4)

Driver Air Bag

Passenger Air Bag

4 Wheel Disc Brakes

Split Bench Seats

Rear Step Bumper

Styled Steel Wheels

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		PICK UP BOX				
2	Repl	RT Side panel	1	656.48	11.0	3.5
3		Add for Clear Coat				1.4
4		Set back box assy			1.5	
5		Add for Inside				1.8
6		Add for Clear Coat				0.4
7#	R&I	Fifth Wheel			1.5	
8#	R&I	Toolbox			1.0	
9	Repl	RT Flare grained finish	1	226.25	0.4	
10**	Repl	A/M RT Mudguard	1	39.95	0.3	
11**	Repl	A/M Spray in Bedliner (RT Side)	1	150.00		
12**	Repl	A/M Seam sealer	1	10.00	0.3	
13	Repl	RT Rear brace	1	9.89		
14		OTHER CHARGES				
15#		E.P.C.	1	5.00		
Subtotals ==>				1097.57	16.0	7.1

07/07/2004 at 11:35 AM
29888

Job Number:

PRELIMINARY ESTIMATE

2001 CHEV C2500 4X2 SILVERADO EXT HD 8-6.6L-TD 4D LONG WHITE

Parts		1092.57
Body Labor	16.0 hrs @ \$ 34.00/hr	544.00
Paint Labor	7.1 hrs @ \$ 34.00/hr	241.40
Paint Supplies	7.1 hrs @ \$ 22.00/hr	156.20
Other Charges		5.00

SUBTOTAL		\$ 2039.17
Sales Tax	\$ 1248.77 @ 6.7500%	84.29

GRAND TOTAL		\$ 2123.46
ADJUSTMENTS:		
Deductible		0.00

CUSTOMER PAY		\$ 0.00
INSURANCE PAY		\$ 2123.46

THIS ESTIMATE IS BASED ON A VISUAL INSPECTION ONLY. ADDITIONAL DAMAGE MAY BE DISCOVERED AFTER TEAR DOWN OF VEHICLE.

PARTS PRICE DIFFERENCES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR1GN99 Database Date 6/2004 and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LEQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Prices are provided from National Auto Glass Specifications, Inc. Pound sign (\$) items indicate manual entries.

Pathways - A product of CCC Information Services Inc.

07/08/2004 at 01:59 PM
29888.

Job Number:

RV 5th Wheel
Travel Trailer

BOERNE COLLISION CENTER
FOR ALL YOUR PAINT AND BODY NEEDS
28935 I.H. 10
BOERNE, TX 78006-0000
(830)981-5450 Fax: (830)755-5141

PRELIMINARY ESTIMATE

Written By: STUART VAUGHT
Adjuster:

Insured:
Owner:
Address:

Day:

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact:

Inspect
Location:

Insurance
Company:

Days to Repair

2002

VIN:

Lic:

Prod Date:

Odometer:

Clear Coat Paint

Two Tone Paint

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1#		***PRELIM EST DO NOT PAY***	1				
2#	Repl	FRONT LOWER PANEL	1	83.20	5.0	4.0	
3*		Add for Clear Coat					0.8
4		Add for Two Tone					1.2
5#	R&I	REAR UNDERSIDE PANEL			2.5		
6#	Repl	CENTER UNDERSIDE PANEL	1	47.91	2.5	3.0	
7*		Add for Clear Coat					0.6
8#	R&I	FRONT UNDERSIDE PANEL			2.5		
9#	R&I	FRONT LOWER ACCESS DOOR			2.0		
10#	R&I	FRONT LOWER PANEL VENT			0.5		
11#	R&I	ALL TRIM EDGE			4.0		
12**	Repl	A/M FLEX ADDITIVE	1	6.00			
13#	Rpr	BUFF TREAD MARKS			1.5		
Subtotals ==>				137.11	20.5	9.6	

07/08/2004 at 01:59 PM
29888.

