



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

2004 AUG 19
06-00-2004

Repository ☐

PH 5:29

Reference No.
10081396

OWNER INFORMATION (Type or Print)

Name

Address

City

VIENNA

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
(In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.)

☒ YES

☒ NO

Signature of Owner

Date 7/14/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GND039E7KD

Make

CHEVROLET

Model

VENTURE

Model Year

1999

Date Purchased

JU 1999

Dealer's Name and Telephone Number

AIRPORT CHEVROLET 30-394-1874

Engine:

No. Cylinders

6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Vienna

State

OH

Zip Code

44473

Transmission Type

Auto matic

☒ Anti-lock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

080000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

02-JUL-2004

Failure Mileage

ca 60,000

Failure Speed

NA

Fuel lines corroded

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT1ALBABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE PARKING VEHICLE CONSUMER SMELLED FUEL INSIDE VEHICLE. DEALERSHIP SERVICED, AND TECHNICIAN NOTICED FUEL LEAKING FROM ENGINE. *AK

Safety Risk Hazard

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/hotline>

1-888-327-4236

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-216
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY MAIL, HWY. TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 78173 WASHINGTON, D.C.



U.S. Department
of Transportation
NHTSA
ADMINISTRATION
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300



ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Strong odor of gasoline vapor penetrates to interior of vehicle
creating dangerous fire hazard