



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository ☐

08-JUL-2004

2004 AUG 20

Reference No.

100BT410

OWNER INFORMATION (Type or Print)

Name

Address

City BAL HARBOUR

State FL

Zip Code

Residence Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/18/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5LNPU28L6WL

Make

LINCOLN

Model

NAVIGATOR

Model Year

1998

Date Purchased

1998

Dealer's Name and Telephone Number

HOLLYWOOD LINCOLN MERCH

Engine:

No. Cylinders

8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

HOLLYWOOD FL

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

191000 TIRES/TREAD/BELT

Multiple Failures: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

08-JUL-2004

Failure Mileage

15000

Failure Speed

45 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

CONTINENTAL

Tire Model (Name or Number)

CONTINENTAL

Tire Size (Example P215/65R16)

P225/75R17

DOT No. (Example: DOTM19ABC038)

ADBC448078

☐ Original Equipment

☐ Prior Repair

Failure Location:

FL6 W MIAMI FL

Tire Component Code

191000 TIRES/TREAD/BELT

Tire Failure Type SEPARATION BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Cause(s), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police CALLED 911

N SENT TOW TRUCK

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONTINENTAL CONTI TRACK, P225/75R17, DOT # AD9C448078 FRONT DRIVER'S SIDE TIRE EXPERIENCED TREAD SEPARATION, RESULTING IN BLOWOUTS. *AK - FIRST TIME IT HAPPENED IN AUG. 2003 - BOUGHT A NEW TIRE AT

TIRE KINGDOM - WHILE WAITING TO BE INSTALLED ANOTHER 98 LINCOLN NAVIGATOR CAME OF INTERSTATE 95 WITH A BLOWN TIRE SAME CONTI TRACK - HE CHANGED ALL FOUR TIRES TO MICHELINS - I DID NOT - I BOUGHT THE SAME BRAND - JULY 04 I EXPERIENCED ANOTHER SEPARATION AND BLOW OUT CAUSING \$2600 WORTH OF DAMAGE TO MY NAVIGATOR. ENCLOSED REPAIR ESTIMATE AND PICTURES. I THINK THE 17 SHOULD BE RECALLED AS THE SAME AS THE 16" WHICH WERE RECALLED. STUART HARRISON OVER

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I AM ENCLOSED THE BILL FOR THE REPLACEMENT OF THE TIRE ON MY FIRST EXPERIENCE IN 2003 OF AUGUST AT THAT TIME I WAS ON MY WAY ON MY VACATION WITH ENTIRE FAMILY. THE CAR WAS CHECKED OUT COMPLETELY BEFORE THE TRIP - WITH TIRES BALANCED ROTATED AND WHEEL ALIGNMENT AND GIVEN A 100% OK TO MAKE THE LONG TRIP. I WAS NO MORE THAN 20 MILES ON MY TRIP WHEN THE FMS SEPARATION ~~AND~~ OCCURED. AT THAT TIME I WAS TRAVELING AT ABOUT 65 MPH. MY WHOLE FAMILY COULD HAVE BOTTEN KILLED.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

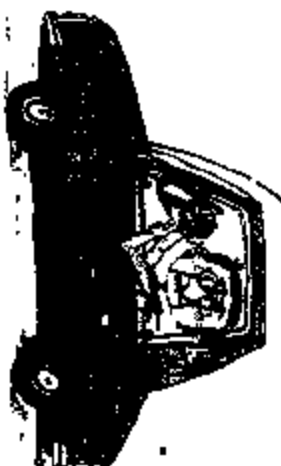
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

**1-888-DASH-2-DOT
1-888-327-4236**

DOT Auto Safety Hotline
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