Job Number:

PRELIMINARY ESTIMATE
2002

Parts			137.11
Body Labor	20.5 hrs @ \$ 70.00/hr		1435.00
Paint Labor	9.6 hrs @ \$ 70.00/hr		672.00
Paint Supplies	9.6 hrs @ \$ 24.00/hr		230.40

SUBTOTAL			\$ 2474.51
Sales Tax	\$ 367.51 @ 6.7500%		24.81

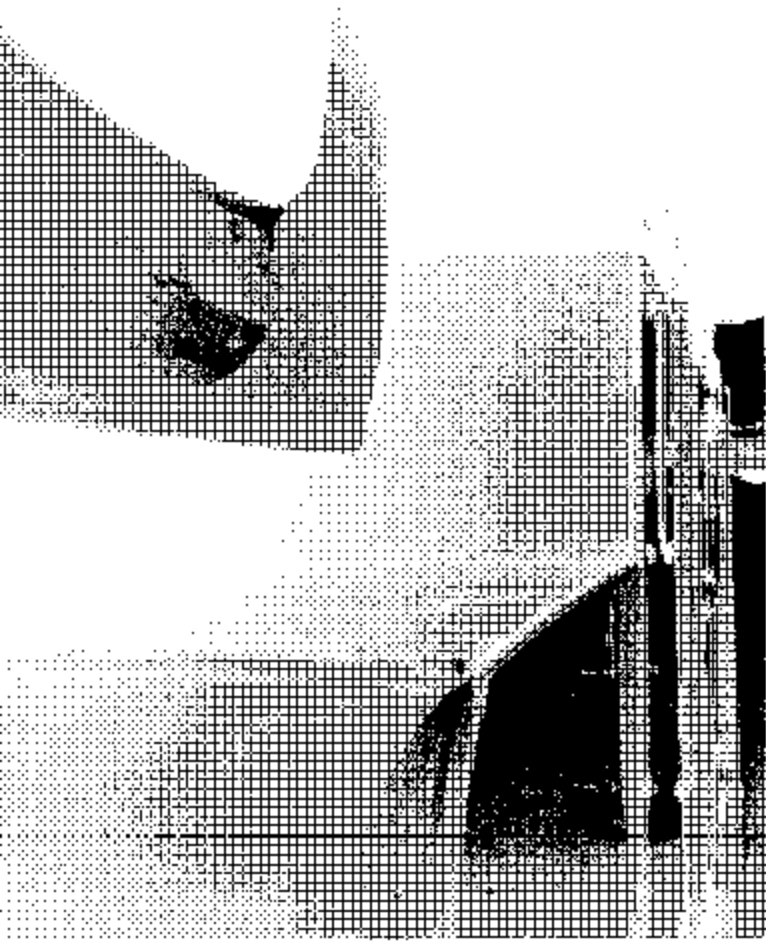
GRAND TOTAL			\$ 2499.32
ADJUSTMENTS:			
Deductible			0.00

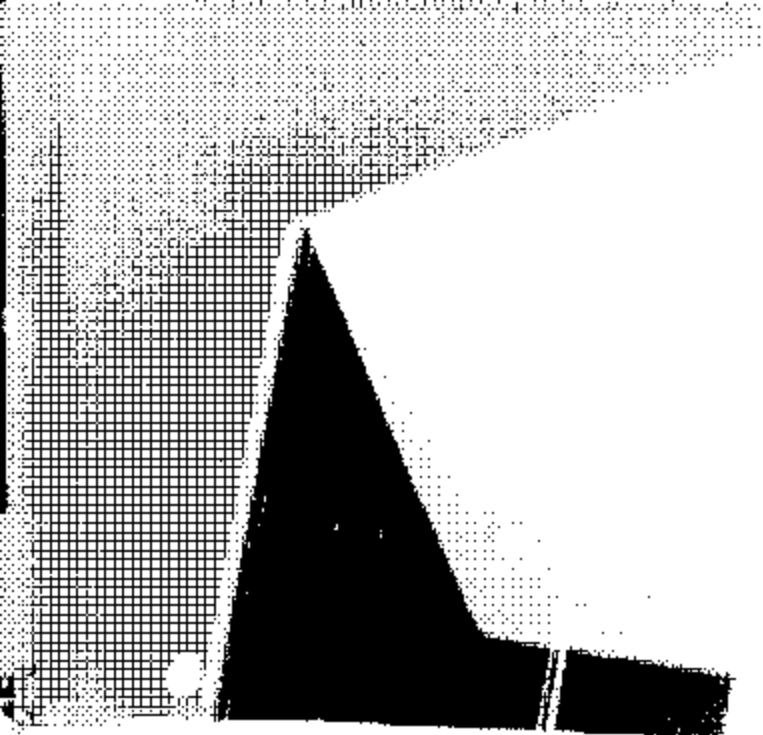
CUSTOMER PAY			\$ 0.00
INSURANCE PAY			\$ 2499.32

THIS ESTIMATE IS BASED ON A VISUAL INSPECTION ONLY. ADDITIONAL DAMAGE MAY BE
DISCOVERED AFTER TEAR DOWN OF VEHICLE.
PARTS PRICE DIFFERENCES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.

