



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

2004 JUN 30 PM

Repository

Reference No.

10080153

OWNER INFORMATION (Type or Print)

Name

Address

City LAS VEGAS

State NV Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA will NOT include your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/1/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTHBA30G141

Make

LEXUS

Model

ES 330

Model Year

2004

Date Purchased

9/27/2003

Dealer's Name and Telephone Number

FLETCHER JAMES LEXUS 702-962-6600

Engine:

No. Cylinders

6

Fuel Type:

GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20 JUN 2004

Failure Mileage

5480

Failure Speed

20 MPH

O.R. WIRE HAR CONNECTION WITH THE ELECTRONIC THROTTLE SYSTEM

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: 30YALBABC033)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure(s), (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT LOW SPEEDS VEHICLE HESITATED THEN SURGED FORWARD. NO IMPACT REPORTED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description (Failure(s), Crash(es), and Injury(es))

SEVERAL TIMES AT LOW SPEED (15 MPH TO 30 MPH) THE LEXUS RS 330 HESITATED WHEN I APPLIED THE ACCELERATOR, THEN, ABOUT ONE SECOND LATER, THE AUTO SURGED AHEAD UNEXPECTEDLY. LEXUS HAS HAD THE PROBLEM FOR YEARS IN RS MODELS ACCORDING TO MANY WHO POST AT EDMUNDS.COM USING THE NEWS FORUM SECTION AND ALSO AT THE FORUM OF LEXUS.COM WHERE IT IS APPARENT THAT LEXUS KNOWS ABOUT THE PROBLEM BUT EITHER CAN'T OR WILL NOT FIX THE PROBLEM FOR COST CONCERNS AND/OR REPUTATION CONCERNS AS THEY WOULD LOSE THEIR ANNUAL TOP RANK AT J.D. POWERS. THEIR CUSTOMERS ARE AT RISK, OF COURSE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

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1-(888)-327-4238

DOT Auto Safety Hotline (DASH) 2 DOT



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