



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DDT

(1-888-427-4285)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

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30-JUN-2004

Repository

Reference No.
10080232

OWNER INFORMATION (Type or Print)

Name

Address

City GROVE CITY

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date _____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JS1GW71A322

Make SUZUKI

Model HAYABUSA

Model Year 2002

Date Purchased 4/30/2003

Dealer's Name and Telephone Number Northwest Honda

Engine No. Cylinders

Fuel Type:

Original Owner

Dealer's City Hilliard, OH

State

Zip Code

Transmission Type

Anti-lock Brakes

Powertrain

Vehicle Component Code 350000EQIIPM YT

Cruise Control

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 30-JUN-2004

Failure Mileage

Failure Speed 30

Chain broke at low rate of speed and caused damage on the entire under side of bike

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM4LSABC096)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No

Fire Yes No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING UNDER 30 MPH MOTORCYCLE'S CHAIN SNAPPED. MANUFACTURER AND DEALERSHIP WERE CONTACTED. *AK
Caused significant damage to under side of bike totalling \$2300.00. Had dealership repair bike at our expense because Suzuki would not take responsibility for failure even though dealership admitted this was happening often to this particular motorcycle.

Include, if available, Police, Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used by the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.