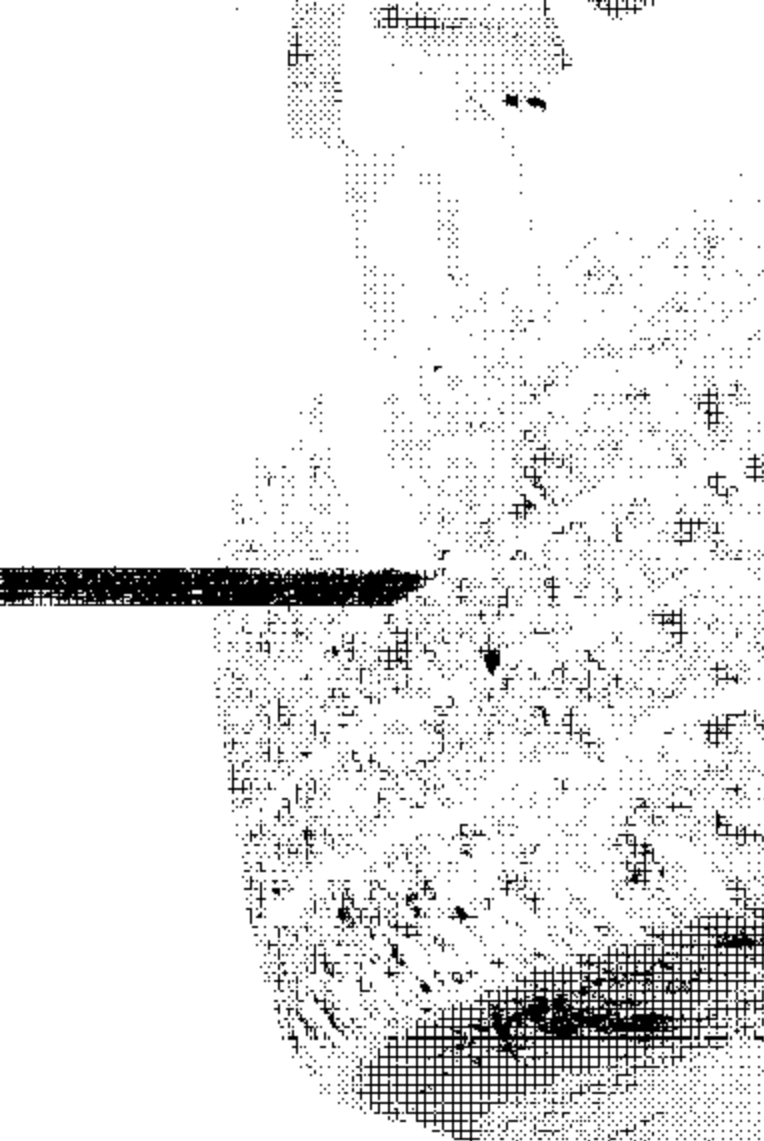
ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT
OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN
STATE PRISON.

