



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received: 2004 JUL 30 PM 4:52
Repository:
Reference No.: 10080221

OWNER INFORMATION (Type or Print)

Name: _____
Address: _____
City: ZUNI State: VA Zip Code: _____

Daytime Telephone Number: _____ E-mail Address: _____
Evening Telephone Number: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 7/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KNDJA7238X6
Make: KIA Model: SPORTAGE Model Year: 1999

Date Purchased: 6/11/04 Dealer's Name and Telephone Number: Williams Honda
Original Owner: Dealer's City: Hampton State: VA Zip Code: _____
Engine: No. Cylinders: 4 Fuel Type: Gas

Transmission Type: Antilock Brakes Powertrain: 4 WHEEL DRIVE
 Cruise Control Vehicle Component Code: 110000 ELECTRICAL SYSTEM
Multiple Failure: 1 X 4 TIMES SO FAR IN ONE MONTH!

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 30-JUN-2004
Failure Mileage: 86,000
Failure Speed: 25-55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC036): _____
 Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING VEHICLE STALLED. CONSUMER TRIED TO RESTART VEHICLE, BUT WAS UNABLE TO DO SO. CONSUMER CONTACTED THE MANUFACTURER. DEALER INFORMED CONSUMER THAT THIS WAS NOT A RECALL PERTAINING TO THE INFORMATION OBTAINED FROM ALL DATA 2CMP01C1. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoics. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My 1999 Kia Sportage is RANDOMLY CUTTING OFF while driving!
it is UNPREDICTABLE and a SAFETY HAZARD! This occurs
when it cuts off (stalls) I lose steering AND ANY CONTROL OVER THE
CAR! It also cuts off when I've gone over humps on the highway.
My car was produced in the AFFECTED PRODUCTION RANGE of August
29, 1996 to Feb. 1999. It is showing ALL the symptoms of
the KIA RECALL # 20MP014 (RECALL - ENGINE WIRE HARNESS CONNECTORS)
This recall is listed with NHTSA Hwy Traffic Safety Admin as
Recall 99V32500. I believe this VIN "slipped through the
CRACKS" AND NEEDS TO BE ISSUED A RECALL BY KIA BEFORE
I OR SOMEONE ELSE GETS KILLED by it stalling or shutting off!
Please Help! Sometimes it starts again AND sometimes it won't
right away.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

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FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAILING TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**
DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT

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Administration
<http://www.safercar.gov>