



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1987

Date Received

29-JUN-2004
2004 AUG 12 PM

Repository ☐

Reference No.
10000421

OWNER INFORMATION (Type or Print)

Name

Address

City PERRY

State IA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA will NOT contact your name or address to the vehicle manufacturer.
Signature of Owner Date 7/20/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side.
1B3E146X41H

Make DODGE

Model STRATUS

Model Year 2001

Date Purchased

6-03

Dealer's Name and Telephone Number

Perry Auto

Engine

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

Perry, IA

State

IA

Zip Code

50226

4

Transmission Type

☒

Antilock Brakes

Powertrain

AUTOMATIC

☒

Cruise Control

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
31-MAY-2004

Failure Mileage
66000

Failure Speed
70

engine blew and caught fire

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☒ Yes

☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

No

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING ON THE HIGHWAY SUDDENLY THERE WAS A POP AND THEN A BANGING NOISE. CONSUMER IMMEDIATELY PULLED OFF THE HIGHWAY, LIFTED THE HOOD, AND SAW FLAMES COMING FROM THE ENGINE COMPARTMENT. CONSUMER EXTINGUISHED THE FIRE WITH A BOTTLE OF WATER. VEHICLE WAS TOWED TO A MECHANIC, WHO DETERMINED THAT ENGINE ROD BEARING DROPPED, AND BLEW A HOLE IN THE SIDE OF THE ENGINE BLOCK, THE SIZE OF A MAN'S FIST. *AK

A used engine has been bought from a car-auto salvage yard by us for \$1400. After labor charges, it will cost us \$2200. to get the car back on the road. This problem should not have occurred with a car only 3 yrs. old! Oil changes had been done regularly. An oil change was done one week before!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.