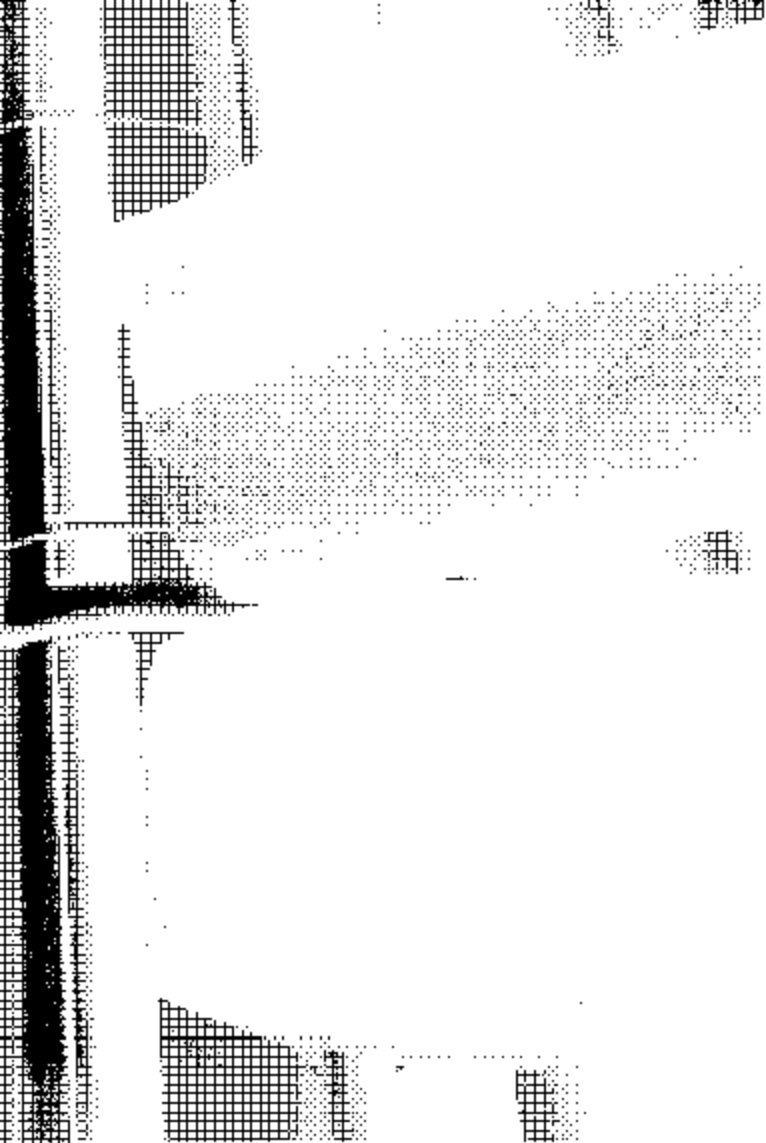
Pathways - A product of CCC Information Services Inc.

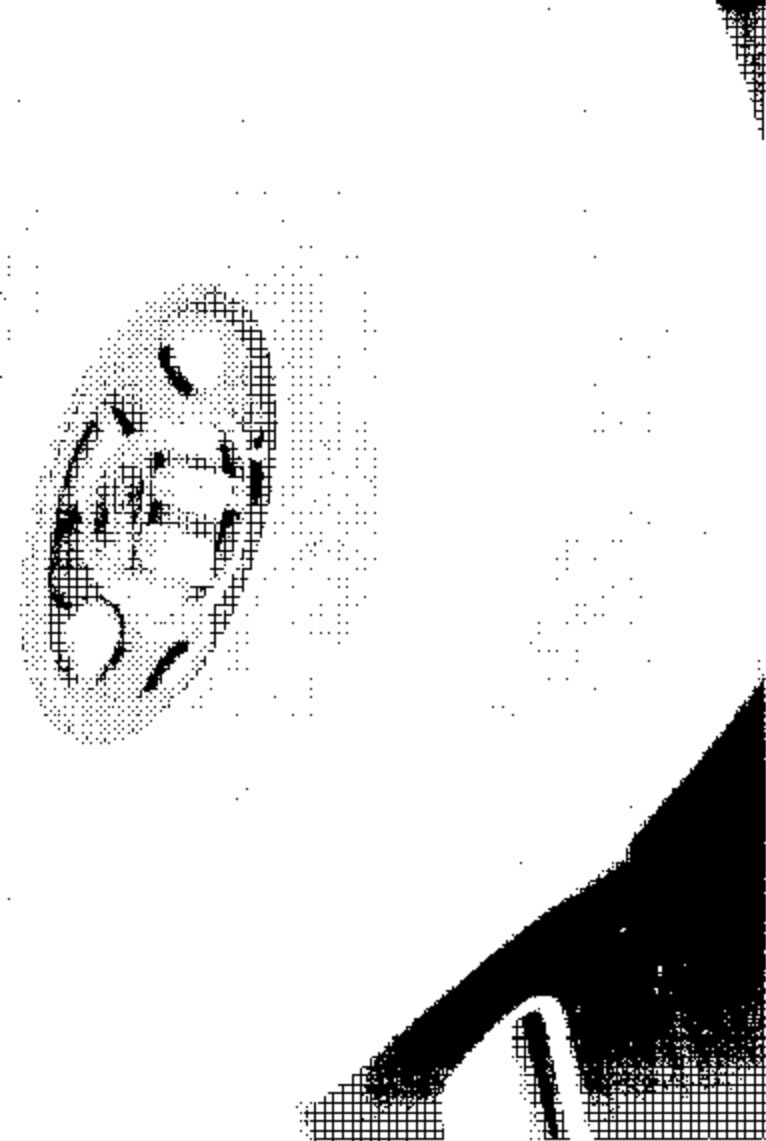


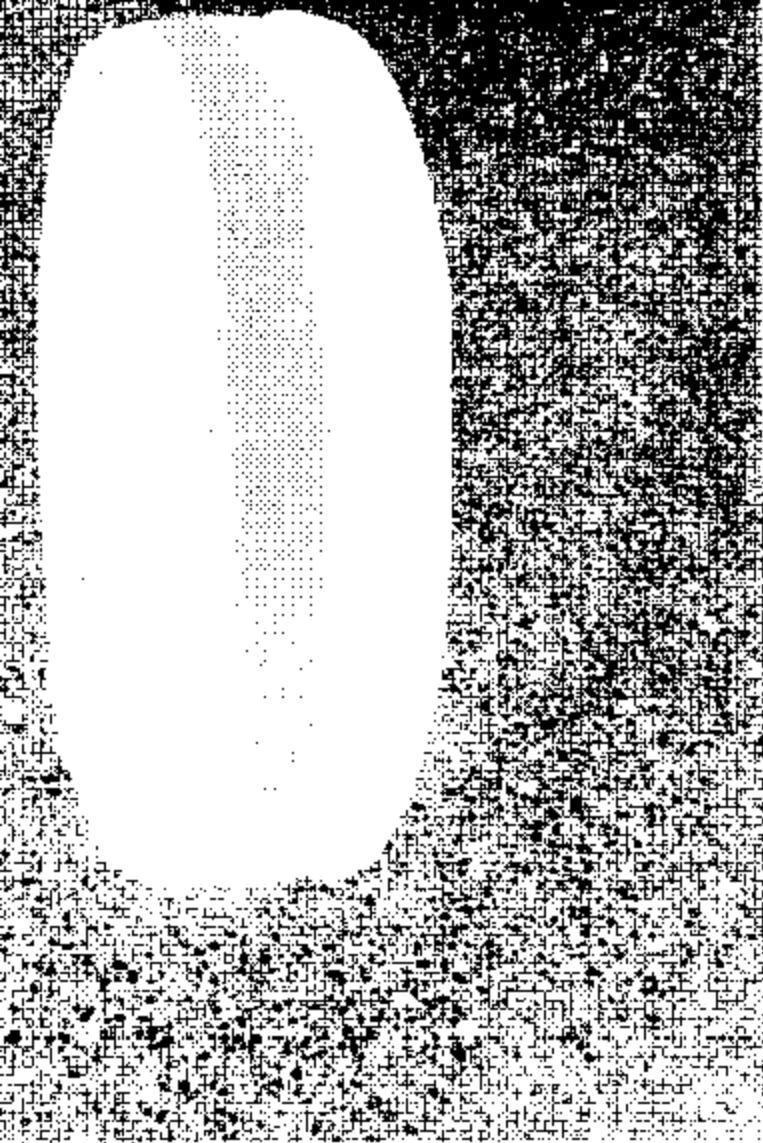


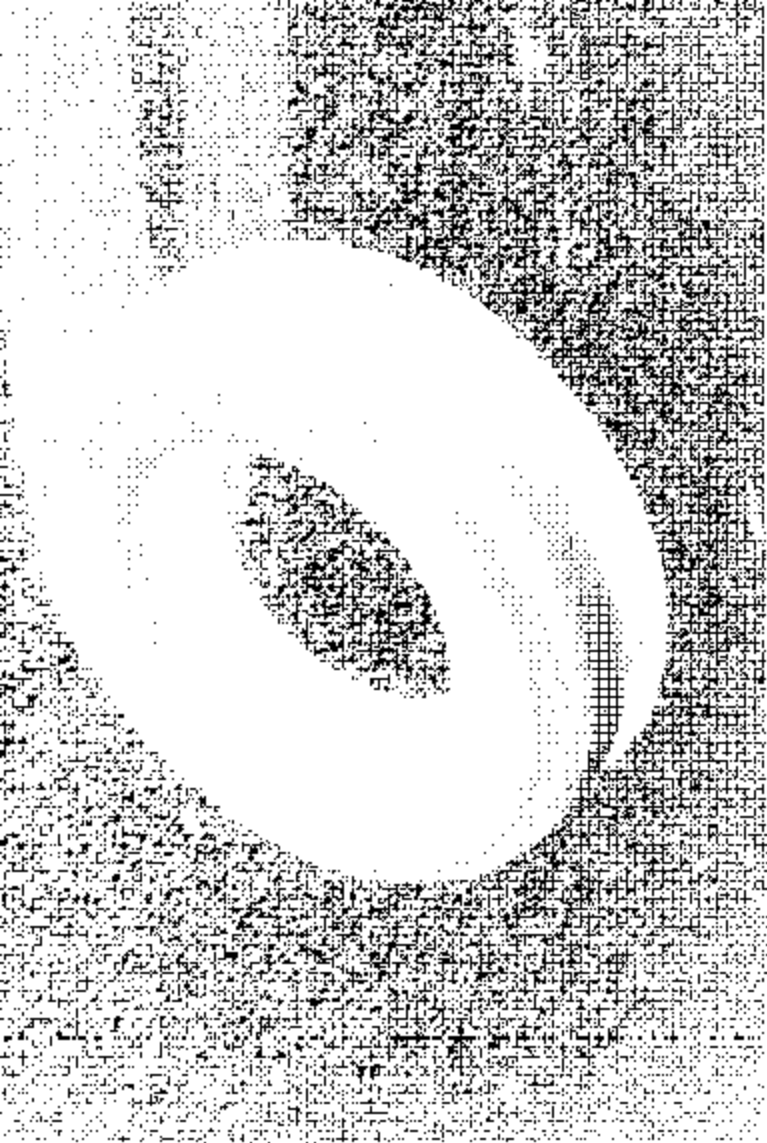


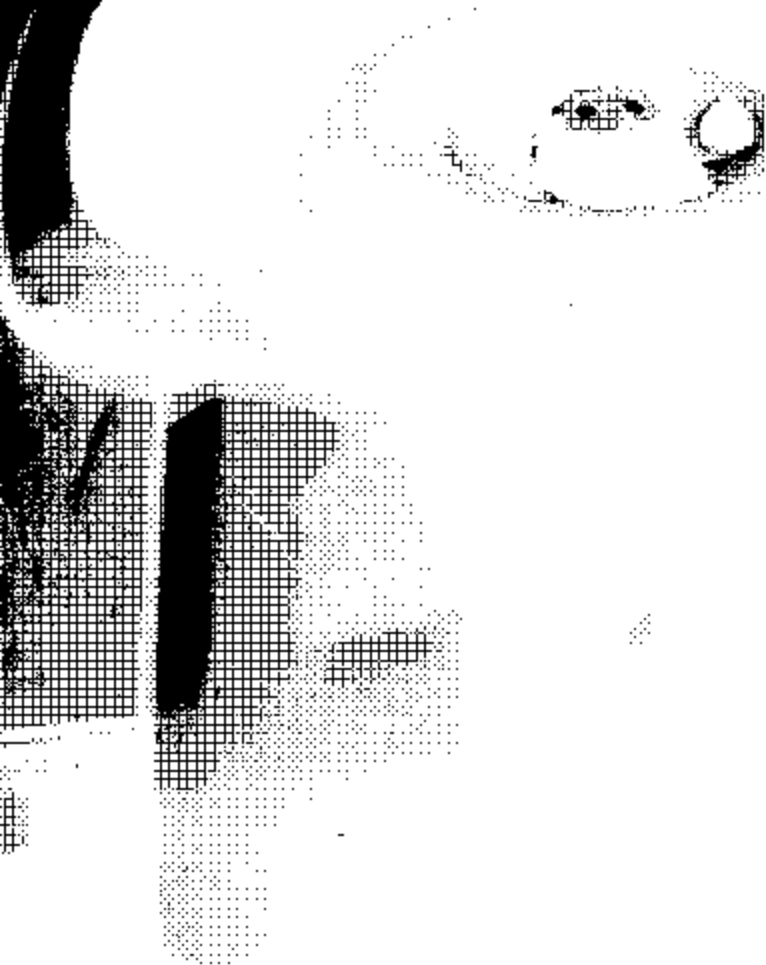












1990

1